

# **Epson Stylus® Pro 7700/9700**

## USER'S GUIDE

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## FCC Compliance Statement

### For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### For Canadian Users

This Class B digital apparatus complies with Canadian ICES-003.

*Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.*





# Contents

## Introduction

|   |    |
|---|----|
| Warnings, Cautions, Notes, and Tips . . . . . | 11 |
| Options and Accessories. . . . .              | 12 |
| Where To Get Help. . . . .                    | 13 |
| Windows System Requirements. . . . .          | 13 |
| Macintosh System Requirements . . . . .       | 13 |
| Important Safety Instructions . . . . .       | 15 |
| Ink Cartridge Safety Instructions. . . . .    | 17 |
| Printer Parts. . . . .                        | 18 |
| Front. . . . .                                | 18 |
| Back . . . . .                                | 18 |
| Control Panel . . . . .                       | 19 |
| LCD Display. . . . .                          | 19 |

## 1 Setting Up the Printer

|   |    |
|---|----|
| Unpacking and Assembling the Printer . . . . .              | 21 |
| Unpacking and Assembling the Stand . . . . .                | 22 |
| Unpacking the Printer and Mounting It on the Stand. . . . . | 25 |
| Attaching the Paper Basket (Epson Stylus Pro 7700). . . . . | 27 |
| Attaching the Paper Basket (Epson Stylus Pro 9700). . . . . | 34 |
| Completing Setup and Connecting the Power Cord . . . . .    | 42 |
| Installing Ink . . . . .                                    | 46 |
| Connecting to Your System . . . . .                         | 48 |
| Installing the Software for Windows . . . . .               | 49 |
| Installing the Software for Macintosh . . . . .             | 51 |
| Updating Your Printer Firmware . . . . .                    | 55 |
| Checking the Current Firmware Version. . . . .              | 55 |
| Downloading and Updating the Firmware . . . . .             | 55 |
| Configuring the Printer's Network Adapter. . . . .          | 56 |

## 2 Handling Paper and Other Media

|  |    |
|--|----|
| Selecting Media for Your Printer . . . . . | 57 |
| Available Epson Special Media . . . . .    | 58 |
| Guidelines for Using Epson Media . . . . . | 58 |

|  |    |
|--|----|
| Using Roll Paper . . . . .                                       | 59 |
| Roll Paper Guidelines . . . . .                                  | 59 |
| Selecting the Paper Type . . . . .                               | 59 |
| Setting Up Automatic Media Tracking and Identification . . . . . | 61 |
| Placing the Paper in the Printer . . . . .                       | 62 |
| Loading the Paper for Printing . . . . .                         | 67 |
| Cutting Paper Manually with the Built-in Cutter . . . . .        | 69 |
| Printing Trim Lines . . . . .                                    | 69 |
| Removing Paper from the Printer . . . . .                        | 70 |
| Using Cut Sheet Paper . . . . .                                  | 73 |
| Loading Cut Sheets . . . . .                                     | 73 |
| Loading Thick Sheets . . . . .                                   | 75 |
| Adjusting the Platen Gap for Thick or Thin Paper . . . . .       | 76 |
| Using the Paper Basket . . . . .                                 | 77 |
| Catching Printouts in Front of the Printer . . . . .             | 77 |
| Catching Printouts Under the Printer . . . . .                   | 79 |
| Storing the Paper Basket . . . . .                               | 81 |
| Optimizing the Settings for Your Paper . . . . .                 | 82 |
| Creating Paper Configurations . . . . .                          | 82 |
| Printing Your Paper Configurations . . . . .                     | 84 |
| Selecting Paper Configurations . . . . .                         | 84 |

### 3 Printing With Epson Drivers for Windows

|   |     |
|---|-----|
| Sizing Images for Borderless Printing on Roll Paper . . . . . | 86  |
| Choosing Basic Print Options . . . . .                        | 87  |
| Selecting the Correct Media Type Setting . . . . .            | 89  |
| Choosing Color Management Options . . . . .                   | 91  |
| Choosing Roll Paper Options . . . . .                         | 93  |
| Choosing Cut Sheet Paper Options . . . . .                    | 96  |
| Choosing Page Layout Options . . . . .                        | 99  |
| Choosing Paper Configuration Options . . . . .                | 100 |
| Saving, Exporting, and Importing Custom Settings . . . . .    | 104 |
| Saving and Exporting a Custom Settings Group . . . . .        | 104 |
| Importing a Custom Settings Group . . . . .                   | 105 |
| Loading a Pre-Defined Settings Group . . . . .                | 105 |
| Editing Printer Driver Settings . . . . .                     | 106 |

|  |     |
|--|-----|
| Managing Print Jobs . . . . .            | 107 |
| Using the Progress Meter. . . . .        | 107 |
| Optimizing Print Speed. . . . .          | 108 |
| Setting Monitoring Preferences . . . . . | 110 |

## **4 Printing With Epson Drivers for Macintosh**

|  |     |
|--|-----|
| Sizing Images for Borderless Printing on Roll Paper. . . . . | 112 |
| Printing With Mac OS X 10.6 and 10.5 . . . . .               | 113 |
| Choosing Page Setup and Basic Print Options . . . . .        | 113 |
| Choosing Advanced Media Control Options. . . . .             | 119 |
| Choosing Roll Paper Settings . . . . .                       | 121 |
| Controlling Borderless Image Expansion. . . . .              | 123 |
| Creating a Custom Preset and Printing . . . . .              | 124 |
| Managing Print Jobs . . . . .                                | 125 |
| Printing With Mac OS X 10.4. . . . .                         | 126 |
| Choosing Page Setup Options. . . . .                         | 126 |
| Choosing Basic Print Options. . . . .                        | 129 |
| Choosing Color Management Options . . . . .                  | 132 |
| Choosing Paper Configuration Options . . . . .               | 133 |
| Choosing Roll Paper Options . . . . .                        | 134 |
| Controlling Borderless Image Expansion. . . . .              | 136 |
| Creating a Custom Preset and Printing . . . . .              | 136 |
| Managing Print Jobs . . . . .                                | 138 |
| Selecting the Correct Media Type Setting . . . . .           | 139 |

## **5 Managing Color With Profiles**

|   |     |
|---|-----|
| Macintosh Printing With a Color Profile. . . . .      | 141 |
| Setting Up Photoshop and Assigning a Profile. . . . . | 141 |
| Selecting Print Settings and Printing. . . . .        | 144 |
| Windows Printing With a Color Profile. . . . .        | 145 |
| Setting Up Photoshop and Assigning a Profile. . . . . | 145 |
| Selecting Print Settings and Printing. . . . .        | 148 |

## 6 Maintaining and Transporting the Printer

|  |     |
|--|-----|
| Checking Printer Status . . . . .                                | 149 |
| Printing Status Information. . . . .                             | 150 |
| Viewing Status Information. . . . .                              | 150 |
| Checking Printer Status From the Printer Driver . . . . .        | 151 |
| Checking and Cleaning the Print Head . . . . .                   | 152 |
| Running the Nozzle Check and Head Cleaning Utilities. . . . .    | 152 |
| Checking and Cleaning the Print Head Using the Control Panel . . | 154 |
| Automatically Checking and Cleaning the Print Head . . . . .     | 154 |
| Running Cleaning Cycles . . . . .                                | 155 |
| Aligning the Print Head. . . . .                                 | 156 |
| Replacing Ink Cartridges . . . . .                               | 157 |
| Changing the Date and Time . . . . .                             | 161 |
| Using Maintenance Mode . . . . .                                 | 161 |
| Replacing the Paper Cutter . . . . .                             | 162 |
| Removing the Old Cutter . . . . .                                | 162 |
| Installing the New Cutter . . . . .                              | 164 |
| Replacing the Maintenance Tank. . . . .                          | 166 |
| Cleaning the Printer. . . . .                                    | 168 |
| Transporting or Storing the Printer . . . . .                    | 170 |
| Preparing the Printer for Shipment . . . . .                     | 170 |
| Moving the Printer on the Stand. . . . .                         | 172 |
| Setting Up the Printer After Transportation . . . . .            | 173 |

## 7 Solving Problems

|  |     |
|--|-----|
| Diagnosing Problems. . . . .                                   | 175 |
| Checking Error Messages and Lights . . . . .                   | 176 |
| Auto Take-Up Reel Error Messages. . . . .                      | 182 |
| Improving Print Quality . . . . .                              | 182 |
| Solving Operational Problems . . . . .                         | 186 |
| Solving Miscellaneous Printing Problems. . . . .               | 187 |
| Solving Paper Problems . . . . .                               | 189 |
| Fixing Paper Eject Problems . . . . .                          | 190 |
| Clearing Paper Jams . . . . .                                  | 191 |
| Solving Problems With the Optional Auto Take-Up Reel . . . . . | 193 |

|  |     |
|--|-----|
| Uninstalling and Reinstalling the Printer Driver . . . . . | 193 |
| Macintosh OS X 10.6 and 10.5 . . . . .                     | 193 |
| Macintosh OS X 10.4 . . . . .                              | 194 |
| Windows . . . . .  | 194 |

## **A Specifications**

|                                 |     |
|---------------------------------|-----|
| Environmental . . . . .         | 195 |
| Electrical . . . . .            | 195 |
| Dimensions and Weight . . . . . | 196 |
| Printer Interfaces . . . . .    | 196 |
| Safety Approvals . . . . .      | 196 |
| Media . . . . .                 | 196 |
| Roll Paper . . . . .            | 196 |
| Cut Sheets . . . . .            | 198 |
| Printable Area . . . . .        | 201 |
| Ink Cartridges . . . . .        | 201 |

## **B Using the Optional Auto Take-Up Reel**

|  |     |
|--|-----|
| Loading Roll Paper Onto the Take-Up Reel . . . . .               | 204 |
| Winding Prints Forward . . . . .                                 | 205 |
| Winding Prints Backward . . . . .                                | 206 |
| Printing Using the Auto Take-Up Reel . . . . .                   | 207 |
| Reversing the Paper Stops for a 2-inch Paper Reel Core . . . . . | 208 |
| Installing a Take-Up Reel Core . . . . .                         | 210 |

## **C Control Panel Summary**

|  |     |
|--|-----|
| Control Panel Buttons and Lights . . . . . | 213 |
| Buttons . . . . .                          | 213 |
| Lights . . . . .                           | 215 |
| LCD Display Icons . . . . .                | 216 |
| Menu Setting Summary . . . . .             | 217 |

## **Index**



## Introduction

This *User's Guide* provides important information on setting up and using your printer, loading paper, using the Epson printer drivers, and replacing ink cartridges. It also tells you how to maintain your printer to keep it working at its best, and provides troubleshooting tips in case you have a problem.

For additional information, see the following:

- The *Quick Reference Guide* provides a handy summary of procedures for daily use and printer maintenance—loading paper, replacing ink cartridges and other components, cleaning and aligning the print head, and using the printer's menu system. Attach it to your printer for easy reference.
- The on-screen *Network Guide* on the CD-ROM provides instructions for setting up and using your printer on a network.

## Warnings, Cautions, Notes, and Tips

Please follow these guidelines as you use this book:

**WARNINGS** must be followed carefully to avoid bodily injury.

**Cautions** must be observed to avoid damage to your equipment.

**Notes** contain important information about your printer.

**Tips** contain additional hints on how to get the most out of your printer.

**Tip:** Check the Epson Pro Imaging website at [www.proimaging.epson.com](http://www.proimaging.epson.com) for accessories and options that are currently available.

## Options and Accessories

Your Epson Stylus® Pro 7700/9700 offers these optional upgrades and accessories:

### *Optional equipment*

| Option  | Part number |
|---|-------------|
| Automatic Take-Up Reel System (Pro 9700 only); see page 203 for instructions on using this option | C12C815321  |

In addition, you can order these user-replaceable items:

### *Consumables and user-replaceable parts*

| Part  | Part number                       |
|---|-----------------------------------|
| Replacement maintenance tank (see page 166)           | C12C890501                        |
| Replacement paper cutter (see page 162)               | C12C815331                        |
| Roll media adapters (2)                               | C12C811241                        |
| Replacement 44-inch Take-Up Reel Core (Pro 9700 only) | C815121                           |
| Ink Cartridges  | See page 158 for a complete list. |

You can purchase optional equipment and genuine Epson ink and paper from an Epson Professional Imaging Authorized Reseller. To find the nearest reseller, visit [www.proimaging.epson.com](http://www.proimaging.epson.com) (U.S. sales), [www.epson.ca](http://www.epson.ca) (Canadian sales), or call 800-GO-EPSON (800-463-7766). Or you can purchase online at [www.proimaging.epson.com](http://www.proimaging.epson.com) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales).



## Where To Get Help

You can download drivers, firmware, and documentation, and get FAQs and basic troubleshooting advice from Epson's **U.S. support website** ([www.epson.com/support](http://www.epson.com/support)) or **Canadian support website** ([www.epson.ca/support](http://www.epson.ca/support)).

For technical support and service-related questions, please contact your local service provider as stated in your service contract. If you do not have your service contract, please visit the Ricoh Americas Corporation website at <http://www.ricoh-usa.com> for information on how to locate your local service provider.

## Windows System Requirements

To use your printer in either a stand-alone or peer-to-peer network environment, your system should meet these requirements:

- IBM®-compatible PC with a Pentium® 4, 3 GHz or higher processor recommended
- Microsoft® Windows® 7, Windows Vista®, Windows XP Professional x64 Edition, or Windows XP
- At least 2GB of RAM (4GB or more recommended)
- At least 32GB of free hard disk space for software and processing files
- Quad-speed (4×) CD-ROM or DVD drive for installing the printer software
- For USB connection: a Windows-compliant USB Hi-Speed 2.0 port and a shielded USB “AB” cable from Series A (computer) to Series B (printer), up to 10 feet (3 m) long
- For Ethernet connection: Ethernet equipped PC and a Category 5 compatible cable

## Macintosh System Requirements

To use your printer in either a stand-alone or peer-to-peer network environment, your Macintosh® system should meet these requirements:

- Mac OS® X 10.4.11 or higher

**Caution:** Using an improperly shielded cable—especially a cable more than 10 feet (3 m) long—may cause the printer to malfunction.

**Note:** USB 2.0 is required to run the printer at full speed.

- PowerPC® G5, Intel®, or higher processor
- At least 2GB of RAM (4GB or more recommended)
- At least 32GB of free hard disk space for software and processing files
- Quad-speed (4×) or faster CD-ROM or DVD drive for installing the printer software
- For USB connection: a compliant USB Hi-Speed 2.0 port and a shielded USB “AB” cable from Series A (computer) to Series B (printer), up to 10 feet (3 m) long
- For network connection: Ethernet-equipped Macintosh and a Category 5 compatible cable

## Important Safety Instructions

Before using your printer, read the following safety instructions to make sure you use the equipment safely and effectively.

- The Epson Stylus Pro 7700 weighs about 186 lb (84.5 kg) and the Epson Stylus Pro 9700 weighs about 256 lb (116 kg) without the stand, paper basket, ink, or paper. Make sure you have four people lift the printer. (See page 25.)
- When setting up the printer, make sure you have enough space around it. You may need more space behind the printer if you print on large sheets of heavy stock or posterboard. (See page 21.)
- Place the printer on a flat, stable surface. The printer will not operate properly if it is tilted or at an angle.
- Avoid places subject to rapid changes in temperature and humidity. Also keep the printer away from direct sunlight, strong light, or heat sources.
- Avoid places subject to shocks and vibrations.
- Keep the printer away from dusty areas.
- Keep your entire computer system away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless telephones.
- Place the printer near a wall outlet where the plug can be easily unplugged.
- Use only the type of power source indicated on the label.
- Connect the printer to a properly grounded outlet. Avoid using an outlet on the same circuit as a photocopier or air control system that regularly switches on and off.
- Avoid using electrical outlets controlled by wall switches or timers.
- Use only the power cord that comes with the printer. Use of another cord may result in fire or electric shock.
- The printer's power cord is designed for use with the printer only. Using it with other equipment may result in fire or electric shock.
- Do not use a damaged or frayed power cord.

**Caution:** Always turn the printer off using the ⏻ power button. When you press this button, **POWER OFF** appears on the LCD panel and the ⏻ power light flashes. Do not unplug the printer or turn off the power to the printer until the panel shuts off and the ⏻ power light stops flashing. This ensures that the print head is safely capped.

- If you use an extension cord with the printer, make sure the total ampere rating of devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Do not block or cover the openings in the printer's case.
- Do not put your hand inside the printer during printing.
- Do not move the print head by hand unless instructed to do so by a service technician; otherwise you may damage the printer.
- Do not insert objects through the slots. Take care not to spill liquid on the printer.
- Do not attempt to service the printer yourself.
- Power down the printer from the control panel, unplug the printer, and refer servicing to qualified service personnel under the following conditions:  
  
The power cord or plug is damaged; liquid has entered the printer; the printer has been dropped or the cabinet damaged; the printer does not operate normally or exhibits a distinct change in performance.
- Before transporting the printer, make sure the print head is in the far right (home) position.

For California customers only:

The lithium batteries in this product contain Perchlorate Material - special handling may apply, See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

## Ink Cartridge Safety Instructions

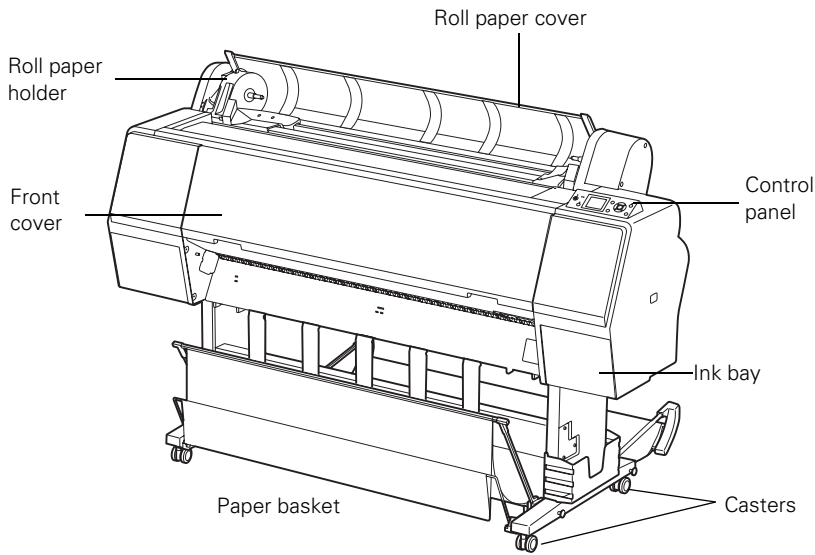
**Caution:** Do not use too much force when you shake cartridges that have been previously installed.

- Keep ink cartridges out of the reach of children and do not drink the ink.
- Store ink cartridges in a cool, dark place.
- If ink gets on your skin, wash it off with soap and water. If ink gets in your eyes, flush them immediately with water.
- Shake ink cartridges before installing them for best results.
- Do not use an ink cartridge beyond the date printed on the cartridge carton.
- Use up the ink cartridge within six months of installation for best results.
- Do not dismantle ink cartridges or try to refill them. This could damage the print head.
- After bringing an ink cartridge inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- The IC chip on the ink cartridge retains a variety of cartridge information, which allows you to remove and reinsert it freely. However, each time the cartridge is inserted, some ink is consumed because the printer automatically performs a reliability check.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust, and store it in the same environment as this product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent ink from staining items that the cartridge touches.
- Do not touch the ink supply port, its surrounding area, or the green IC chip on the side of the ink cartridge. Doing so may affect normal operation and printing.

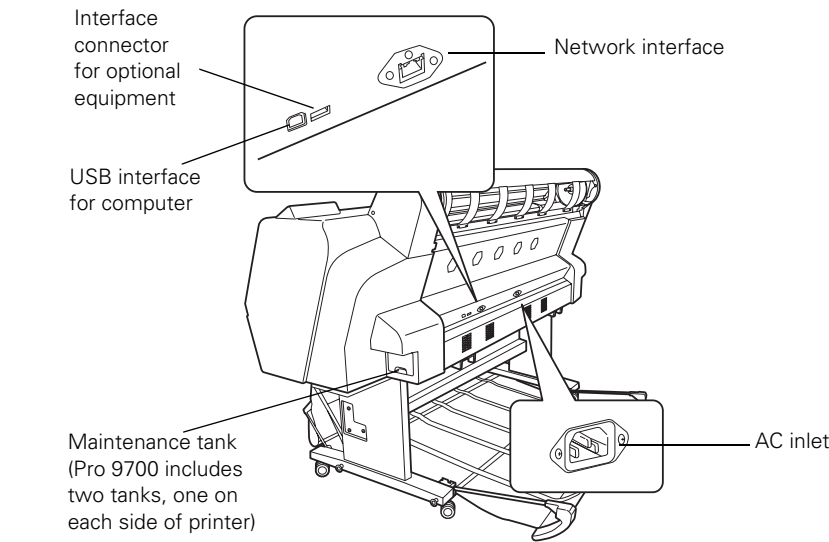
# Printer Parts

These illustrations show the Epson Stylus Pro 9700, but the parts are the same for the Pro 7700 unless otherwise noted.

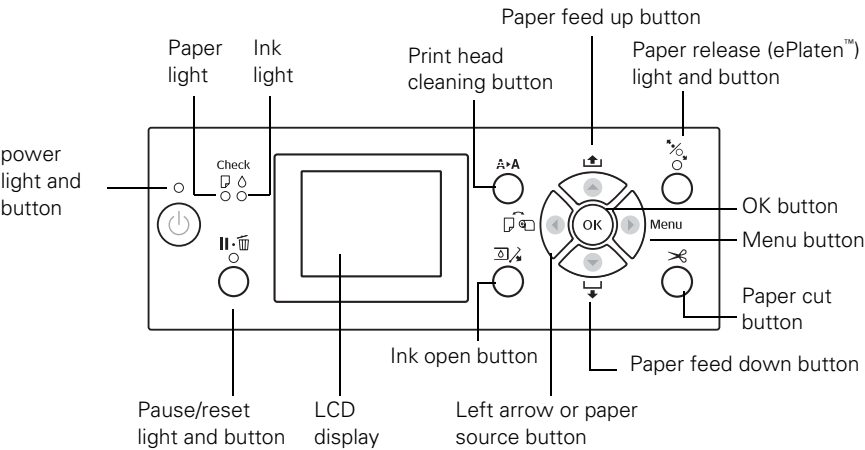
## Front



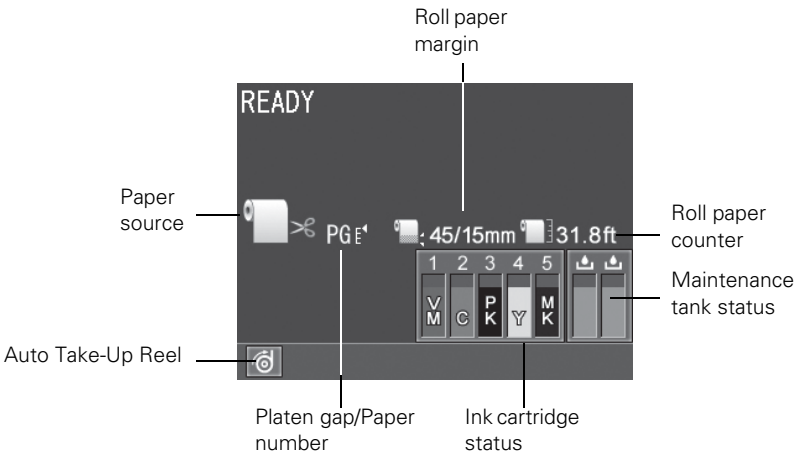
## Back



Control Panel



LCD Display







## Chapter 1: Setting Up the Printer

This chapter includes the following information:

- Unpacking and assembling the Pro 7700 and Pro 9700
- Connecting the power cord
- Installing ink
- Connecting to your computer and a network
- Installing the printer software for Windows or Macintosh
- Updating the printer firmware
- Configuring the printer for a network

### Unpacking and Assembling the Printer

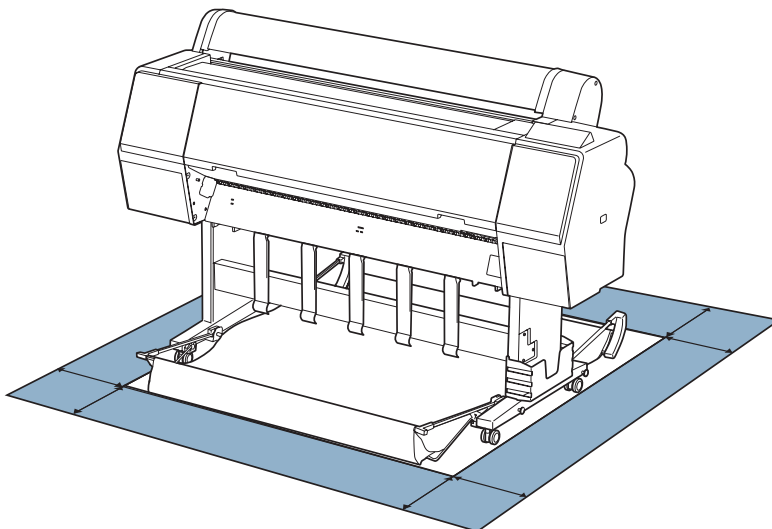
**WARNING:** Four people are required to unpack and set up the printer.

**Note:** When choosing a place for the printer, leave adequate room for easy access and ventilation. Avoid locations subject to direct sunlight, excessive heat, moisture, or dust. Also avoid locations near potential sources of electromagnetic interference, such as loudspeakers, cordless phones, TVs, or air conditioners.

Follow these steps to assemble your printer and its stand.

Before you begin, make sure you have sufficient space to set up and use the printer—at least 12 inches (305 mm) on all sides in addition to the dimensions shown:

- 53.4 × 35.6 inches (1356 × 903 mm) for the Epson Stylus Pro 7700
- 73.4 × 52 inches (1864 × 1318 mm) for the Epson Stylus Pro 9700

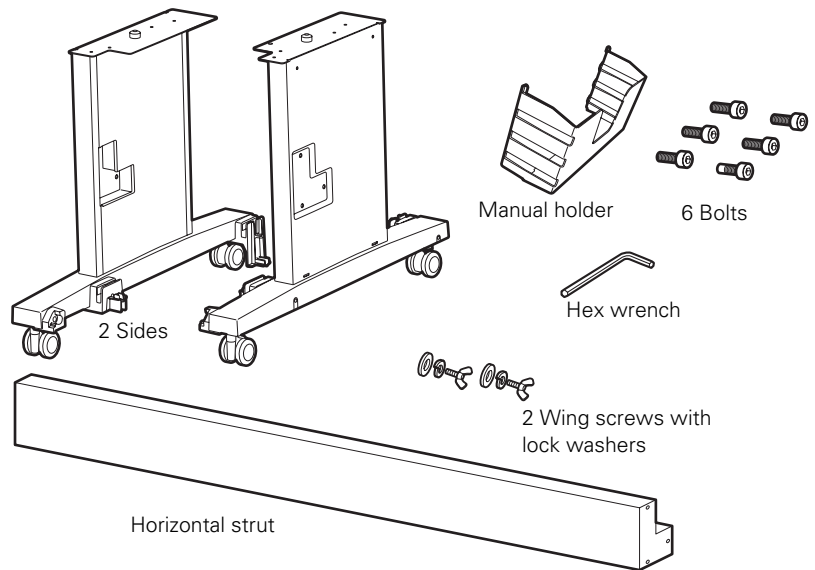


For assembly, you need floor space of approximately:

- 8 × 8 feet (2.4 × 2.4 m) for the Epson Stylus Pro 7700 and stand
- 13 × 13 feet (4 × 4 m) for the Epson Stylus Pro 9700 and stand

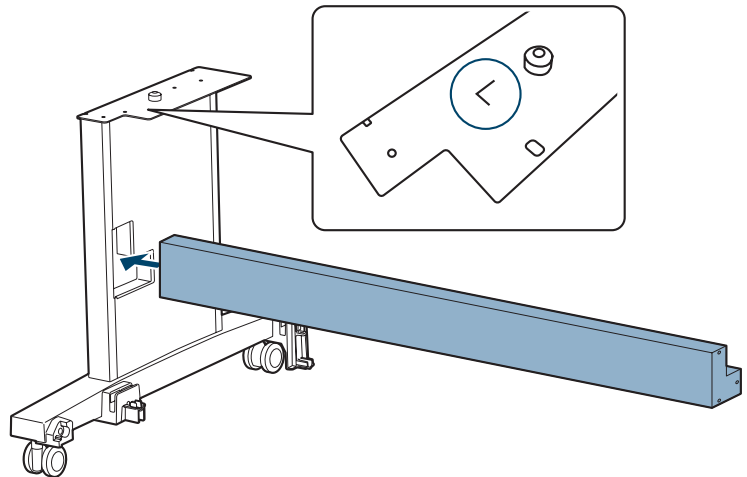
## Unpacking and Assembling the Stand

1. Lift the box up and away from the shipping pallet. Then remove the box containing the stand and paper basket.
2. Unpack the stand and make sure you have all these items.

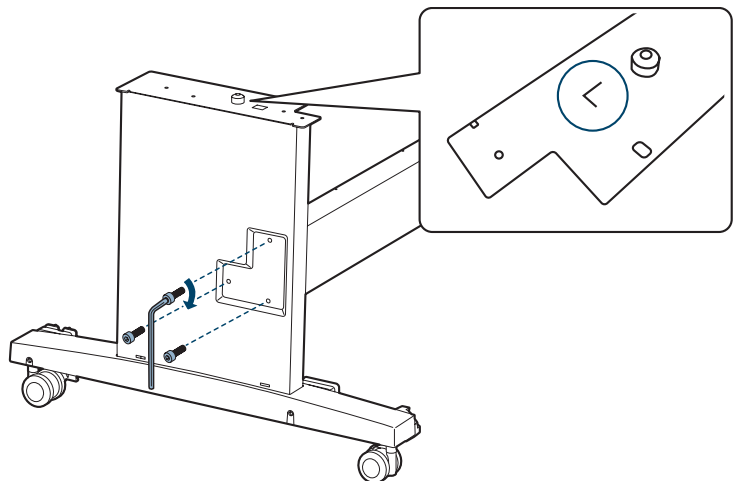


**Note:** Make sure you tighten all bolts before moving to the next section.

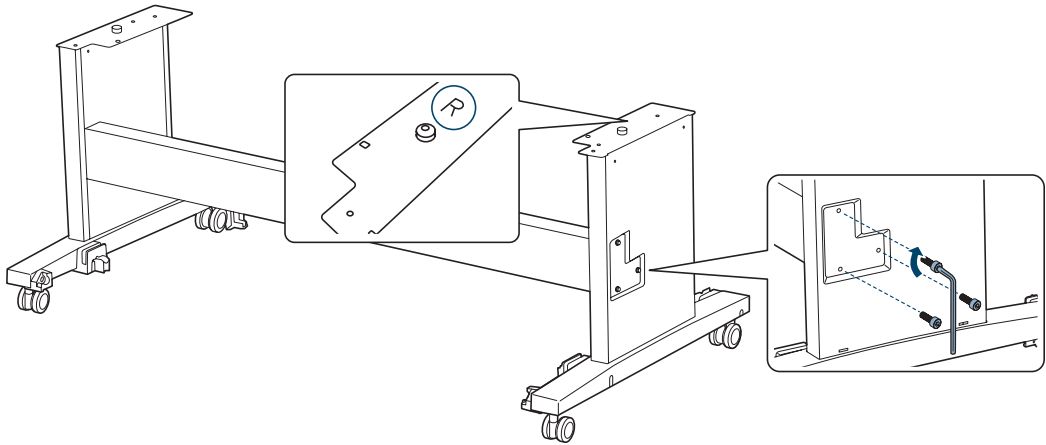
3. Insert the strut into the left side as shown. (The sides are labeled L and R.)



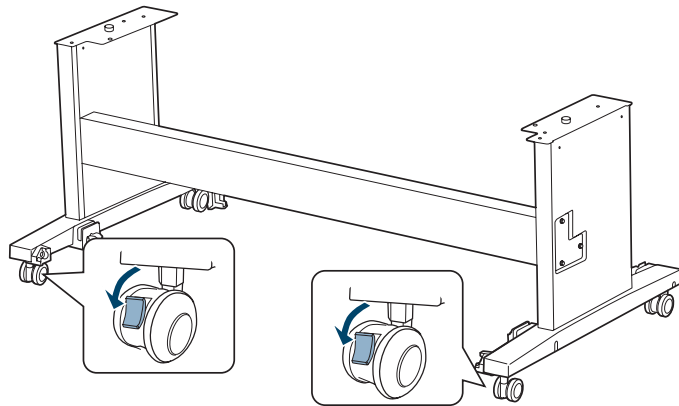
4. Fasten the strut with 3 bolts as shown. Use the hex wrench to tighten the bolts.



5. Insert the strut into the right side and fasten it with 3 bolts as shown.

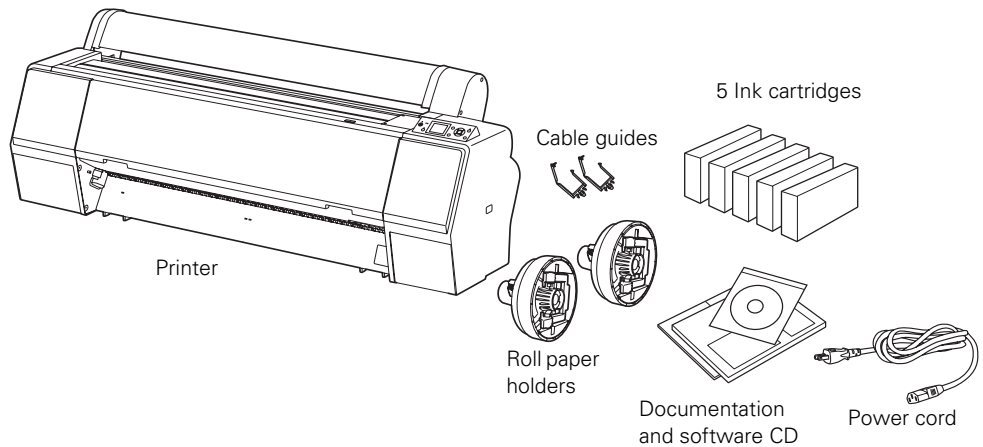


6. Lock the casters.



## Unpacking the Printer and Mounting It on the Stand

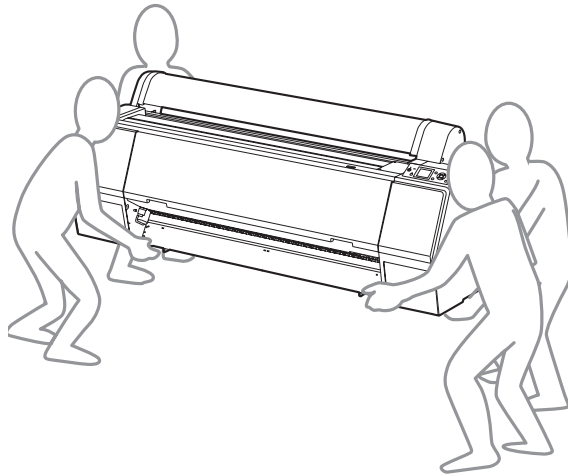
1. Make sure you have all the items shown below:



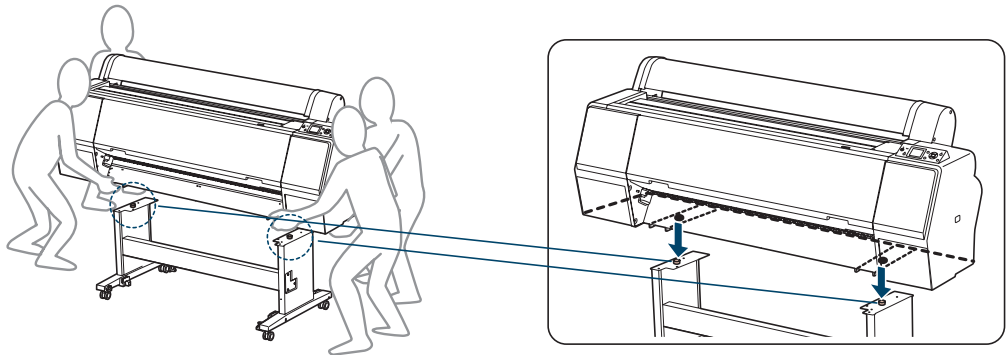
**Note:** Make sure you save the box and packaging in case you need to ship the printer.

2. Remove the cardboard panels and other packing materials from around the printer.
3. Have four people lift the printer.

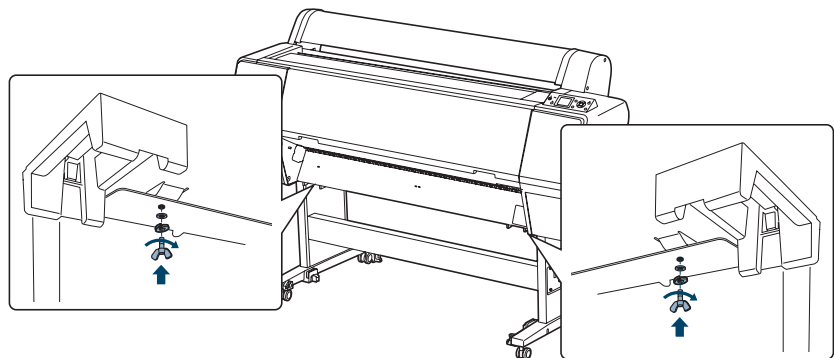
**WARNING:** Four or more people are required to lift the printer.



4. Mount the printer on the stand as shown, aligning the pegs with the holes on the bottom of the printer.



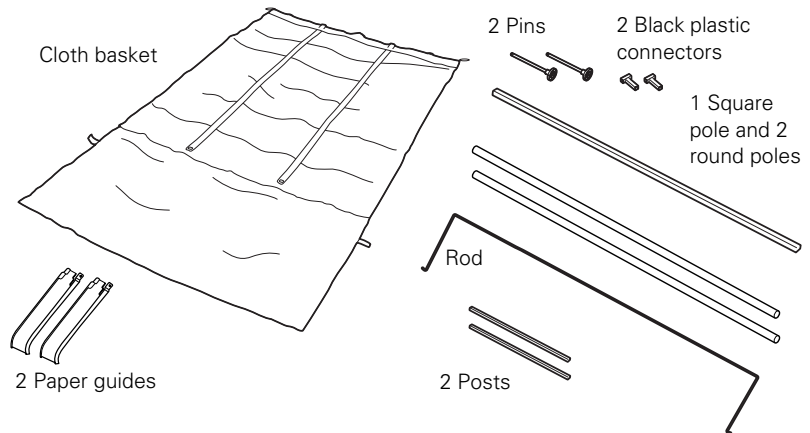
5. Fasten the printer to the stand with the wing screws and washers.



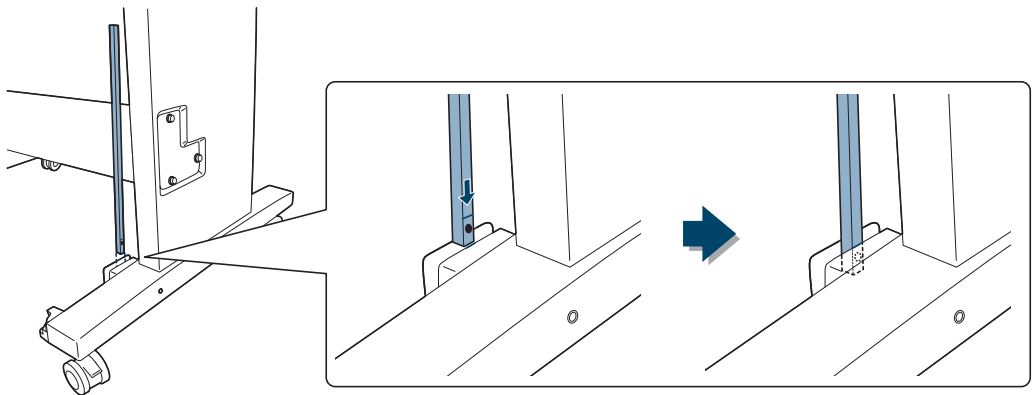
## Attaching the Paper Basket (Epson Stylus Pro 7700)

The paper basket is a cloth sheet that attaches to the printer stand and catches your prints as they come out. If you have the Epson Stylus Pro 9700, see page 34 for instructions on attaching the paper basket.

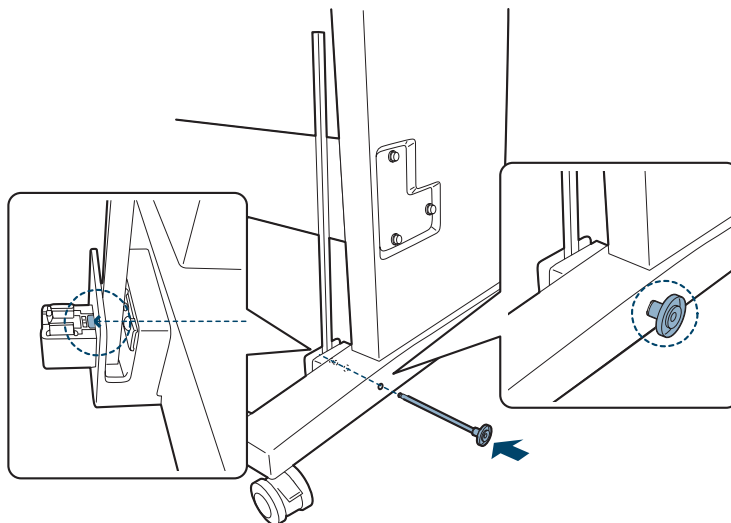
1. Make sure you have all the parts shown below:



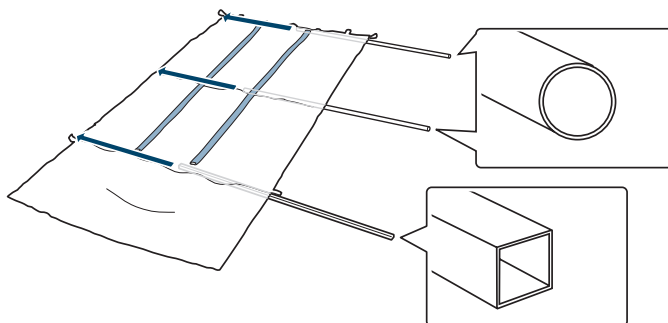
2. Attach the two short posts as shown, one on each side of the stand.



3. Use the pins to fasten the posts in place.

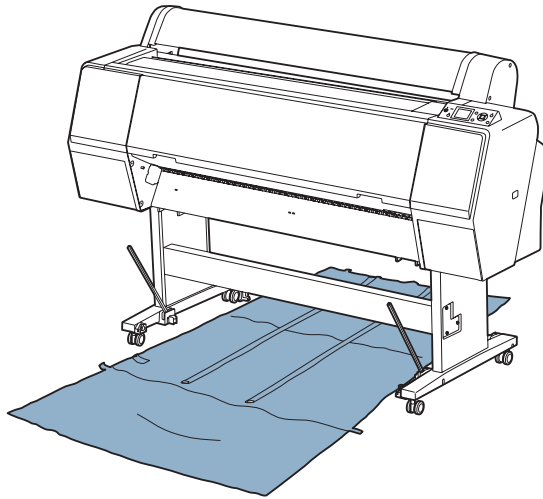


4. Insert the round and square poles into the basket cloth as shown.

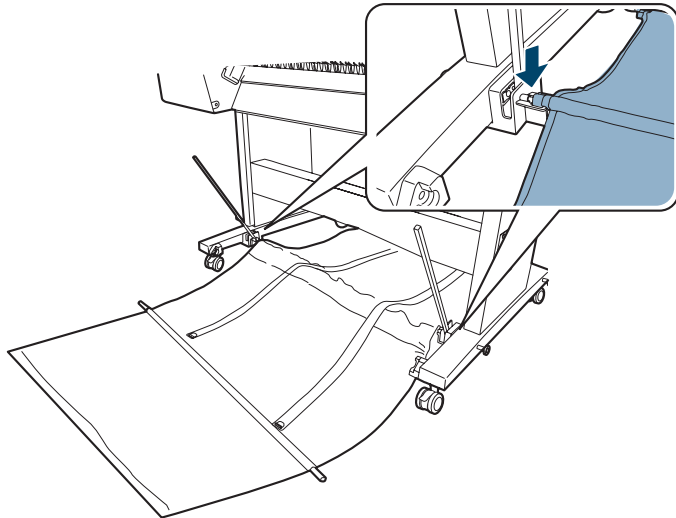




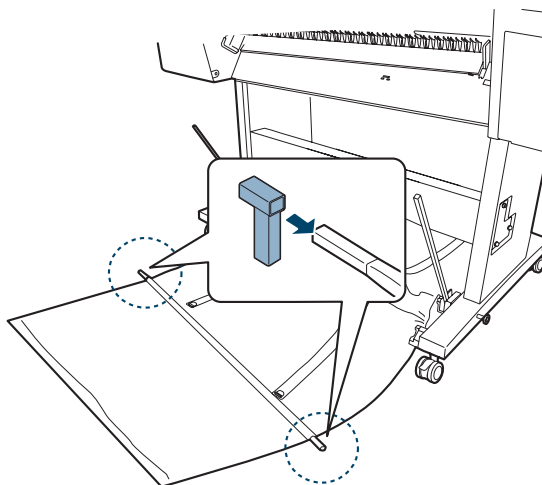
5. Place the basket under the printer as shown.



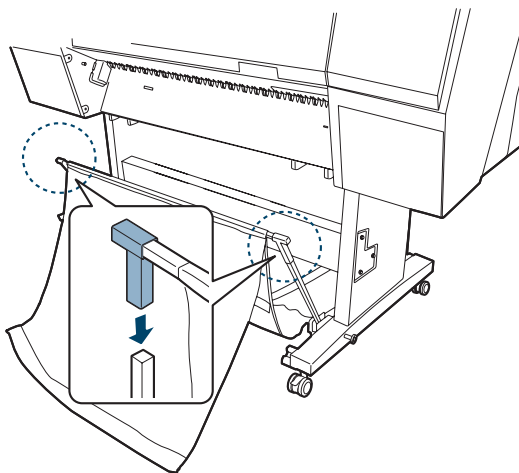
6. Snap the center pole into the holders on each side of the stand.



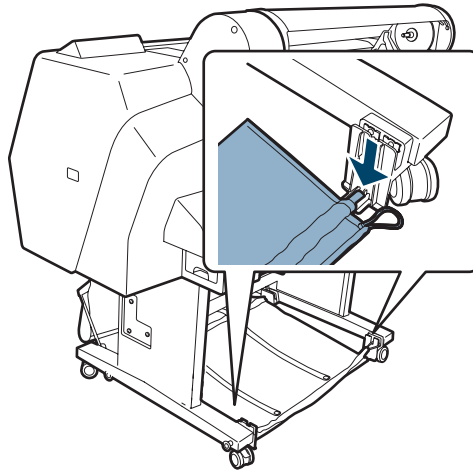
7. Insert the black plastic connectors into both ends of the square pole at the front of the printer.



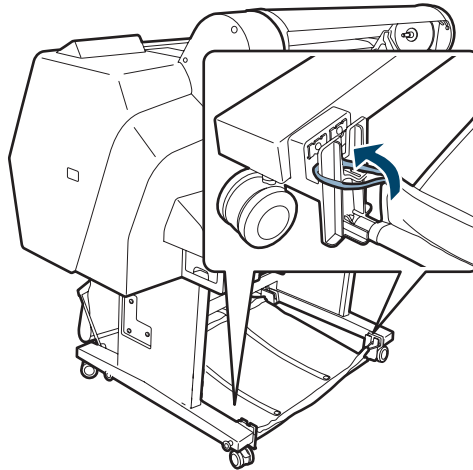
8. Fasten the black plastic connectors onto the posts on each side of the stand.



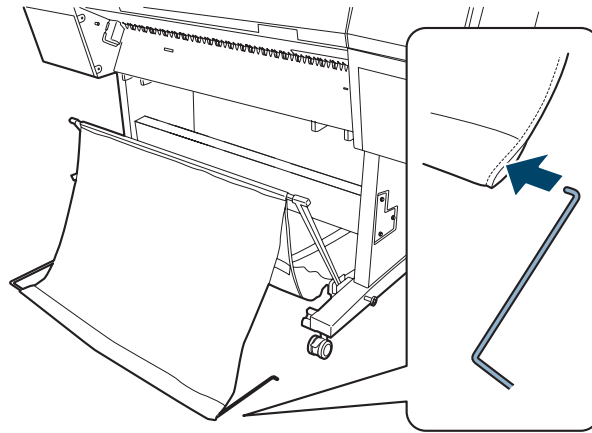
9. Snap the back pole into the holders as shown.



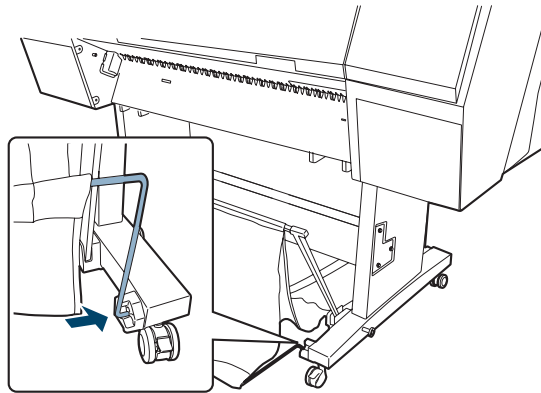
10. Hook the loops around the pins on the back of the stand legs.



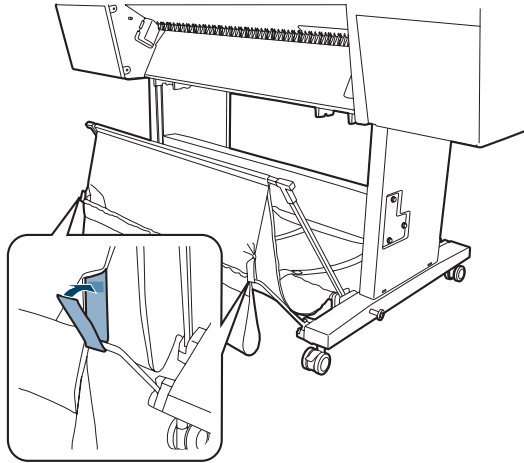
11. Insert the rod into the fabric channel at the front of the printer.



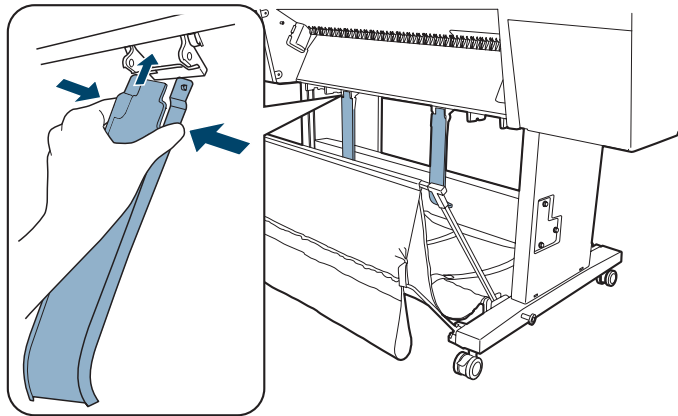
12. Insert the free ends of the rod into the holes in the sides of the stand.



13. Loop the tabs over the ends of the rod as shown.



14. Attach the paper guides to the bottom of the printer as shown:

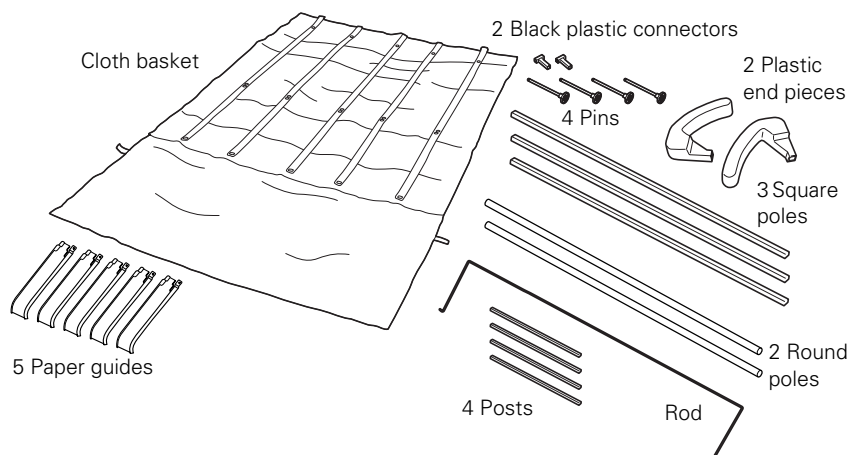


Now go to “Completing Setup and Connecting the Power Cord” on page 42.

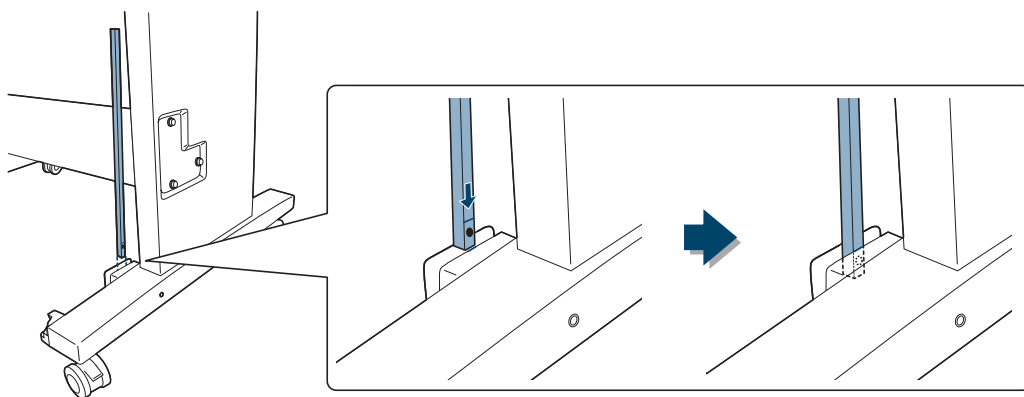
## Attaching the Paper Basket (Epson Stylus Pro 9700)

The paper basket is a cloth sheet that attaches to the printer stand and catches your prints as they come out. If you have the Epson Stylus Pro 7700, see page 27 for instructions on attaching the paper basket.

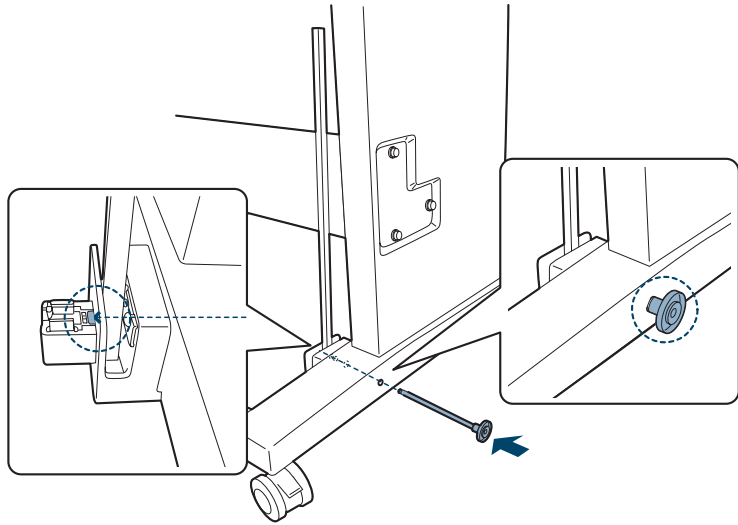
1. Make sure you have all the parts shown below.



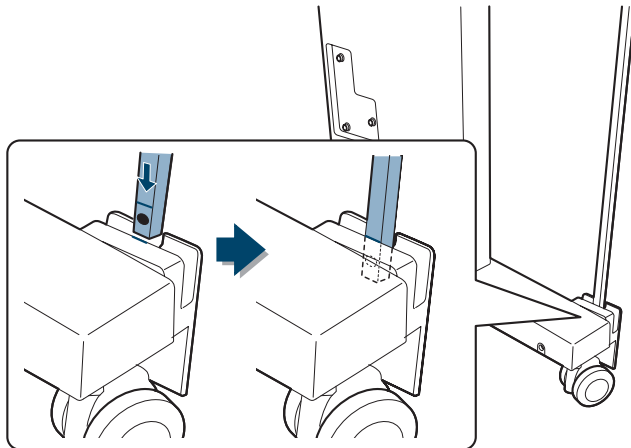
2. Attach two of the posts to the front of the stand as shown, one on each side.



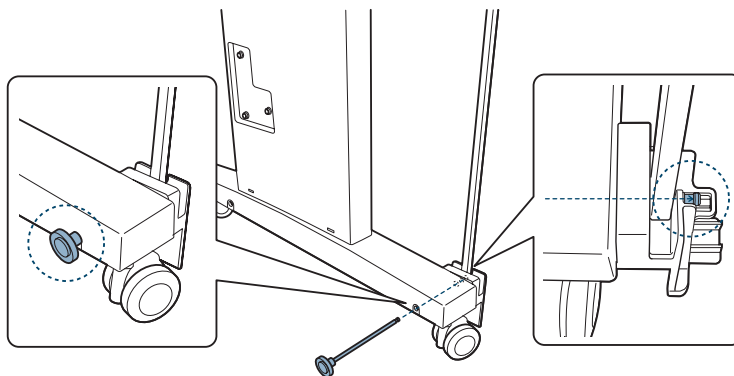
3. Use the pins to fasten the posts in place.



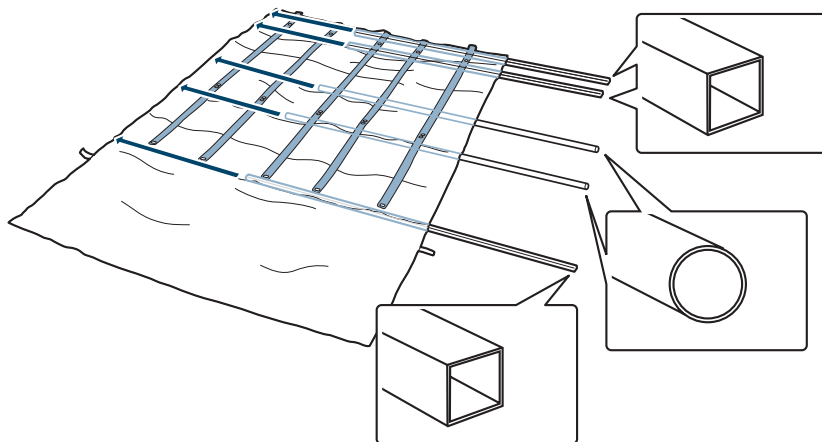
4. Attach the other two posts to the back of the stand.



5. Use the pins to fasten the posts in place as shown.

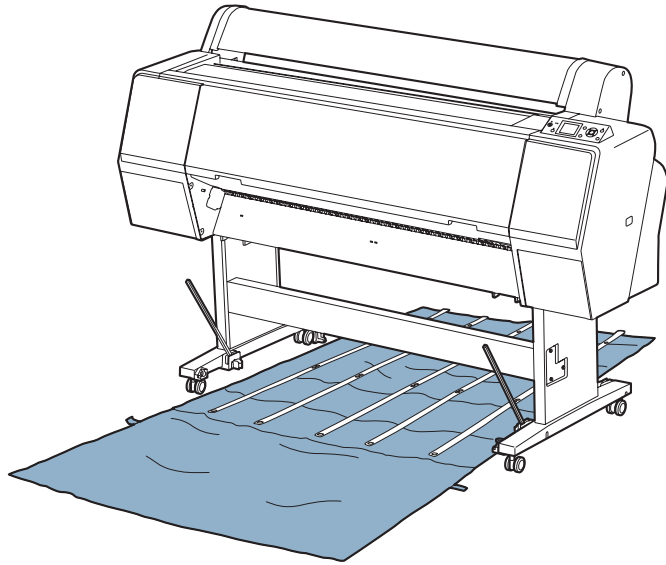


6. Insert the round and square poles into the basket cloth as shown:

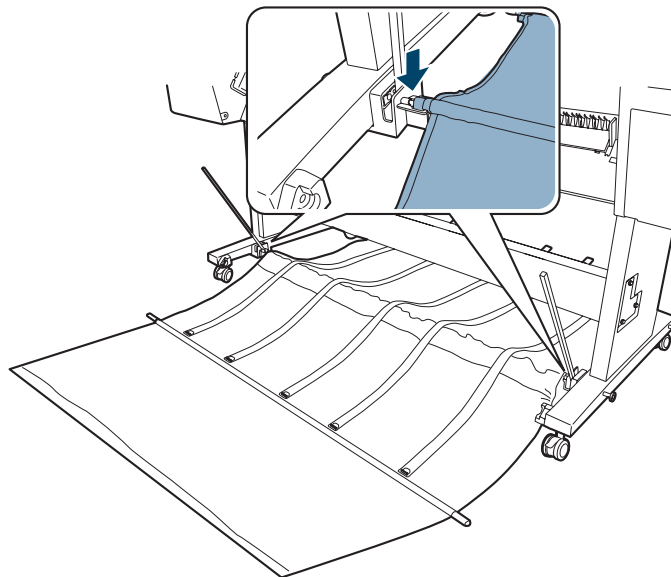




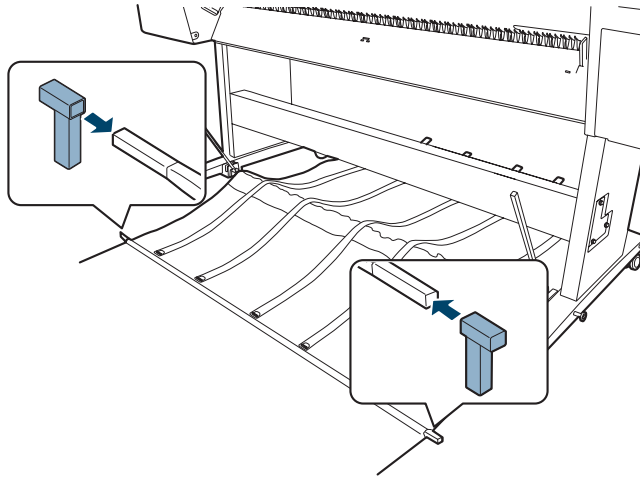
7. Place the basket under the printer as shown.



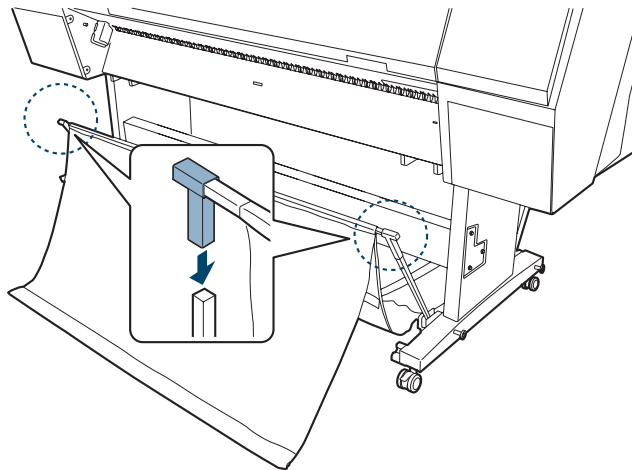
8. Snap the center pole in the holder on each side of the stand.



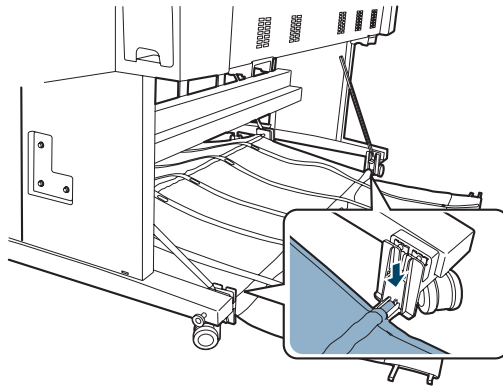
9. Insert the black plastic connectors into both ends of the square pole at the front of the printer.



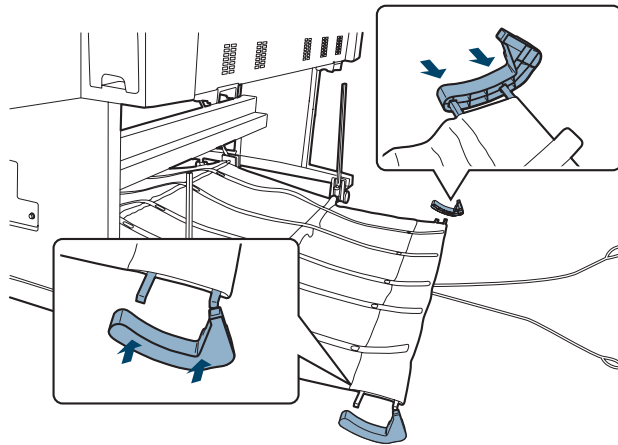
10. Fasten the black plastic connectors onto the posts on each side of the stand.



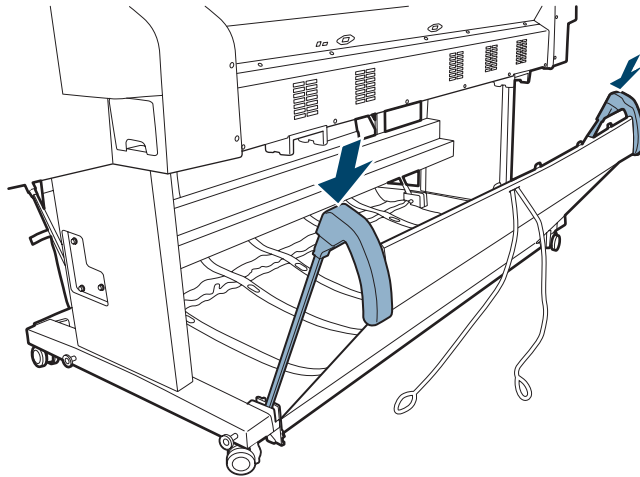
11. Snap the back pole into the holders as shown.



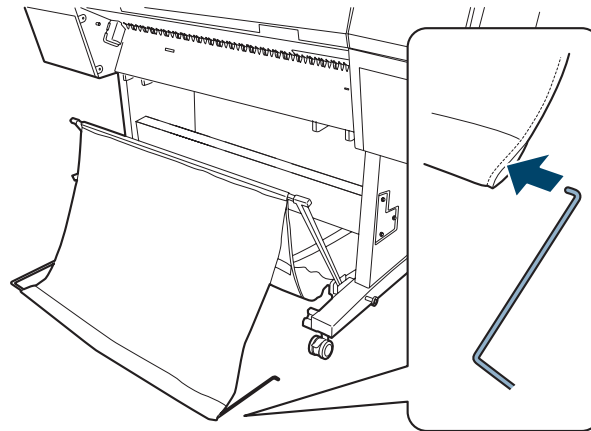
12. Attach the end pieces to the poles at the back of the basket.



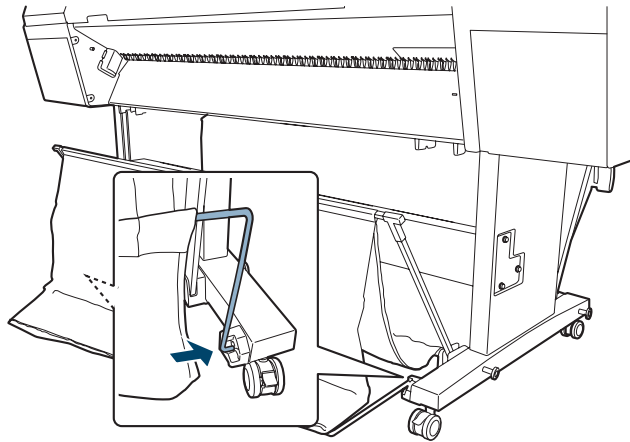
13. Lift the back of the basket and attach the end pieces to the posts at the back of the stand.



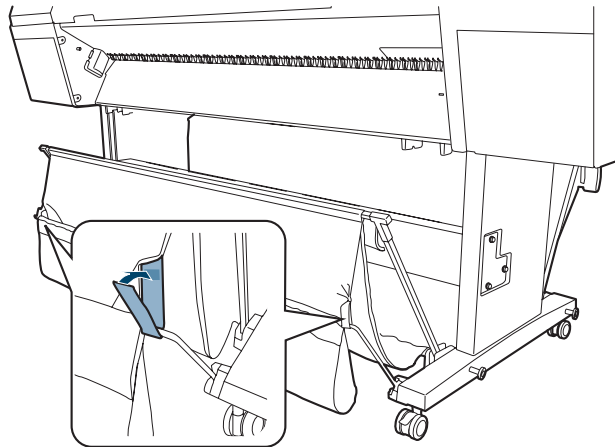
14. Insert the rod into the fabric channel at the front of the printer.



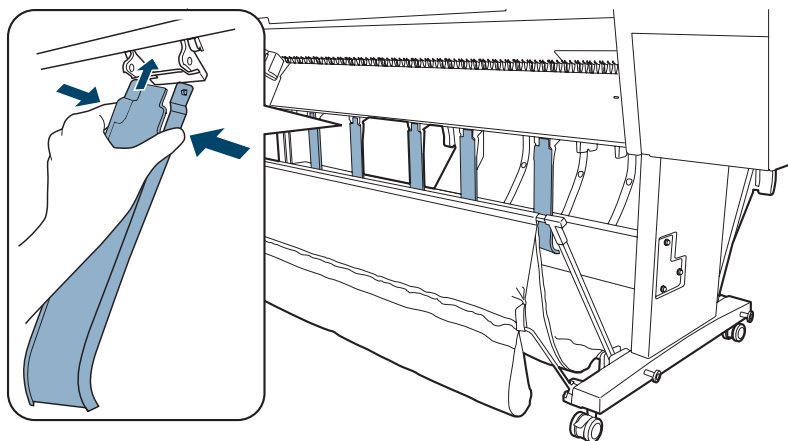
15. Insert the free ends of the rod into the holes in the sides of the stand.



16. Loop the tabs over the rod as shown.



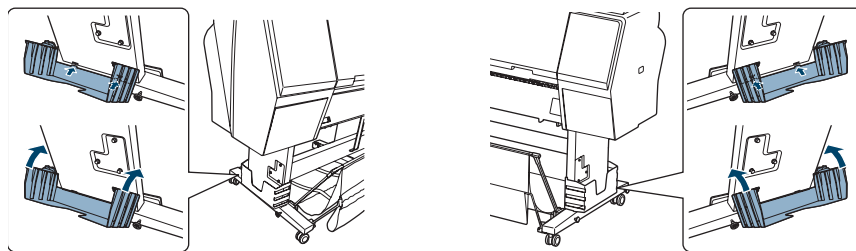
17. Attach the paper guides to the bottom of the printer as shown:



18. Continue with the next section to complete the setup process and connect the power cord.

## Completing Setup and Connecting the Power Cord

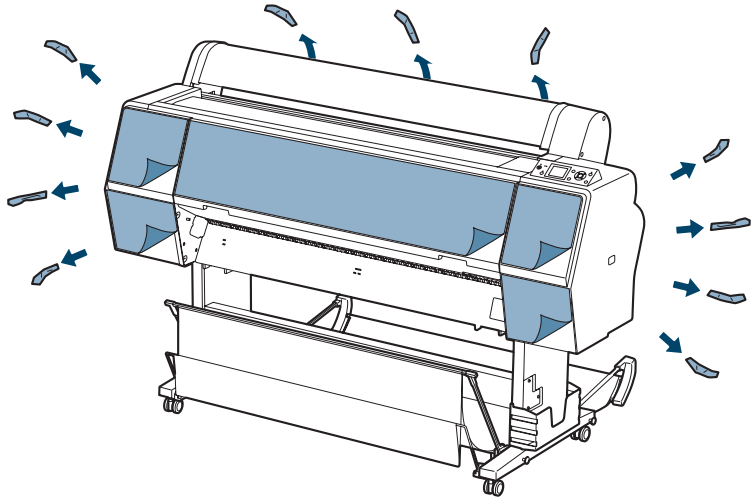
1. Attach the manual holder to the left or right side of the stand. Store the *User's Guide* in the holder.



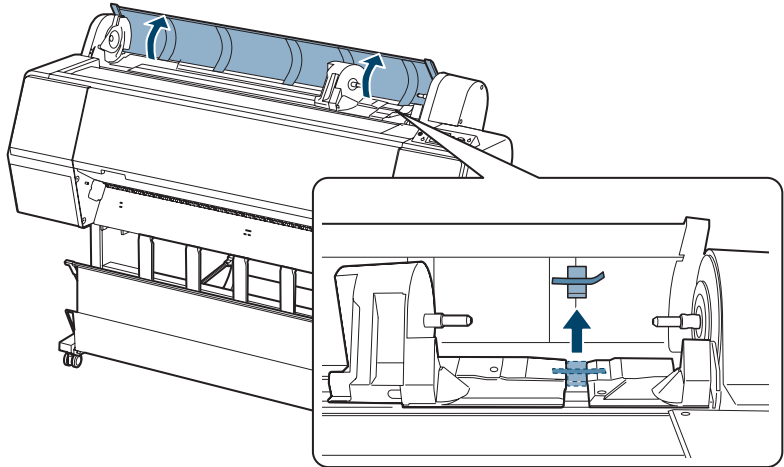
2. Unlock the casters. Then move the printer to the place of use. (The casters are meant for moving the printer for only a short distance.) Lock the casters after moving.

3. Remove any packing tape and plastic film. Check these areas:

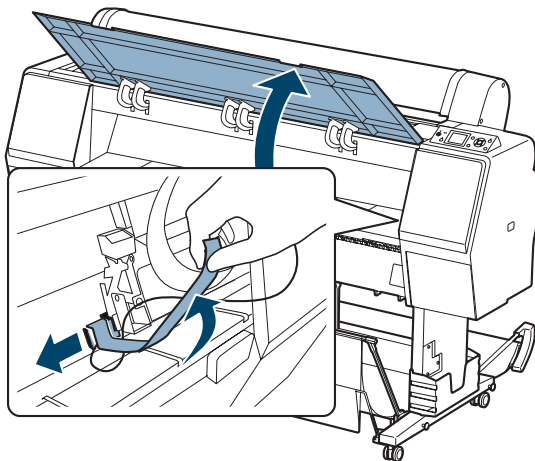
- the front cover
- the ink compartment cover
- the maintenance tank(s)



4. Open the roll paper cover and remove the tape and packing material.



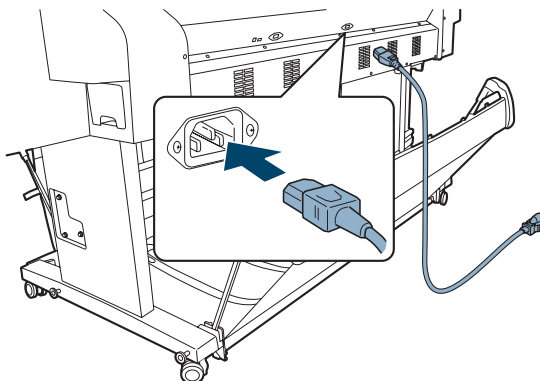
5. Open the front cover and remove the tape and packing material.



Save the packing material in case you need to ship the printer.

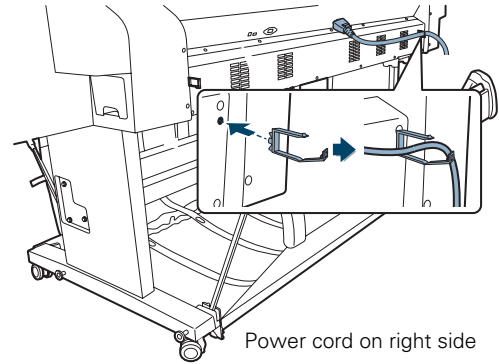
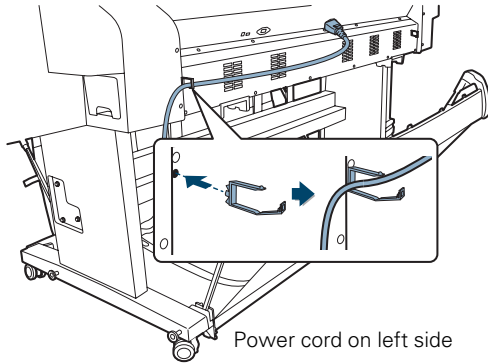
6. Close the front cover.
7. Connect the power cord to the AC inlet on the back of the printer.

**Note:** The illustrations in the following sections show the Epson Stylus Pro 9700, but the instructions are the same for the Pro 7700.

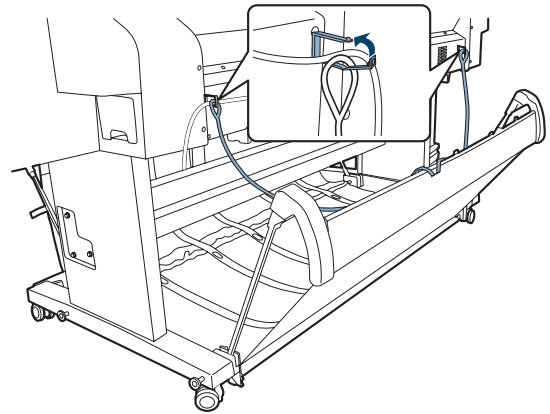
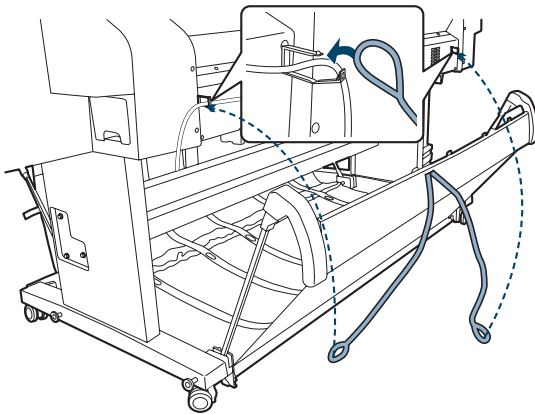




8. Attach the cable guides to the left or right side of the printer back and route the power cord to the side of the printer as shown.



9. For the Pro 9700, attach the loops on the paper basket cords to the cable guides.



**Caution:** Do not use an outlet that is controlled by an automatic timer or wall switch. Otherwise, you may accidentally shut off the printer and cause damage.


10. Plug the power cord into a properly grounded electrical outlet.

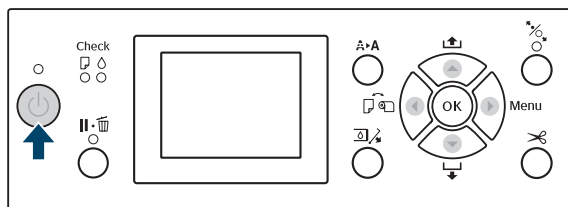
## Installing Ink

Use the ink cartridges that came with your printer for initial ink charging. During the initial installation process, it is normal for most of the ink in each cartridge to be used.

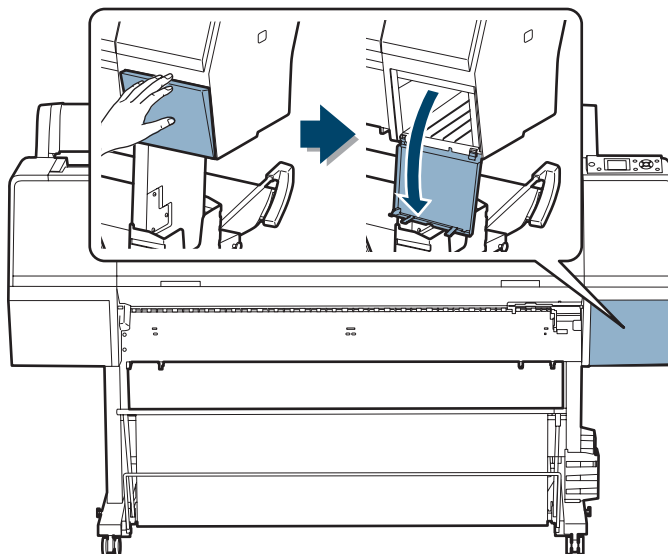
The cartridges shipped with your printer are provided mainly to charge the ink system. Make sure you order a new set of cartridges as soon as possible.

**Note:** The ink cover may take a minute or two to pop open. Wait for the ink cover to open; do not try to pry it.

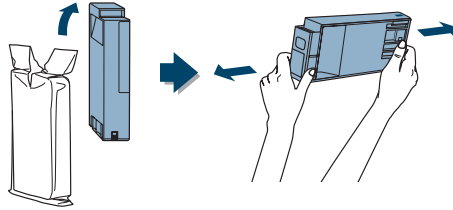
1. Press the  power button to turn on the printer. In a moment, **INSTALL INK CARTRIDGE** appears on the LCD display and the ink cover pops open slightly.



2. Open the ink cover.



3. Remove the ink cartridges from their packages, then gently shake each cartridge for about 5 seconds.

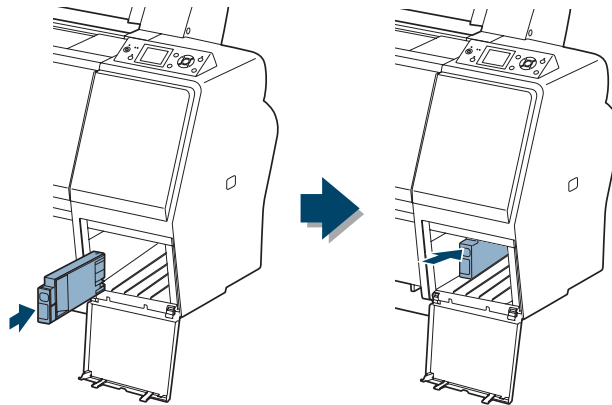



4. Note the location of the slots corresponding to each cartridge.


| Slot no. | Cartridge          |
|----------|--------------------|
| 1        | Vivid Magenta (VM) |
| 2        | Cyan (C)           |
| 3        | Photo Black (PK)   |
| 4        | Yellow (Y)         |
| 5        | Matte Black (MK)   |

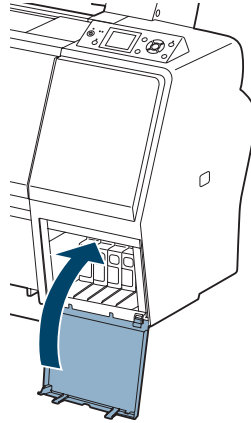
5. Install the ink cartridges in the printer.

Hold each cartridge with the arrow pointing toward the printer, then insert it into its slot until it clicks into place. Make sure you insert each cartridge all the way into the correct slot.



**Caution:** Charging takes about 15 minutes. Never turn off the printer, remove the maintenance tank, or open the front cover or ink covers while the  power light is flashing, or you may damage the printer.

6. After installing all 5 cartridges, close the ink cover. The printer begins charging the ink delivery system and the  power light flashes.



After ink charging is completed, you need to load paper before **READY** will appear on the display. See page 57 for instructions.

## Connecting to Your System

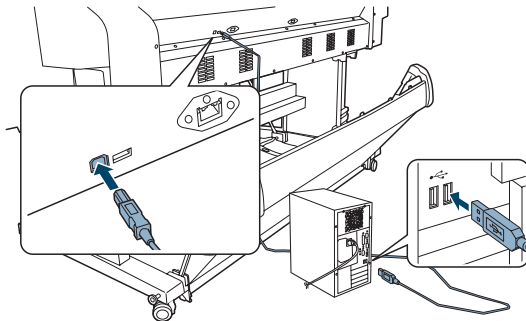
You can use USB and/or Ethernet network connections.

For USB connection, make sure your system has the appropriate port and you have a standard, shielded cable 10 feet (3 m) long or less.

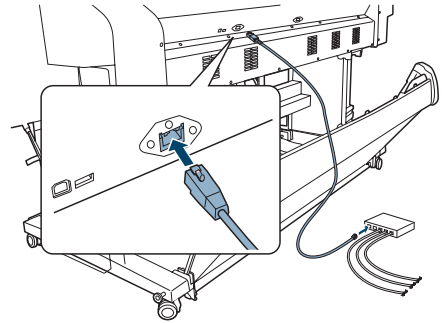
To connect to a network hub, you need a standard RJ-45 CAT-5 network cable. To connect directly to your computer's network interface, you need an RJ-45 CAT-5 crossover cable.

1. Make sure that both the printer and the computer are turned off.

2. Plug the interface cable into the appropriate port on the printer.



USB connection



Network connection

3. Plug the other end of the cable into the appropriate connector on your computer, or network switch or hub.

## Installing the Software for Windows

Follow these steps to install the software for Windows:

1. Make sure your printer is turned off.
2. Turn on your computer.
3. Insert the printer software CD-ROM in your computer. The installer starts automatically.

**Note:** With Windows 7 or Vista, if you see the AutoPlay window, click **Run Epssetup.exe**. When you see the User Account Control screen, click **Yes** or **Continue**.

4. Click your printer model.




5. Click the Install button.



6. Read the license agreement and click Accept.

**Note:** With Windows XP, if you see a Found New Hardware Wizard screen, select **No, not this time**, click **Next**, and click **Next** again.

7. When you see a screen asking you to turn on the printer, press the printer's  power button. (Make sure the printer is connected; see page 48.)

For network connection, click the **Manual** button, select the port you created for the printer, and click **OK**.

If you didn't create a port for the printer, select **FILE**.

8. When you see the final installation screen, click **Exit**.
9. Register your printer with Epson, then remove the printer software CD-ROM.
10. If you need to create a port, see the on-screen *Network Guide*.

Go to the next section to update the printer firmware, if necessary.

## Installing the Software for Macintosh

**Note:** You can check for a newer version of your printer driver on the Epson support site at [www.epson.com/support](http://www.epson.com/support).

Follow the steps below to install the software on a Macintosh. For Windows, see page 49.

1. Turn on your Macintosh and your printer.
2. Insert the printer software CD-ROM into your CD or DVD drive.
3. Double-click the **Epson** installer icon.
4. Click your printer model.



5. Click the **Install** button.



**Note:** If you see a message that the installer has detected an older version of EpsonNet Config on your system, you must uninstall the older version before you can install the new one. Open the **Applications** folder and drag the **EpsonNet** folder into the trash. Then reinstall your printer software.

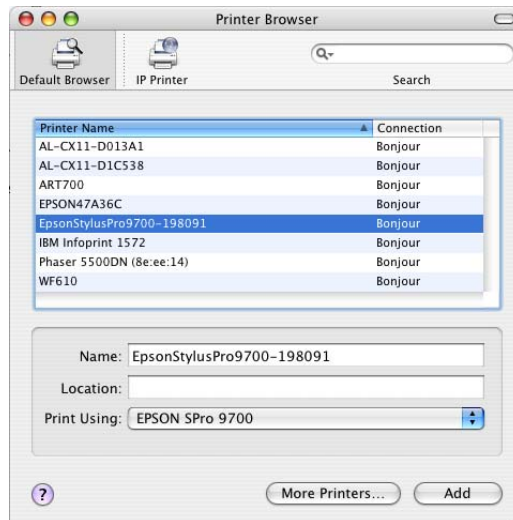
6. Read the license agreement and click **Accept**.
7. Follow the instructions to install all necessary software and manuals, register your printer, and place a link to the Epson Professional Imaging website on your desktop.
8. When you're done, click **Exit** and eject the CD. Restart your computer if prompted.
9. After your Macintosh restarts, do one of the following:



For Mac OS X 10.6 and 10.5, select **Print & Fax** from System Preferences. Click the + button, then select your printer and click **Add**.



For Mac OS X 10.4, open the **Printer Setup Utility**. Click **Add**. You see your printer in the **Printer Browser**:



**Tip:** If you want to rename the printer for easier identification, enter a new name for it in the Name field on this screen.

For USB connection, select your printer and wait while your Macintosh finds the driver and the **Add** button becomes available. Then click **Add**.

For network connection, click **More Printers** and select a connection, such as **EPSON TCP/IP**. Select your printer from the list and click **Add**.

You see your printer in the Printer List.

10. Go to page 55 to update your printer firmware, if necessary.

## Updating Your Printer Firmware

To keep your printer features and functionality up to date, you should check for a newer version of firmware on the Epson support site and update your printer, if necessary.

### Checking the Current Firmware Version

**Tip:** For best results, use a USB connection when you update the firmware on your printer.

1. Press the ► **Menu** button.
2. Press the ▼ button until **PRINTER STATUS** is highlighted, then press **Menu**.
3. Press **Menu** again and note the firmware version displayed. When done, press the ◀ button.

### Downloading and Updating the Firmware

1. Click the **EPSON LFP Remote Panel 2** icon on your desktop. You see the LFP Remote Panel.
2. Select your printer, then click the **Firmware Updater** button.

When you see the prompt, click **OK** to have the EPSON LFP Remote Panel utility automatically locate and download the latest firmware from the Epson website.

If you need to download the firmware manually, visit Epson's **U.S. support website** ([www.epson.com/support](http://www.epson.com/support)) or **Canadian support website** ([www.epson.ca/support](http://www.epson.ca/support)), select your product, then click **Drivers & Downloads**.

Choose the firmware update version for Windows or Macintosh and follow the instructions on the screen.

3. Make sure your printer is turned on, its LCD displays **READY**, and it is connected to your computer or network, then choose your printer.
4. Click **Browse** and find the firmware file that you just downloaded and extracted. Select the file and click **Choose** or **Open**.
5. If the firmware version of the file is newer, click **Update** to start the firmware updating process. (If it is the same, you don't need to update.)

**Caution:** Don't turn off the printer while the firmware is updating.

**Note:** For more information on using the LFP Remote Panel, click **Help** to see the on-screen guide.

**Note:** After you install the software, you need to load paper and print a test image. If the print quality is satisfactory, your setup is done. If not, you may need to align the print head, as described on page 156.

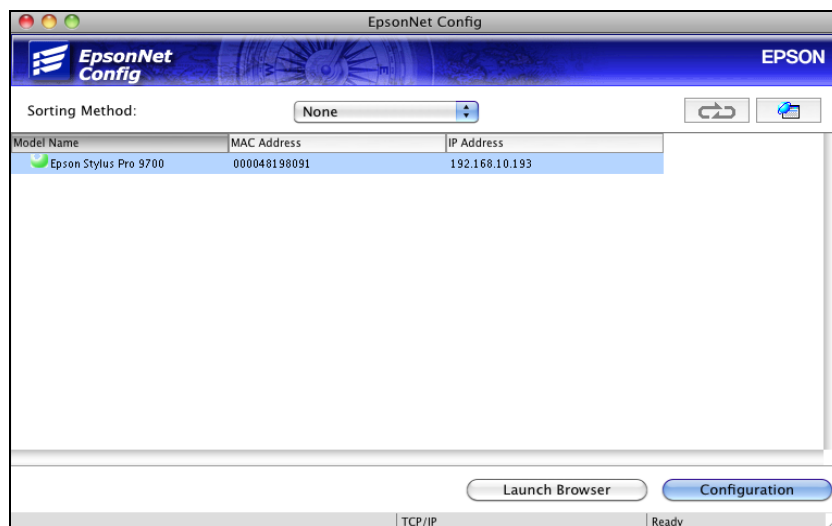
- When the update is complete, close the Firmware Updater window and Epson LFP Remote window.

If you connected your printer to a network, follow the instructions in the next section to configure the printer for your network.

## Configuring the Printer's Network Adapter

Once the printer is connected to your network, follow these steps to configure it:

- Turn on the printer.
- Start EpsonNet Config. The EpsonNet Config program searches for all Epson printers on the network and displays the MAC address and IP address for each printer that it finds.



- Highlight the printer that you want to configure and click **Configuration** to access the TCP/IP selection screen.
- If necessary, contact your network administrator for instructions on assigning an appropriate IP address.

For more information on configuring the printer, see the on-screen *Network Guide*.

# Chapter 2: Handling Paper and Other Media

The Epson Stylus Pro 7700 and Pro 9700 print on a variety of media, including roll paper and cut sheets in widths up to 24 inches (610 mm) for the Pro 7700 or 44 inches (1118 mm) for the Pro 9700. You can also use heavy stock, such as posterboard up to 59 mil (1.5 mm) thick.

This chapter includes the following information:

- Selecting media for your printer
- Using roll paper
- Using cut sheet paper
- Using the paper basket
- Optimizing the settings for your paper

## Selecting Media for Your Printer

Epson offers a variety of coated, glossy, matte, and fine art paper, as well as other media, for your printer.

The following table shows the paper sizes you can use:

*Supported paper sizes*

|                                       | Roll paper  | Cut sheets                            |
|---------------------------------------|---|---------------------------------------|
| <b>Pro 9700</b>                       |   |                                       |
| Width                                 | 10 to 44.0 in.<br>(203 to 1118 mm)                          | Letter size up to 44 in.<br>(1118 mm) |
| Length                                | 2 in. core: 147.6 ft (45 m)<br>3 in. core: 662.7 ft (202 m) | Up to 62.2 inches (1580 mm)           |
| <b>Pro 7700</b>                       |   |                                       |
| Width                                 | 10 to 24.0 in.<br>(203 to 610 mm)                           | Letter size up to 24 in.<br>(610 mm)  |
| Length                                | 2 in. core: 147.6 ft (45 m)<br>3 in. core: 662.7 ft (202 m) | Up to 36 inches (914 mm)              |
| <b>Maximum external roll diameter</b> | 2 in. core: 4 in. (103 mm)<br>3 in. core: 6 in. (150 mm)    | —                                     |
| <b>Thickness</b>                      | 3.15 to 19.7 mil<br>(0.08 to 0.5 mm)                        | 3.15 to 59 mil (0.08 to 1.5 mm)       |

Always test samples of paper stock in the printer before purchasing large quantities or printing large jobs. If you use non-Epson paper or other media, you may need to adjust various settings and create special paper configurations. See page 82 for instructions.

## Available Epson Special Media

One of the key elements for achieving professional quality prints is selecting paper that is specifically optimized for your printer. Epson offers a complete lineup of professional media for a variety of applications. Most Epson professional media are available in sizes from small cut sheets to wide-format rolls. Check the **Epson Professional Imaging website** at [www.proimaging.epson.com](http://www.proimaging.epson.com) or your Epson Professional Imaging Authorized Reseller for available media.

For more details about compatible papers, see page 196.

## Guidelines for Using Epson Media

Follow these guidelines, as well as those included in your paper package, when printing on Epson paper and other media:









- Avoid touching the printable surface with your bare hands. Fingerprints may affect print quality. Handle media by the edges or use cotton gloves.
- Be careful not to bend or scratch the paper.
- Always choose the correct Media Type setting in your printer driver software before you send your job. See page 88 (Windows), or page 130 (Mac OS X) for instructions.
- Always select the correct paper source (roll or sheet) in both the printer driver software and on the printer's control panel. See page 93 or page 96 (Windows), or page 126 (Mac OS X) for instructions on selecting the paper source in your printer software.
- Keep unused media in its original packaging and store it in a cool, dry place to maintain quality. Avoid storing your printouts where they will be exposed to high temperature, humidity, or direct sunlight.
- Store sheet media on a flat surface.

## Using Roll Paper

You can use roll paper with a 2- or 3-inch core and a width of up to 24 inches (61 cm) for the Pro 7700, or 44 inches (112 cm) for the Pro 9700. Manually switching rolls is a simple process.







### Roll Paper Guidelines

When printing on roll paper, be sure to follow the media handling guidelines on page 58, as well as these special guidelines for roll paper:

- When storing roll paper, keep it in its original packaging—including the bag, end caps, and box.
- To avoid feeding excess paper, make sure the  Sheet icon does not appear on the LCD display. Press the  Paper Source button until the  or  roll icon appears.
- Choose  if you want the paper to be cut automatically after each page is printed.
- Choose  if you want to print a series of pages and keep them together for cutting later on or use the Auto Take-up Reel (Pro 9700 only).
- If you're loading heavy paper, you may need to increase the paper suction by pressing the  Paper Feed button. For lightweight paper, decrease the suction by pressing the  Paper Feed button.
- Do not leave roll paper loaded in the printer when it is not in use.

### Selecting the Paper Type

Whenever you load a new type of paper, you need to select the paper type on the printer's control panel.

1. Press  Menu.
2. Press  or  to select PAPER SETUP, then press .
3. Select PAPER TYPE, then press .
4. Select the paper that you are using as listed on page 60, then press the OK button to save the setting.
5. Press  to exit the menu.

If your paper does not appear on the control panel, check the instructions included with the paper, or look on the Epson website ([www.proimaging.epson.com](http://www.proimaging.epson.com)). If you are using non-Epson paper, consult the manufacturer for the best setting. You may have to experiment with different settings to determine which one is best for the media you're using.

| For this media  | Select this Media Type setting*     |
|---|-------------------------------------|
| Premium Luster Photo Paper (260)  | Premium Luster Photo Paper (260)    |
| Premium Glossy Photo Paper (250)  | Premium Glossy Photo Paper (250)    |
| Premium Semi-gloss Photo Paper (250)  | Premium Semigloss Photo Paper (250) |
| Premium Semimatte Photo Paper (260)   | Premium Semimatte Photo Paper (260) |
| Premium Glossy Photo Paper (170)  | Premium Glossy Photo Paper (170)    |
| Premium Semi-gloss Photo Paper (170)  | Premium Semigloss Photo Paper (170) |
| Premium Glossy Photo Paper<br>Premium Photo Paper Glossy  | Premium Glossy Photo Paper          |
| Premium Semi-gloss Photo Paper<br>Premium Photo Paper Semigloss                                     | Premium Semigloss Photo Paper       |
| Premium Luster Photo Paper<br>Ultra Premium Photo Paper Luster                                      | Premium Luster Photo Paper          |
| Doubleweight Matte Paper  | Doubleweight Matte Paper            |
| Singleweight Matte Paper  | Singleweight Matte Paper            |
| Presentation Paper Matte  | Photo Quality Ink Jet Paper         |
| Enhanced Matte Paper<br>Ultra Premium Presentation Paper Matte<br>Somerset Velvet (roll paper only) | Enhanced Matte Paper                |
| Plain paper<br>Plain paper (line drawing)<br>Tracing paper  | Plain Paper                         |
| Enhanced Adhesive Synthetic Paper   | Enhanced Adhesive Synthetic Paper   |
| Enhanced Matte Posterboard<br>Somerset Velvet (cut sheets only)                                     | Enhanced Matte Poster Board         |


\* Other Media Type settings in the list can be used to experiment with other paper types.




## Setting Up Automatic Media Tracking and Identification

Before you load roll paper in the printer, you can set up the automatic media tracking system. This system prints a barcode on the edge of the paper that indicates the media type, roll length, and the alert setting.

When the printer is turned on or roll paper is placed in the printer, the barcode is scanned and the amount of roll paper remaining is displayed on the LCD panel. You will see an alert message when the roll is nearly used up.

The barcode is printed when you press the  Paper release (ePlaten) button.

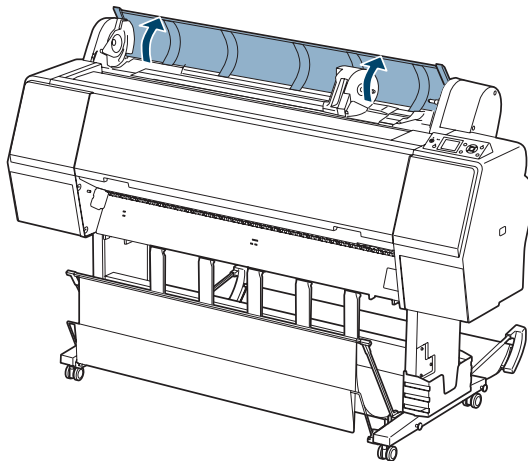
Make sure PAPER OUT appears on the control panel. Then follow these steps to set up the automatic media tracking system:

1. Press **► Menu**.
2. Press **▲** or **▼** to select PAPER SETUP, then press **►**.
3. Press **►** to select ROLL PAPER REMAINING.
4. Press **►** to select REMAINING PPR SETUP.
5. Press **▼**, select ON, and press OK.
6. Press **◀** to go back to REMAINING PPR SETUP.
7. Press **▼** to select ROLL PAPER LENGTH.
8. Press **►**, then select the length of the roll paper loaded in the printer, from 15 to 300 ft (5 to 99.5 m), then press OK.
9. Press **◀**, then press **▼** to select ROLL LENGTH ALERT.
10. Press **►**, then select the length at which you want to receive an alert message, from 3 to 50 ft (1 to 15 m), then press OK.
11. Press **|| • ** to exit the menu.

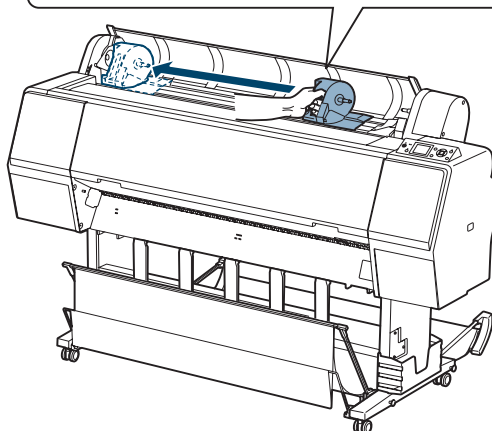
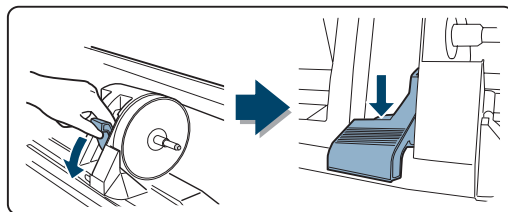
**Tip:** You can use Maintenance mode to switch the units of measurement in the printer from meters to feet. See page 162 for instructions.

## Placing the Paper in the Printer

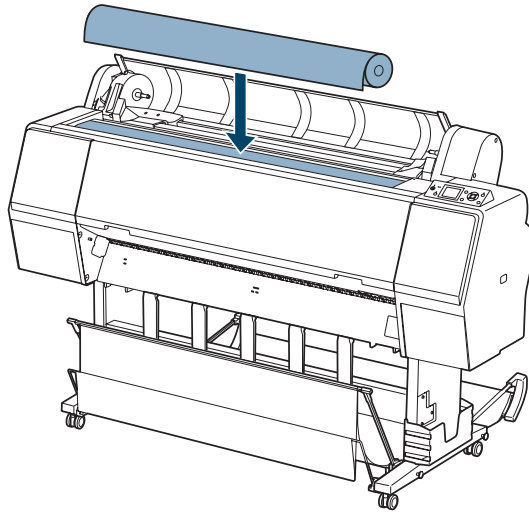
1. Open the roll paper cover.



2. Push the lock lever down firmly, then move the roll paper holder to the left.

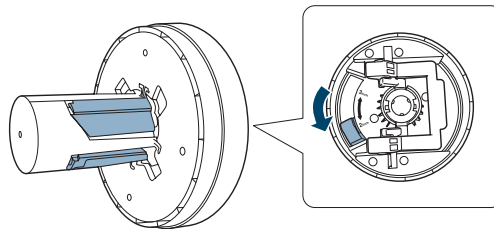


3. Place the roll on top of the printer.

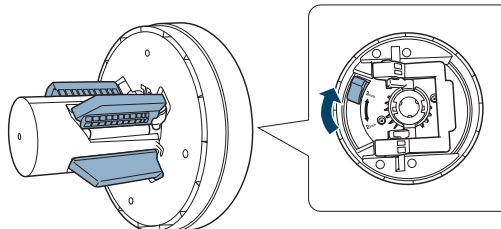


4. If necessary, adjust the roll media adapters to fit the core size of the roll paper.

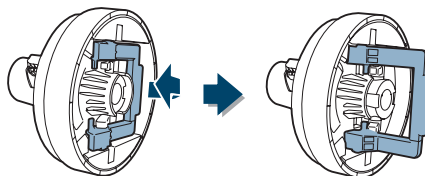
2-inch core:



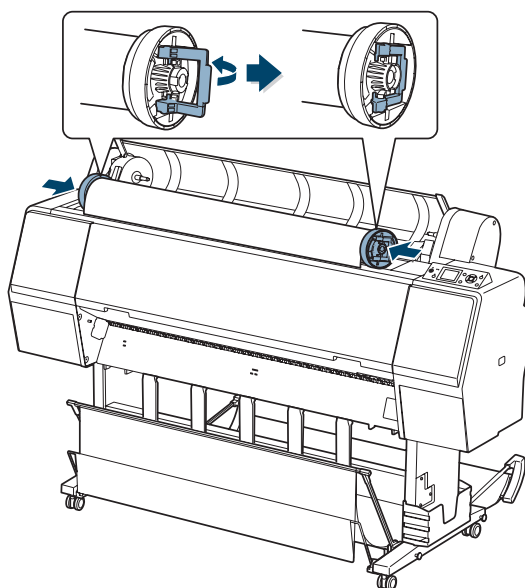
3-inch core:



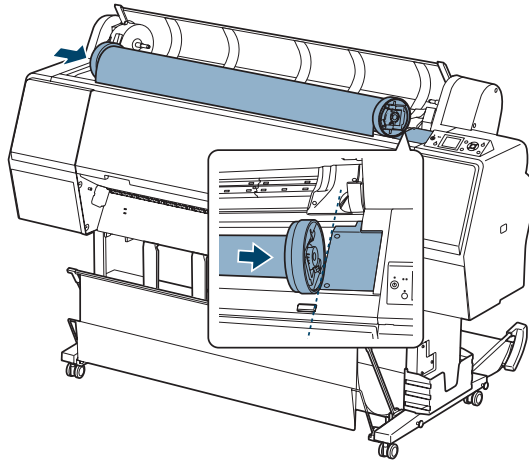
5. Release the tension lever on both adapters.



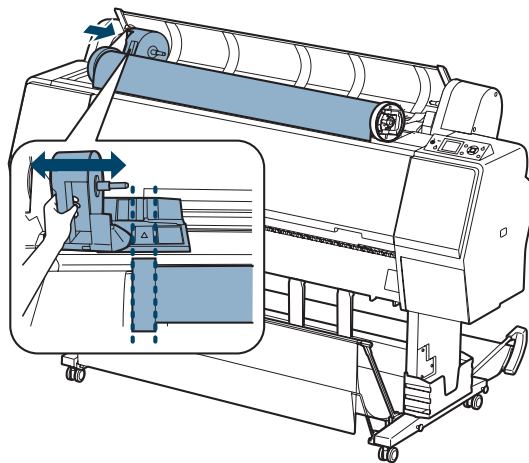
6. Push the adapters into the paper core at both ends of the roll. Then pull down the tension levers.



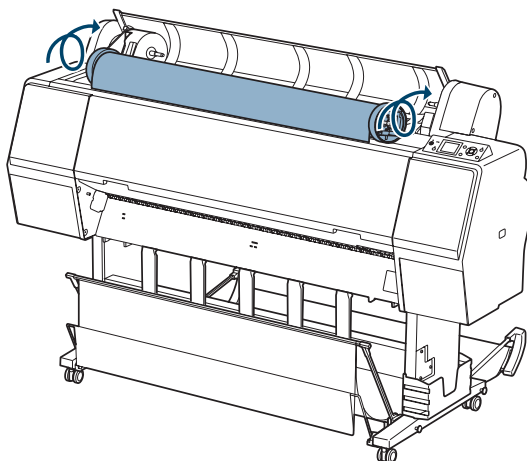
7. Move the roll paper to the right side until it touches the roll paper guide.



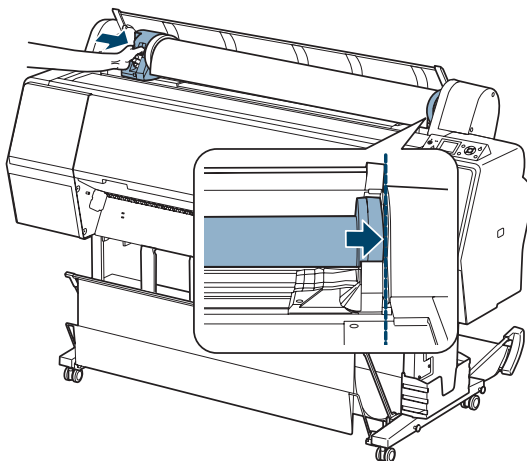
8. Slide the roll paper holder to align the left adapter with the ▲ on the holder.



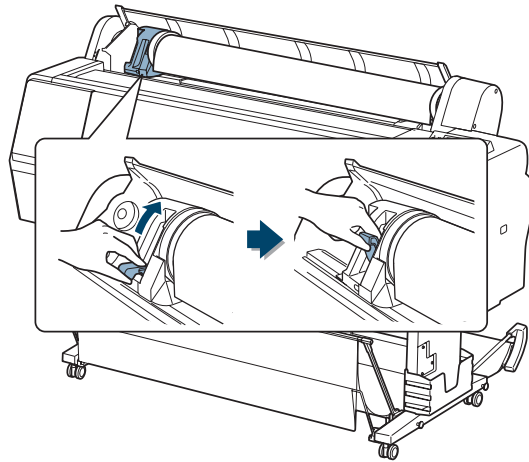
9. Roll the paper slowly into position.





10. Slide the roll paper holder to the right to secure it in the printer. Make sure both ends of the roll paper are secured in the adapters.



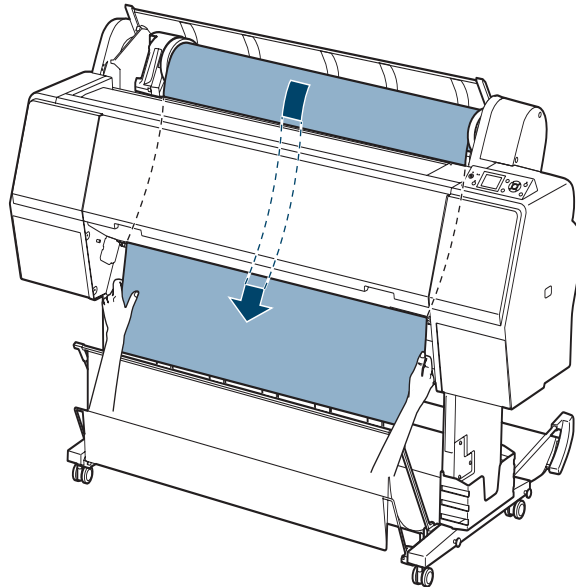
11. Pull up the lock lever to lock the paper in place.



12. If the  Paper release light is not on, press the  Paper release button.

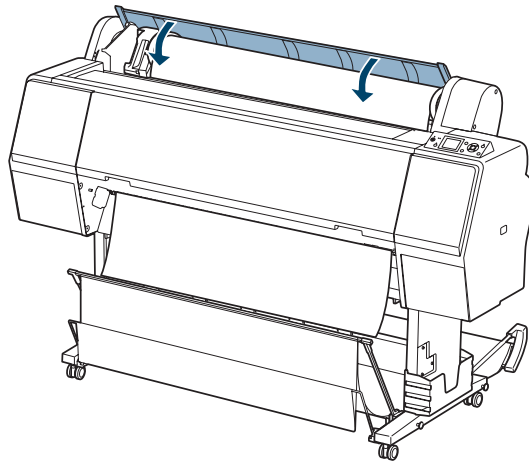
## Loading the Paper for Printing




1. Insert the paper into the slot and pull it down.



If the paper doesn't come out, you may need to lower the suction by pressing the ▼ Paper Feed button. Make sure you return the suction to normal after the paper is loaded.

2. Close the roll paper cover.



3. Press the  Paper release button.
4. Press the  button to move the paper into printing position or wait for the paper to move into position automatically.
5. If you see a question on the display about paper settings, select **Yes** if the settings are correct, or select **No**, then change the settings.
6. Press **OK**.
7. If the edge of the paper is uneven or folded, press the  Paper cut button to cut the edge.


**Note:** Opening the front cover causes printing to stop. Do not open the front cover while printing is in progress, or your print quality might be affected.



To avoid indenting or creasing the paper, remove it from the paper path and roll it up when you are not printing.



**Note:** The built-in cutter might not be able to cut some types of non-Epson media.


## Cutting Paper Manually with the Built-in Cutter

When you're not using the Auto Cut On setting, you can cut roll paper manually by pressing a button after your print job is finished. You can use the  Paper cut button to cut most types of paper.

1. Before you print, press the ◀ Paper Source button until you see the  roll (Auto Cut Off) icon on the LCD display.
2. Run your print job.
3. Press and release the  Paper cut button. When the selection menu appears, select **CUT**, then press **OK**. The paper is cut.
4. If the paper cannot be cut by the built-in cutter, press the ▼ button to feed the paper to the manual cutting position. Then cut it manually.

## Printing Trim Lines

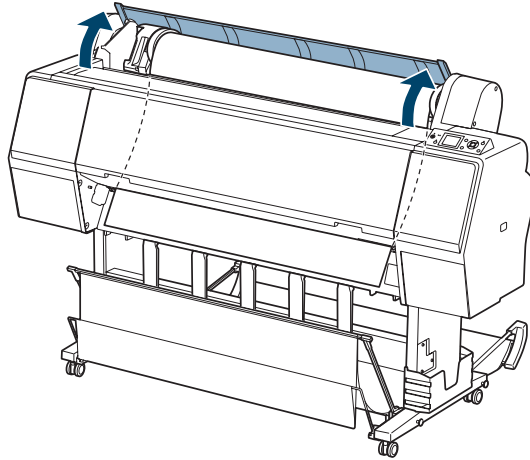
You can print trim lines on the right edge of your pages (Auto Cut On) or on the right and bottom edge (Auto Cut Off).


1. Press ► **Menu**.
2. Press ► **Menu** again to select the Printer Setup menu.
3. Press ▼ to select **PAGE LINE**, then press ►.
4. Press ▼ or ▲ to select **ON**.
5. Press **OK** to save the setting. A check mark appears next to **ON**.
6. Press  to exit the menu.

You can also specify trim lines from your printer driver software. For instructions, see page 96 (Windows), or pages 121 or 134 (Mac OS X).

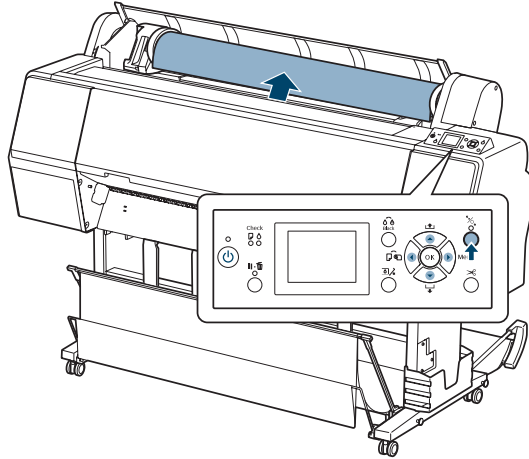
## Removing Paper from the Printer

1. Open the roll paper cover.

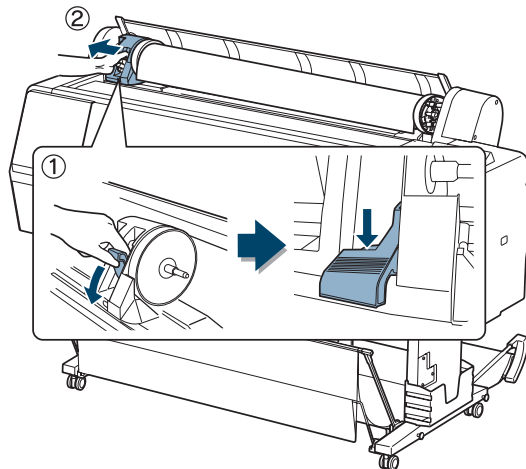


2. Press the  Paper release button to release the paper.
  - If automatic media tracking is on, the barcode and paper information is printed.
  - If you are not using the Auto Take-Up Reel, the paper is rewound automatically.

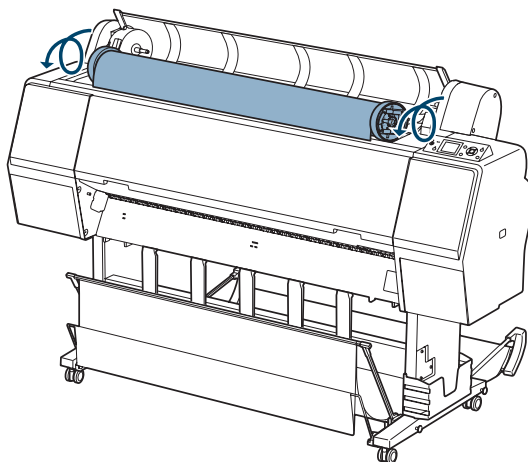
- If you are using the Auto Take-Up Reel, you need to rewind the paper manually.



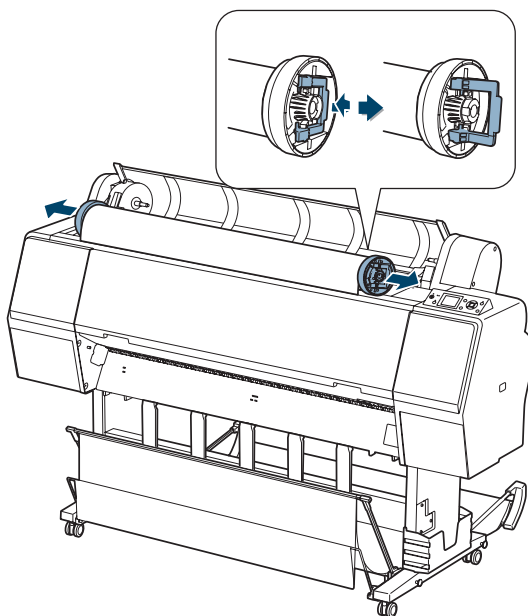
3. Push down the lock lever firmly to release it. Then move the roll paper holder all the way to the left and remove it from the roll.



4. Roll the paper forward so that it rests on top of the printer.



5. Pull up the tension levers, then remove the adapters from the paper roll.



6. Rewind the paper carefully and place it in its original package.

## Using Cut Sheet Paper

You can print on many types of cut sheet paper and other media. The printer accepts sheets in widths from letter size/A4 to 24 inches (61 cm) for the Pro 7700 or 44 inches (112 cm) for the Pro 9700.

You can leave your roll paper in the printer when you print on cut sheets; make sure it is removed from the paper path and rolled up.

How you load the paper depends on its thickness:


- For most paper, see the section below.
- For stock thicker than 19 mil (0.5 mm), see page 75.


**Note:** For heavy paper, you may need to increase the suction by pressing the ▲ button. This helps hold the paper in place during loading and printing.

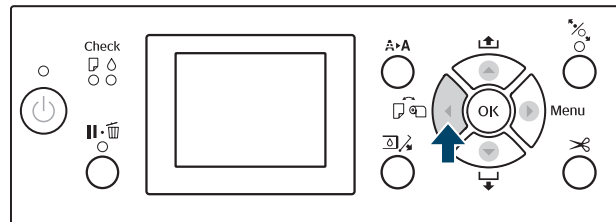
For lightweight paper, decrease the suction by pressing the ▼ button.

## Loading Cut Sheets

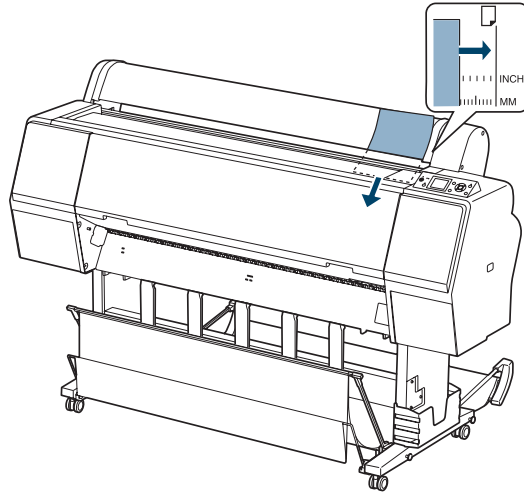
Make sure you load paper in the portrait orientation (short edge first).

You can load paper without pressing the  Paper release button. This prevents scratching and is fast and easy.

1. Make sure the printer is turned on and the roll paper cover is closed.
2. Press the ◀ Paper Source button until the  Sheet icon appears on the LCD display.



3. Feed the sheet into the paper slot until it meets resistance. Make sure the right edge of the paper is straight and aligned with the vertical line on the roll paper cover.




4. Press ▼. The sheet feeds into printing position automatically.
5. If you see a question on the display about paper settings, select **Yes** if the settings are correct, or select **No**, then change the settings.
6. Press OK.
7. Print your page. After it is finished, the sheet stays in the printer.
8. To remove your print, press the ▼ button while holding the sheet.

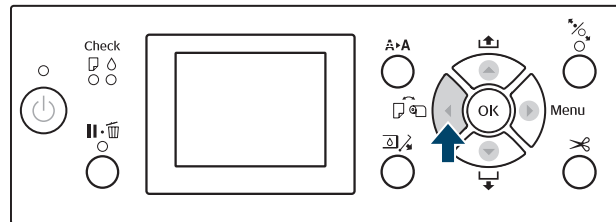
## Loading Thick Sheets


Make sure you load paper in the portrait orientation (short edge first).

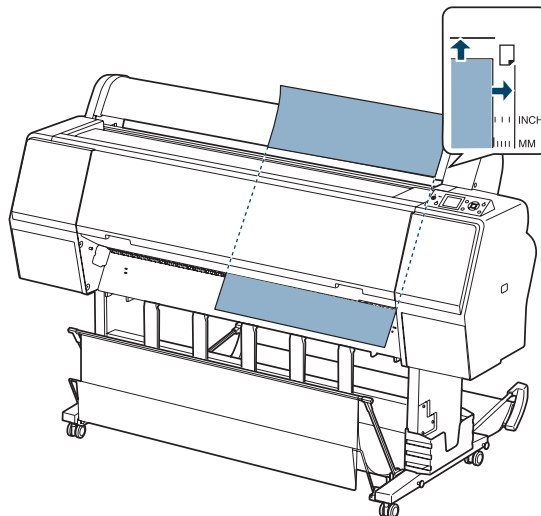
The only exception is paper that is more than 19 mil (0.5 mm) thick and 28.6 inches (728 mm) long, which should be loaded in landscape orientation (Pro 9700 only).




1. Make sure the printer is turned on and the roll paper cover is closed.
2. Press the ◀ Paper Source button until the  Sheet icon appears on the LCD display.

**Note:** You may need to increase the suction by pressing the ▲ button. This helps hold the paper in place during loading and printing.



3. Press the  Paper release button.
4. Feed the sheet into the paper slot. Make sure the right and top edges of the paper are straight and aligned with the horizontal and vertical lines on the printer.









5. Press the  Paper release button.
6. Press the  button to move the paper into printing position or wait for the paper to move into position automatically.
7. If you see a question on the display about paper settings, select **Yes** if the settings are correct, or select **No**, then change the settings.
8. Press **OK**.
9. Print your page. After it is finished, the sheet stays in the printer.
10. To remove your print, press the  button while holding the sheet.

**Note:** If you notice head strikes on your prints, make sure your paper is flat. You can also try changing the PLATEN GAP setting to **WIDE**. If that doesn't solve the problem, try changing it to **WIDER**.

**Caution:** To avoid damaging the printer, make sure you do not select the **NARROW** setting when you print on thick media.





## Adjusting the Platen Gap for Thick or Thin Paper

When you print on unusually thick or thin paper, you may need to adjust the platen gap setting. **STANDARD** is the default setting. However, if print quality is not satisfactory when using very thin or very thick stock, you may need to change this setting.

1. Press  **Menu**.
2. Press  again to select the Printer Setup menu and highlight **PLATEN GAP**.
3. Press . **STANDARD** is selected as the current setting.
4. Use the  or  button to choose **NARROW**, **WIDE**, **WIDER**, or **WIDEST**.
5. Press **OK** to save the setting. A check mark appears next to the selected setting.
6. Press  to exit the menu.



If you've selected a non-standard platen gap, the following symbols appear in the corner of the display to remind you of the narrow or wide setting:

|   |        |
|---|--------|
|  | Widest |
|  | Wider  |
|  | Wide   |
|  | Narrow |

When you switch media, don't forget to change the setting back to **STANDARD**.

If you're printing on non-Epson media and not using the Epson driver, you may also need to create a paper configuration to optimize your results. See page 82 for more information.

## Using the Paper Basket

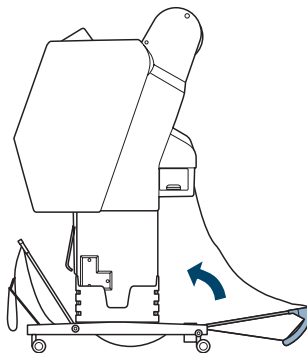
The paper basket attaches to your printer and catches your printouts as they come out. The basket keeps your printouts from getting dirty or scratched. You can set it up either to catch the paper under the printer or in front of the printer.

### Catching Printouts in Front of the Printer

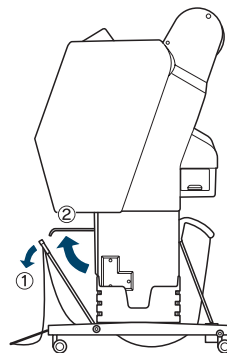
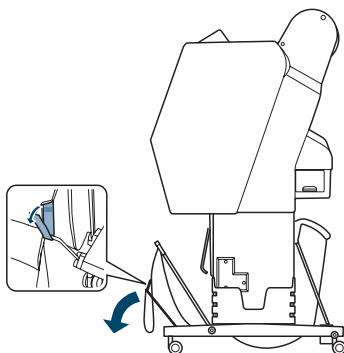
Follow the steps below to set up the basket in front of the printer. Use this method for paper more than 19 mil (0.5 mm) thick or any prints that are 62 inches (157 cm) or longer (for the Pro 9700) or 36 inches (91 cm) or longer (for the Pro 7700).

1. If you are using the paper guides, make sure they are in front of the basket, as shown below.

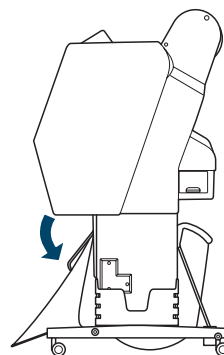
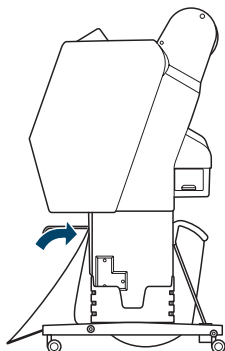
2. For the Pro 9700, raise the back of the basket all the way up.



3. Open the tabs at the front of the basket and tilt it down. Then raise the paper guides.



4. Raise the front of the basket so that the surface is taut. Then lower the paper guides so that your prints slide smoothly onto the cloth.

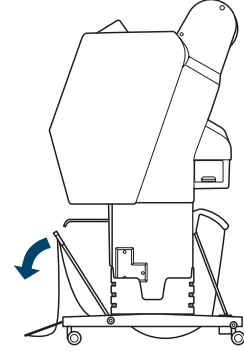
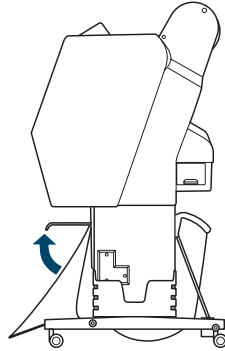


**Note:** To avoid paper feed errors, do not allow prints to stack up in the paper basket.

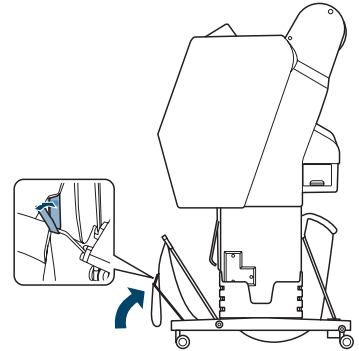
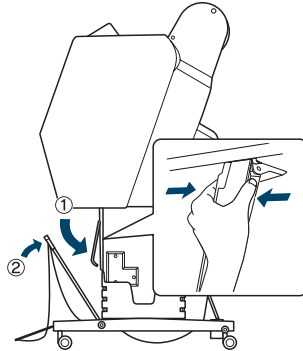
## Catching Printouts Under the Printer

Follow these steps to catch printouts under the printer:

1. Raise the paper guides and tilt the front of the basket down.

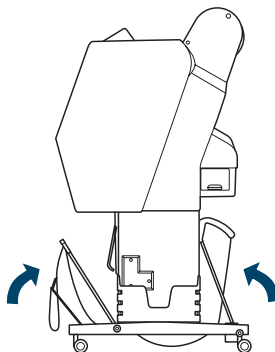


2. Lower the paper guides, then raise the front of the basket all the way up. Fasten the front of the basket with the tabs.



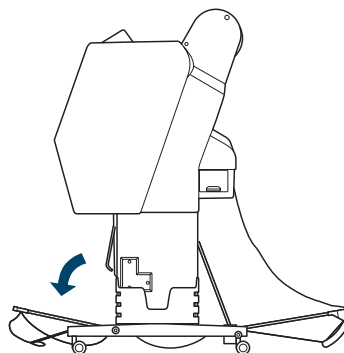
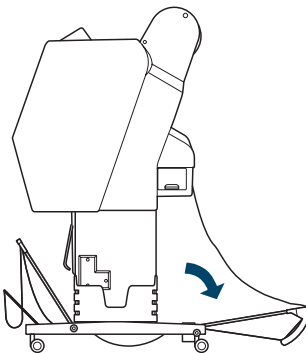
3. For the Pro 9700, adjust the basket based on your print size.

- 23.4 × 33.1 inches (A1) or smaller



**Note:** If printouts on matte paper have banding, pull the paper guides forward.

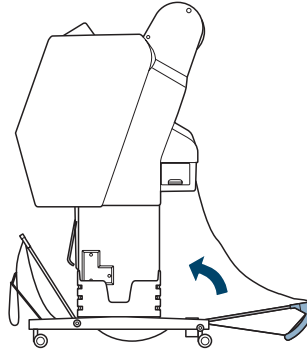
- Larger than 23.4 × 33.1 inches (A1)



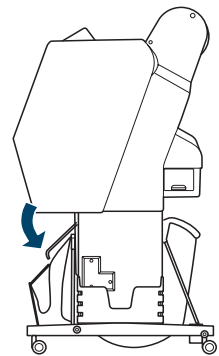
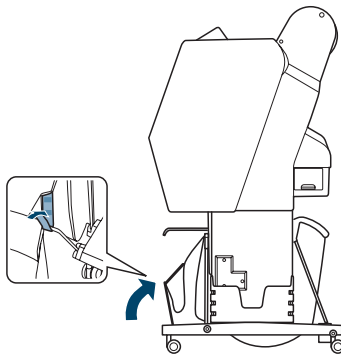
## Storing the Paper Basket

If you are not using the paper basket, you can fold it out of the way.

1. For the Pro 9700, raise the back of the basket.



2. Raise the paper guides, then adjust the tabs and raise the front of the basket. Lower the paper guides.



## Optimizing the Settings for Your Paper

When you choose a media type in your Epson printer software, the driver automatically determines the best settings for your paper. However, you may want to fine-tune how the printer handles various media—especially if you use non-Epson paper or a paper not supported by the driver. Use the paper configuration settings described below.

You can create a special configuration, or group of settings, for each paper type (up to ten types) and select the desired configuration whenever you print on a particular stock.

### Creating Paper Configurations

**Note:** Paper configurations are needed only for non-Epson media.

**Note:** You can also create paper configurations using the Epson LFP Remote Panel installed from the printer software CD.

To create a configuration for a specific paper type, make sure the paper you want to configure is loaded in the printer. Then follow these steps:

1. Press **► Menu**, then press **▲** or **▼** to select **PAPER SETUP**.
2. Press **►**, then press **▼** to select **CUSTOM PAPER**.
3. Press **►**, then press **▼** or **▲** to select a paper configuration number (1 to 10). Press **►** to save the number setting.
4. Press **▼** or **▲** to select **PAPER TYPE**, then press **►**. Press **▼** or **▲** to select a media type, then press **►**. Press **OK** to save it.
5. Press **◀** twice to go back to the previous menu.
6. Press **▼** or **▲** to select **PLATEN GAP**, then press **►**. Press the **▼** button to select **NARROW**, **STANDARD**, **WIDE**, or **WIDER**. The **STANDARD** setting is recommended for most paper types. Press **OK** to save the setting, then press **◀** to go back to the previous menu.
7. Press **▼** or **▲** to select **THICKNESS PATTERN**, then press **►**. Press **OK** to print the paper thickness pattern. A pattern similar to the following is printed:




8. Examine the printed pattern for the most evenly overlapping lines. Choose the number with the most even lines. In the example shown above, the lines under number 4 are the most even.

After printing the pattern, **THICKNESS NUMBER** is highlighted.

9. Press ▲ or ▼ to select the number that you noted in step 8, then press OK.
10. Press ◀, then ▼ to select any of the menu options shown below. Make adjustments as needed, and press OK to save each setting. Then press ◀ to return to the menu.

You can also make similar settings using the printer driver software. For instructions, see page 100 (Windows) or page 132 (Mac OS X).

- **PAPER FEED ADJUST** helps eliminate banding. Choose a lower value if you see white lines on your prints, or a higher value if you see dark lines.
- **DRYING TIME** lets you print with non-Epson media and avoid smearing the ink. You can make the print head wait up to 10 seconds after each pass to allow ink to dry on the page.
- **PAPER SUCTION** lets you decrease the paper suction level when printing on thin media (under 12 lb), such as drafting paper or backlight film.
- **SET ROLL PAPER TENSION** lets you adjust the tension to **HIGH** or **HIGHER** for cloth or thin paper, or if the paper wrinkles during printing.
- **REMOVE SKEW** helps reduce paper skew for very thin media or film.

11. When done, press II • .

After you create paper configurations, you can use the **TEST PRINT** menu to print out a list of paper numbers showing the settings for each one.

## Printing Your Paper Configurations

You can print a list showing the settings for all your paper configurations. This makes it easy to select the configuration you want for a particular type of paper.

1. Press ► Menu, then press ▼ to highlight TEST PRINT. Press ► again.
2. Press ▼ to select CUSTOM PAPER, then press ►.
3. Press OK to print your custom paper configurations.

## Selecting Paper Configurations

Once you have created a paper configuration, you can select it whenever you print on that paper:

1. Press ► Menu, then press ▲ or ▼ to select PAPER SETUP.
2. Press ►, then press ▼ to select PAPER TYPE, then press ►.
3. Press ▼ to select CUSTOM PAPER, then press ►.
4. Press ▲ or ▼ to select the configuration you want to use.
5. Press OK. The configuration number you selected is displayed on the LCD with a check mark.
6. Press II•⏏ to exit the menu. The configuration you selected is displayed on the LCD.



## Chapter 3: Printing With Epson Drivers for Windows

Your Epson Stylus Pro 7700 or Pro 9700 comes with drivers and utilities that let you print and manage print jobs.

ICC profiles are included, so you can use the color management features in Adobe Photoshop or other applications, or in the driver itself. A color-managed workflow using Photoshop and a color-calibrated monitor will give you the most accurate colors and best output from your printer for color photos. See page 141 for instructions.

You can create your own profiles if you have the required hardware and software, or you can have them created by a color specialist. Make sure any profiles you want to use are located in the standard folder for your operating system. When you install the Epson printer driver, the ready-made profiles are automatically copied to the right folder.

Before you print, you need to set basic printing properties. Make sure you have installed the Epson driver and utilities from the CD-ROM. See page 49 for instructions.

If you plan on printing borderless images on roll paper, check the guidelines on page 86 to size your image correctly.

**Tip:** Check the Epson Pro Imaging website at [www.proimaging.epson.com](http://www.proimaging.epson.com) for updated drivers and utilities that may become available.

This chapter includes the following information:

- Sizing images for borderless printing on roll paper
- Choosing basic print options
- Choosing color management options
- Choosing roll paper settings
- Choosing cut sheet paper settings
- Choosing page layout options
- Choosing advanced black and white photo settings
- Choosing paper configuration options
- Saving, exporting, and importing groups of settings
- Managing print jobs

## Sizing Images for Borderless Printing on Roll Paper

For true borderless printing on roll paper, you can select either **Auto Expand** or **Retain Size** or create a custom paper size, as described on page 93. Your image may be clipped on the left and right edges, but you can minimize clipping by sizing your image according to the roll paper width and by adjusting the length by adding 0.1 inch (2.54 mm) to it.

**Auto Expand** provides the best solution for borderless printing with minimal image clipping because you can create an image width almost equal to the width of the roll media. If you use **Retain Size**, you need to size your image slightly wider than the paper width. See the table below for guidelines:

| Roll paper width        | Image width<br>(with Auto Expand) | Image width<br>(with Retain Size) |
|-------------------------|-----------------------------------|-----------------------------------|
| 10 inches<br>(254 mm)   | 9.7075 inches<br>(246.57 mm)      | 10.25 inches<br>(260.35 mm)       |
| 13 inches<br>(330 mm)   | 12.8 inches<br>(325.1 mm)         | 13.25 inches<br>(338.8 mm)        |
| 16 inches<br>(406 mm)   | 15.8 inches<br>(401.3 mm)         | 16.25 inches<br>(412.75 mm)       |
| 17 inches<br>(432 mm)   | 16.8 inches<br>(426.7 mm)         | 17.25 inches<br>(438.15 mm)       |
| 24 inches<br>(610 mm)   | 23.8 inches<br>(604.5 mm)         | 24.25 inches<br>(615.9 mm)        |
| 36 inches*<br>(914 mm)  | 35.8 inches<br>(909.3 mm)         | 36.25 inches<br>(920.7 mm)        |
| 44 inches*<br>(1118 mm) | 43.8 inches<br>(1112.5 mm)        | 44.25 inches<br>(1124.0 mm)       |

\* Epson Stylus Pro 9700 only

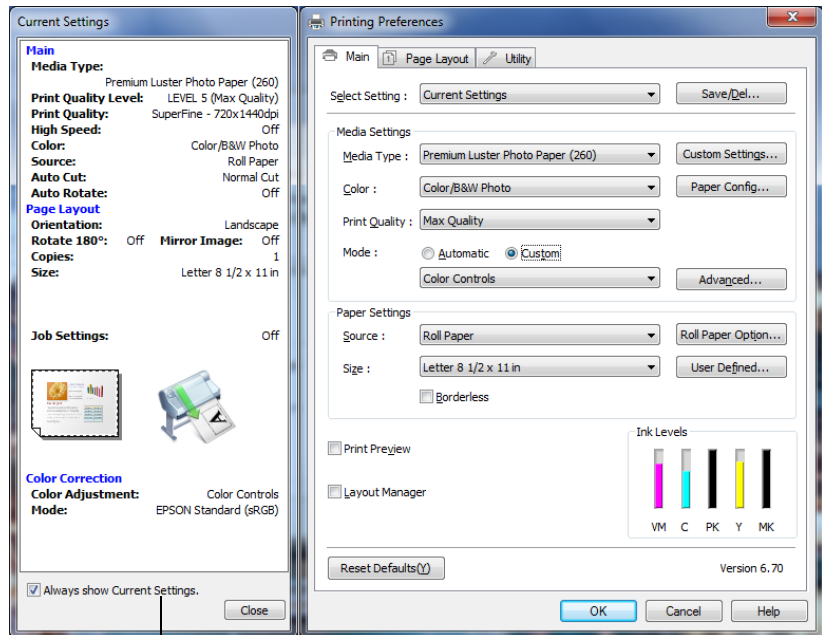
## Choosing Basic Print Options

The driver offers automatic settings that optimize print quality and speed when you're using Epson media. You can also choose custom settings for more control over your printer and color management options.

Follow these steps to make basic settings:

1. Start an application, open the file you want to print, and select **Print** in your application. You see the Print window.
2. Make sure your printer is selected, then click the **Properties** or **Preferences** button. (If you see a **Setup**, **Printer**, or **Options** button, click it instead. Then click **Properties** or **Preferences**.)

You see a window like the following:



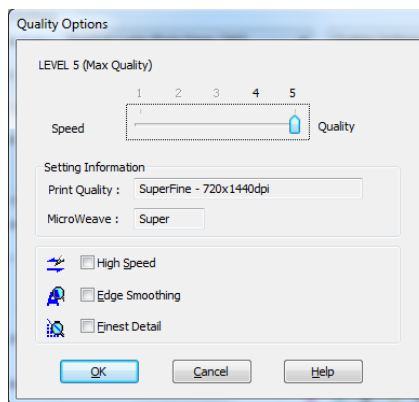
**Note:** If you need more information about print options, you can click the **Help** button on any screen.

This box shows you the current settings, but you can't change them from here

3. Select a **Media Type** setting that corresponds to the paper you are printing on. See the table on page 89 for more information.
  - If you are using a color-managed workflow, make sure you choose media type and resolution settings that match the ICC profile you are using.
  - If you have saved custom media type configurations or set up custom paper configurations, you can select them by clicking the **Custom Settings** button. See page 100 for more information about custom paper configurations.
  - If the media type has been set on the printer's control panel, select **Auto Acquire**.
4. For the **Color** setting, select one of the following:
  - **Color** for any type of photographic printing.
  - **Black only** if you're printing line drawings or other non-photographic images.
5. For the **Print Quality** setting, choose **Quality** or **Max Quality**. Or choose **Quality Options** to display a window like the following:

**Note:** If a color setting is grayed out, it is not supported for the selected Media Type.

**Note:** The Print Quality settings depend on the Media Type you selected. Choose lower print quality for faster printing, or **SuperFine - 1440 dpi** for best quality.



Use the Speed/Quality slider to set the desired quality level. Select from the following additional options and click **OK**:

- **High Speed** for fast, bidirectional printing at lower quality.
- **Edge Smoothing** to improve the quality of low-resolution images.
- **Finest Detail** for sharper edges on vector-based data including text, graphics, and line art. (This setting does not affect photographs and is not recommended for large files.)

6. Set the **Mode** option as follows:

- Click **Automatic** to have the printer driver analyze the contents of your image or file and make the appropriate printing adjustments.

You can choose one of these settings in the drop-down menu:

**Charts and Graphs** intensifies colors and lightens the midtones and highlights of an image. Use this setting for presentation graphics.

**EPSON Standard (sRGB)** increases the contrast in images. Use this setting for color photographs.

- Click **Custom**, then follow the instructions on page 91 to select color management options.

## Selecting the Correct Media Type Setting

The table on the next page lists the settings designed to produce the best results on Epson media.

If your paper is not listed, check the instructions included with the paper, or look on the Epson website [www.proimaging.epson.com](http://www.proimaging.epson.com) (U.S. sales), [www.epson.ca](http://www.epson.ca) (Canadian sales). If you are using non-Epson paper, consult the manufacturer for the best setting. You may have to experiment with different settings to determine which one is best for the media you're using.

| For this media   | Select this Media Type setting*     |
|--|-------------------------------------|
| <b>Photo Paper</b>   |                                     |
| Premium Luster Photo Paper (260)                                 | Premium Luster Photo Paper (260)    |
| Premium Glossy Photo Paper (250)                                 | Premium Glossy Photo Paper (250)    |
| Premium Semigloss Photo Paper (250)                              | Premium Semigloss Photo Paper (250) |
| Premium Semimatte Photo Paper (260)                              | Premium Semimatte Photo Paper (260) |
| Premium Glossy Photo Paper (170)                                 | Premium Glossy Photo Paper (170)    |
| Premium Semigloss Photo Paper (170)                              | Premium Semigloss Photo Paper (170) |
| Premium Glossy Photo Paper<br>Premium Photo Paper Glossy         | Premium Photo Paper Glossy          |
| Premium Semi-gloss Photo Paper<br>Premium Photo Paper Semi-gloss | Premium Photo Paper Semi-Gloss      |
| Premium Luster Photo Paper<br>Ultra Premium Photo Paper Luster   | Ultra Premium Photo Paper Luster    |
| <b>Matte Paper</b>   |                                     |
| Doubleweight Matte Paper   | Doubleweight Matte Paper            |
| Singleweight Matte Paper   | Singleweight Matte Paper            |
| Presentation Paper Matte   | Presentation Paper Matte            |
| Enhanced Matte Paper<br>Ultra Premium Presentation Paper Matte   | Enhanced Matte Paper                |
| <b>Plain Paper</b>   |                                     |
| Plain paper<br>Plain paper (line drawing)<br>Tracing paper       | Plain Paper                         |
| <b>Others</b>  |                                     |
| Enhanced Adhesive Synthetic Paper                                | Enhanced Adhesive Synthetic Paper   |
| Enhanced Matte Posterboard<br>Somerset Velvet (cut sheets only)  | Enhanced Matte Poster Board         |

\* Other Media Type settings in the list can be used to experiment with other paper types.

## Choosing Color Management Options

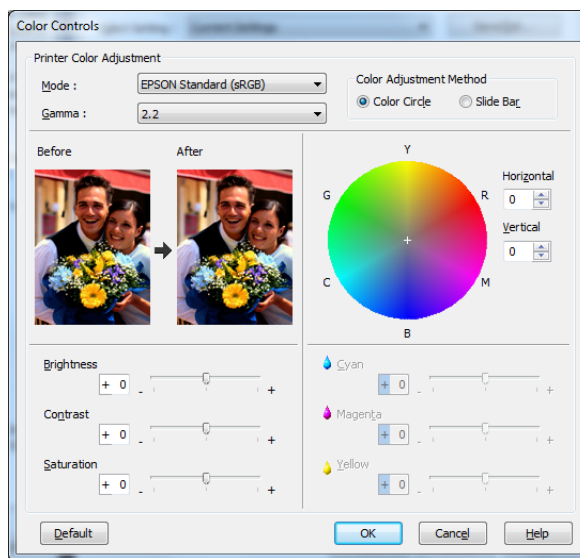
The printer driver offers several methods for managing the color in your prints, including turning the driver's color management settings off.

If you are using color management settings in Photoshop or another application, it is very important to access the advanced settings and turn off color management in the printer driver, as described here. (For instructions on using Photoshop to manage color, see page 141.)

1. In the Properties or Preferences window, make sure the **Main** tab is selected.
2. For the Mode setting, select **Custom**.

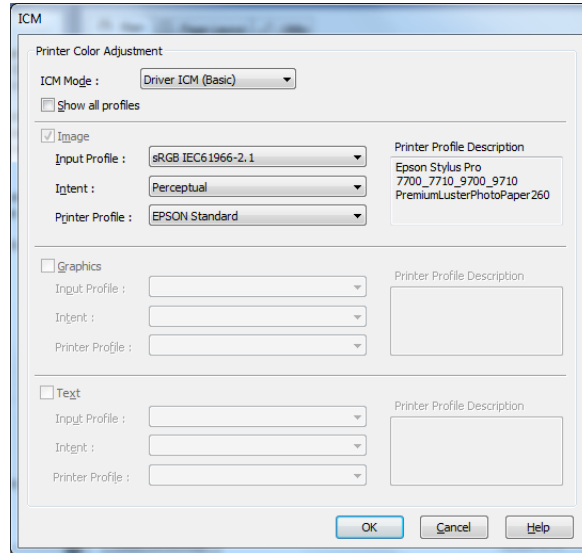
**Tip:** If you turn off color management, you can still control the ink density, as described on page 100.

3. Choose one of the following settings (if you select **Color Controls** or **ICM**, click the **Advanced** button after you select the setting):
  - **Off (No Color Adjustment)** disables color management in the printer driver. Choose this mode when you use a color managed workflow in Photoshop or other software. See page 141 for instructions.
  - **Color Controls** lets you specify individual values for adjusting brightness, contrast, saturation, and CMY inks, or choose from three Printer Color Adjustment modes. You can also choose from two Gamma settings, and use either a color circle or slide bar to adjust color.





- ICM adjusts colors based on the printer's ICC profile, using the Image Color Matching system. You can choose the input profile and other settings as shown below.



In most cases, you will get better results by applying color management in your application, rather than in the printer driver. See page 141 for instructions.

4. Click OK to save your settings.

## Choosing Roll Paper Options

**Note:** Many application settings override settings in the printer driver. Always verify settings to get the results you expect.

Follow the steps in this section to print on roll paper and select settings for borderless printing and automatic cutting. (If you're printing on cut sheets, see page 96).

1. On the Properties or Preferences window, make sure the **Main** tab is selected.
2. For the Source setting, select **Roll Paper** or **Roll Paper (Banner)**.

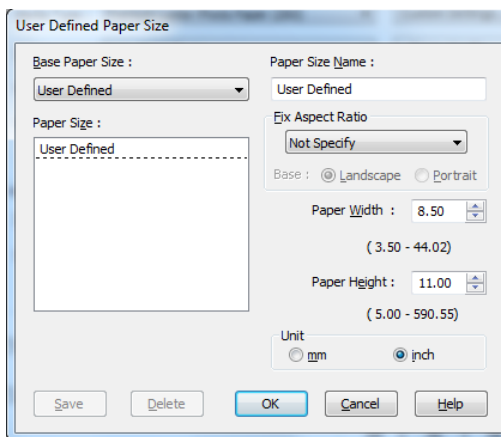
The **Roll Paper (Banner)** setting allows you to print a series of continuous images without any space between them. This option is not available with all applications, and is mostly for tiling an image.

**Tip:** Creating a user-defined paper size generally lets you make the best use of your roll paper.

**Save Roll Paper** saves paper by not feeding the blank portion of the last page of your document. Available only if you've selected **Roll Paper (Banner)** as the Source setting.

3. For the **Size** setting, select the size of your image or output paper.

To make the best use of your roll paper, creating a custom paper size is recommended. Select **User Defined**. You see this window:

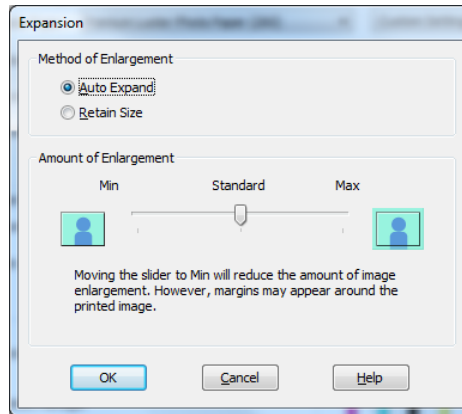


Type a name for your custom size, then enter the size in hundredths of an inch (or centimeters) and click **Save**. Then click **OK**.

4. If you want to reduce or enlarge your image, click the **Page Layout** tab. See page 99 for more information.
5. If you want to print without margins, click **Borderless**. If you're not printing borderless images, go to step 7.

Note that borderless printing takes longer than normal printing. See page 86 for more information about borderless printing on roll paper.

6. Click the **Expansion** button to select a borderless sizing option. Choose **Auto Expand** or **Retain Size**, then click **OK**.



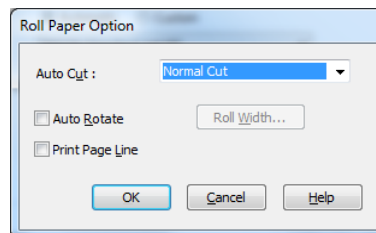
**Auto Expand** enlarges your image (up to 3%) to fit the size of the paper. You can use the slider to adjust the expansion.

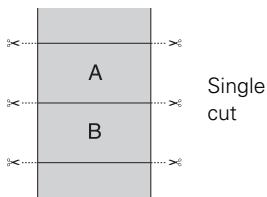
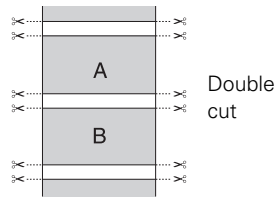
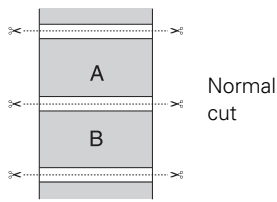
**Retain Size** prints your image at the size you specify in your application. You need to size it slightly wider than the paper width if you want to print without borders. See page 86 for more information.

The widths shown in the table on page 86 work with the **Standard** Expansion setting.

- Use the **Min** setting to minimize the amount of image clipping. You may see a white border around your image.
- Use the **Max** setting to maximize the image width. This will increase the amount of image clipping.

7. Click the **Roll Paper Option** button. You see this window:





**Note:** These settings override settings made through the control panel.

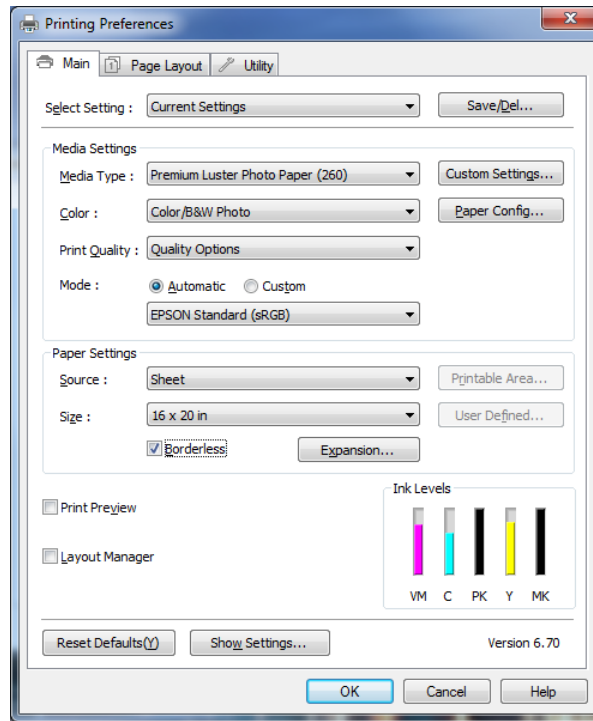
8. Choose one of the following **Auto Cut** settings:
  - **Normal Cut** allows margin space at the top and bottom of each image.
  - **Double Cut** extends the space between images and trims each print individually. This provides the cleanest edge for borderless printing.
  - **Single Cut** allows images to be printed end-to-end and saves paper. With borderless printing, you may see a sliver of the previous or next image if you print multiple images in one print job. You will see a white margin between print jobs.
  - **Off** disables automatic cutting. Choose this setting if you want to operate the cutter manually, use the optional Auto Take-Up Reel, or print multiple print jobs without cutting. See page 69 for instructions on operating the cutter manually.
9. Select these additional roll paper options, if necessary:
  - **Auto Rotate** saves paper if your document length is shorter than the printable width of the roll. The document is automatically rotated 90 degrees and printed crosswise. Be sure to click **Roll Width** and select the width of your roll paper.
  - **Print Page Line** prints trim lines on the right and bottom edges of your pages.
10. When you're finished, click OK.

## Choosing Cut Sheet Paper Options

Follow the steps in this section to print on cut sheet paper and select settings for borderless printing, if desired. (If you're printing on roll paper, see page 93.)

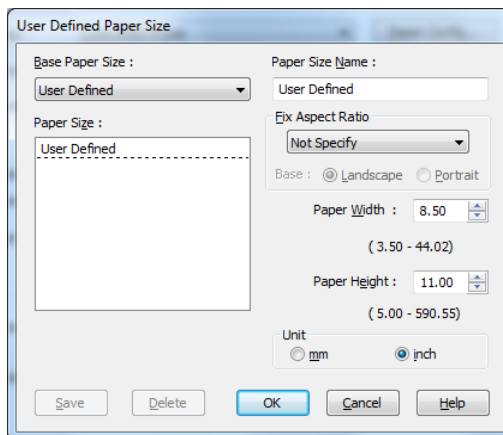
1. On the Properties or Preferences window, make sure the **Main** tab is selected.

2. For the **Source** setting, select **Sheet**.



3. For the **Size** setting, select the size of the sheet loaded in the printer.

If the size of your paper is not listed, you can create a custom paper size. Select **User Defined**. You see this window:



Type a name for your custom size, then enter the size in hundredths of an inch (or centimeters) and click **Save**. Then click **OK**.

4. If you want to center your image on the sheet, click **Printable Area**, then select **Centered**.
5. If you want to print to the edges of the page, click **Borderless** (not available for custom paper sizes). If you're not printing borderless images, go to step 7.

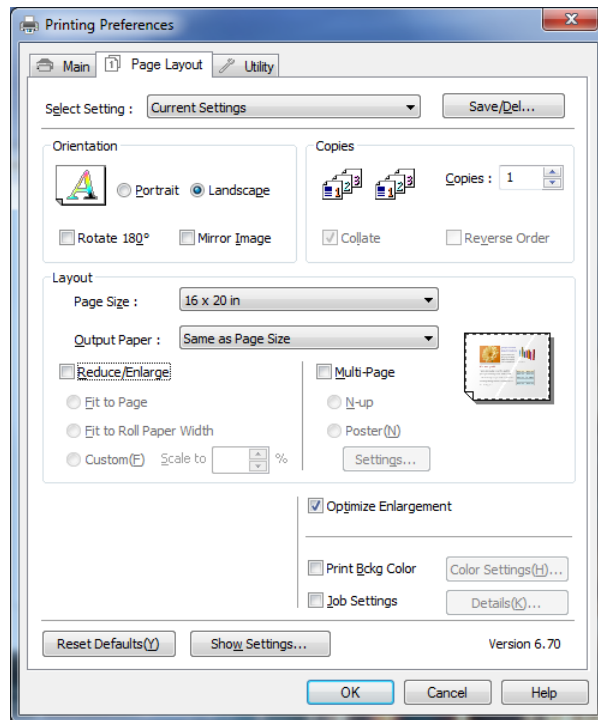
Note that borderless printing applies only to the left and right sides of the page on cut sheets; margins are required at the top and bottom of the page. For full-bleed borderless printing, use roll paper (see page 93 for instructions).

6. Click the **Expansion** button and choose **Auto Expand** or **Retain Size**:
  - **Auto Expand** enlarges your image (up to 3%) to fit the size of the paper. You can use the slider to control the amount of expansion.
  - **Retain Size** prints your image at the size you specify in your application. You need to size it slightly wider than the paper width if you want to print without borders.
7. If you want to reduce or enlarge your image, click the **Page Layout** tab. See the next section for more information.

## Choosing Page Layout Options

You can print a poster-size image, even if your application does not support poster printing. Follow these steps to reduce or enlarge your image:

1. On the Properties or Preferences window, click the **Page Layout** tab.  
You see this window:



**Note:** Select **Landscape** when you want to rotate your image 90°.

2. Select the settings you want for **Orientation** and **Copies**.
3. Click **Reduce/Enlarge** if you want to have the driver resize your image.

You can select **Fit to Page** or **Fit to Roll Paper Width**, or select **Custom** and enter a scaling percentage.

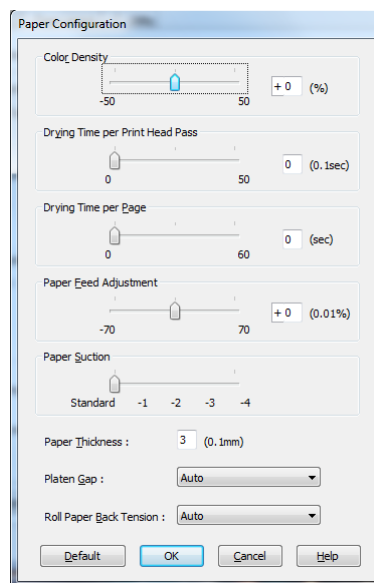
4. If you are enlarging your image beyond the limits of your application program, make sure **Optimize Enlargement** is selected. The driver will increase the image size up to 650% and decrease the output resolution to stay within the pixel limitations. Depending on the resolution of your image and the print size, you may see reduced quality in the print.

5. Click **Print Bckg Color** if you want to print color on the background of the page. Click the **Color Settings** button to select the color you want.
6. Click **Job Settings** if you want to have the time, date, and other information about your print job printed at the top or bottom of the page. Click **Details**, select the settings you want to use, and click **OK**.

## Choosing Paper Configuration Options

If you are using non-Epson media and you need to fine-tune its performance, you can create a custom paper configuration and save it as a **Media Type** setting in the printer driver. Then, whenever you print on that media, you can select the custom Media Type, select the rest of your print settings, and print. You can even export the settings to a file you can share.

1. Click the **Paper Config** button on the **Main** tab. You see this window:



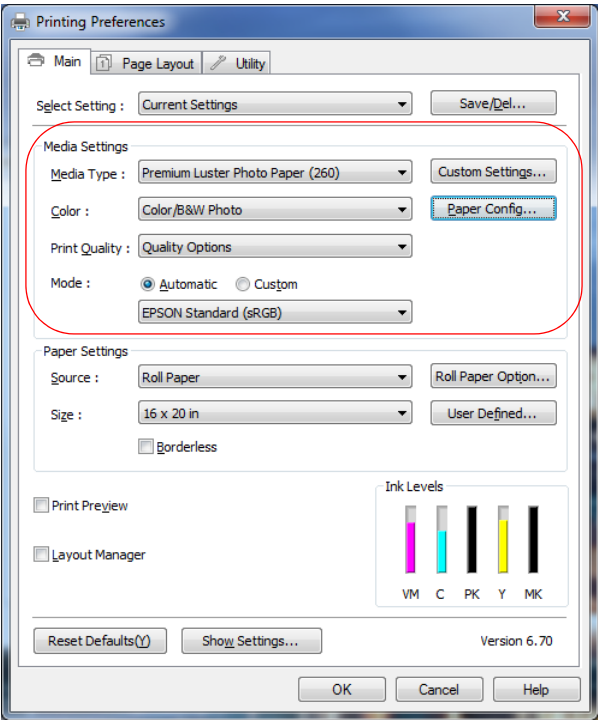
**Note:** You may need to change the Color Density setting if your custom profile was created to optimize D-max and color gamut.

2. Select the correct settings to match your ICC profile. These settings override any paper configuration settings you may have made using the printer's control panel.
  - **Color Density** lets you control the ink saturation level (for example, when you turn off color management in your printer software).

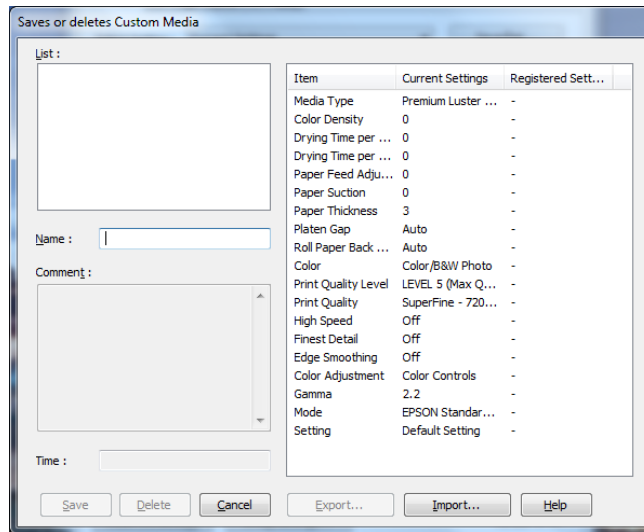


- **Drying Time per Print Head Pass** lets you print with non-Epson media and avoid smearing the ink. You can make the print head wait up to 5 seconds after each pass to allow ink to dry on the page.
  - **Drying Time per Page** lets you print with non-Epson media and avoid smearing the ink.
  - **Paper Feed Adjustment** helps reduce banding. Choose a lower value if you see white lines on your prints, or a higher value if you see dark lines.
  - **Paper Suction** lets you decrease the paper suction level when printing on thinner papers (less than 12 lb), such as CAD drafting paper.
  - **Paper Thickness** helps reduce vertical banding and creates a sharper image when printing on unusually thick or thin paper.
  - **Platen Gap** lets you fine-tune the setting for various paper thicknesses.
  - **Roll Paper Back Tension** lets you adjust the tension when printing on roll paper. Change the value if you find wrinkles on your printouts when **Auto** is selected.
3. When you finish selecting Paper Configuration settings, click **OK**.

4. On the **Main** tab, select any other necessary setting for your paper in the Media Settings box. (See page 87 through page 93 for details.)



5. Click the **Custom Settings** button. You see a window like this:



6. Verify that your settings are correct, type a name for the custom media type, and click **Save**.
7. After saving your settings, you can do the following:
- To use the settings to print right away, select the name you gave them in the **Media Type** list. Select the rest of the necessary print settings and print.
  - To save the settings to a file that you can share, click the **Custom Settings** button again, click the name of the settings in the list, click **Export**, select a location, enter a file name, and click **Save**.
  - To import settings from a file shared with you that does not exist in your Media Type list, click the **Custom Settings** button again, click **Import**, select the file you want to import, and click **Open**. When you return to the window shown above, click **Cancel**.

## Saving, Exporting, and Importing Custom Settings

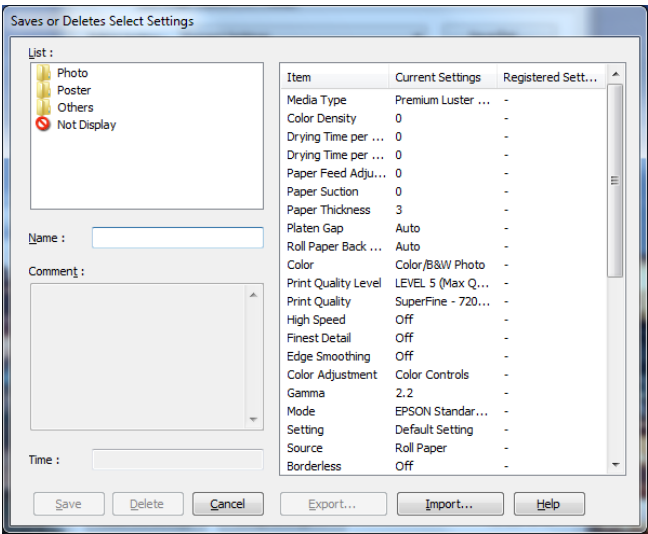
You can save groups of settings so you can reuse them for future print jobs with the same profile/printer/ink/media combination. You can also export them as a file that you can share with others, who can import them for printing.

In addition, the printer driver includes pre-defined setting groups for various types of printing. You can select them to set most of the settings you need, and then customize them for your particular print job.

You can also add, delete, or hide items in the printer driver window to customize the driver for your uses.

### Saving and Exporting a Custom Settings Group

1. Follow the instructions in this chapter to select all the correct settings for a print job.
2. Click the **Save/Del** button at the top of the **Main** or **Page Layout** screen. You see a window like this:



3. Verify that your settings are correct, type a name for the settings group, and click **Save**.

4. After saving your settings, you can do the following:
  - To use the setting group to print right away, select the name you gave it in the **Select Setting** list, if necessary, and print.
  - To save the settings to a file that you can share, click the **Save/Del** button again, click the name of the setting group in the list, click **Export**, select a location, enter a file name, and click **Save**.

### Importing a Custom Settings Group

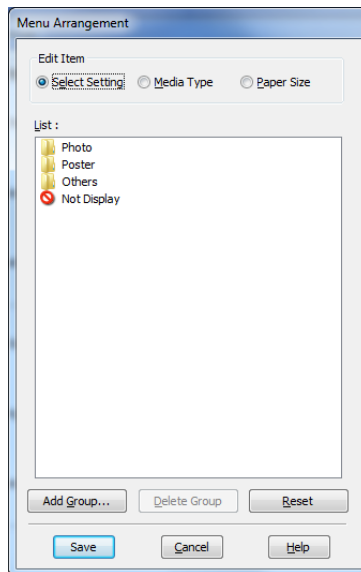
1. To import settings from a file shared with you that does not exist in your **Select Setting** list, click the **Save/Del** button.
2. Click **Import**, select the file you want to import, and click **Open**.
3. When you return to the settings list window, click **Cancel**.
4. To use the setting group to print right away, select the name you gave it in the **Select Setting** list, if necessary, and print.

### Loading a Pre-Defined Settings Group

1. To view the settings associated with the pre-defined setting groups that came with your printer driver, click the **Save/Del** button. Then click the following category and name, and check the Registered Settings column:
  - Photo > Highest Quality
  - Poster > Chroma Saturation
  - Others > 2Page N-up
2. Click **Cancel**.
3. To load a pre-defined setting group, select its category name in the **Select Setting** list (if necessary), customize any of the settings that do not match your print job, and print.

## Editing Printer Driver Settings

1. Click the Utility tab, then select Menu Arrangement.



2. Select the item you want to edit. You can do the following:
  - Drag and drop the items to rearrange them
  - Add or delete groups
  - Move unused items into the Not Display group
3. When you're finished, click **Save**.


## Managing Print Jobs

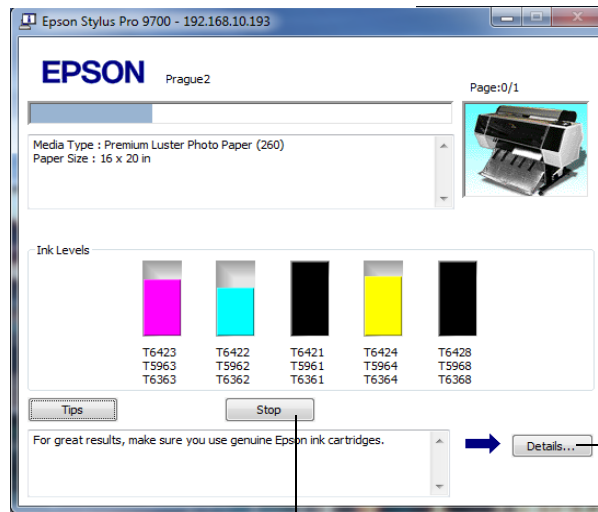
Your printer comes with two utilities that let you check on your print jobs and cancel, pause, or restart them.

The Progress Meter opens each time you send a print job. Status Monitor 3, which appears on the taskbar when you print, lets you check the printer's status and monitor print jobs. You can control how these programs work using the **Speed and Progress** and **Monitoring Preferences** utilities.

## Using the Progress Meter

After you send a print job, the Progress Meter window appears:

**Note:** If it is no longer spooling in the computer, you can also cancel a print job by pressing the  button on the printer, selecting **JOB CANCEL**, and pressing the **OK** button.



Click to cancel printing

Click for more details on the displayed printing tip

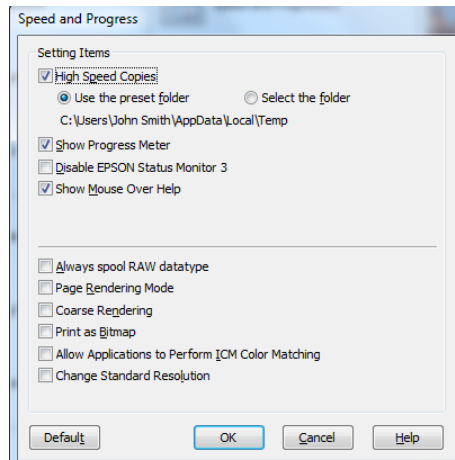
You can use the **Stop** button to cancel your print job. You also see how much ink you have left and view printing tips.

If you don't want the Progress Meter to appear, you can turn it off. See the next section for instructions.

## Optimizing Print Speed

You can use the Speed and Progress utility to improve printing speed.

1. Click the **Utility** tab, then click the **Speed and Progress** button. You see this window:



**Note:** If you want to disable display of the progress meter during printing, you can click the **Show Progress Meter** checkbox to deselect it.

2. Select from the following options:
  - **High Speed Copies** speeds up printing of multiple copies of the same document using hard disk space as a cache. If you have multiple hard drives, you can select a different drive to spool to in the High Speed Copy Folder list to the right.
  - **Show Progress Meter** lets you control whether or not the Progress Meter is displayed when you send a print job.
  - **Disable EPSON Status Monitor 3** disables the printer software utilities. Selecting this option is not recommended unless you experience conflicts with other software.
  - **Show Mouse Over Help** lets you turn off the tool tips that appear when you move your cursor over the screen.
  - **Always spool RAW datatype** lets you spool documents using the RAW format instead of the EMF (metafile) format. Because the RAW format requires fewer resources, printing is faster and you can avoid certain problems, such as insufficient memory or disk space.

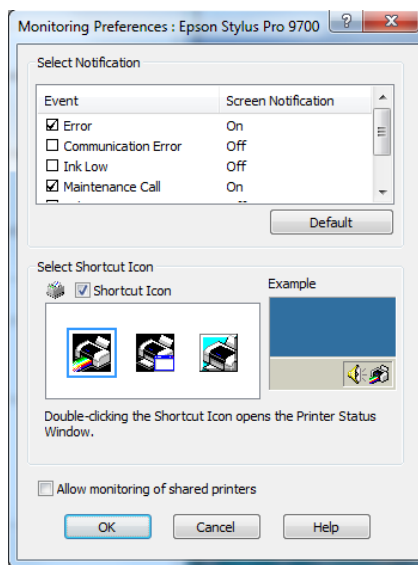


- **Page Rendering Mode** speeds printing by rendering the entire page. Use this setting if print speed is extremely slow or the print head stops for a few minutes while printing. Printing will take longer to start.
  - **Coarse Rendering** allows you to override the length or width limitations in applications (such as Photoshop) that restrict the number of pixels you can print.
  - **Print as Bitmap** allows large or complex vector graphics to print faster in Adobe Acrobat® or any other non-image based application.
  - **Allow Applications to Perform ICM Color Matching** allows the halftone output processing to be performed by the printer. This feature speeds up processing, especially for older computers, and ensures that the printer runs at maximum speed. This involves image compression and decompression, and does not affect the quality of your output.
  - **Change Standard Resolution** allows you to change the resolution of your output.
3. Click OK to save your settings.

## Setting Monitoring Preferences

You can choose when and how you want to be notified of problems, whether you want a Status Monitor 3 icon to appear on your Windows taskbar, and whether you want to allow monitoring by other users who share the printer.

1. Click the **Utility** tab, then click the **Monitoring Preferences** button.  
You see this window:



2. Select the notification options you want to use if various printing events occur.
3. If you want to have the Status Monitor 3 icon appear in your Windows taskbar, click the **Shortcut Icon** checkbox. Then select the icon to use.  
  
When the shortcut is enabled, you can simply double-click the icon to open the Status Monitor 3 window or right-click it, then select **Monitoring Preferences** in the pop-up menu.
4. Select **Allow monitoring of shared printers** if your printer is shared and you want to let other users monitor it.
5. Click **OK** to save your settings.

## Chapter 4: Printing With Epson Drivers for Macintosh

Your Epson Stylus Pro 7700 or Pro 9700 comes with drivers and utilities that let you print and manage print jobs.

ICC profiles for ColorSync® are included, so you can use color management features in Adobe® Photoshop® or other applications, or in the driver itself. A color-managed workflow using Photoshop and a color-calibrated monitor will give you the most accurate colors and best output from your printer for color photos. See page 141 for instructions.

You can create your own profiles if you have the required hardware and software, or you can have them created by a color specialist. Make sure any profiles you want to use are located in the standard folder for your operating system. When you install the Epson printer driver, the ready-made profiles are automatically copied to the right folder.

Before you print, make sure you have installed the Epson printer driver and utilities from the CD-ROM. If you are using Mac OS X 10.4.11, you also need to configure your connection and set up the printer in the Printer Setup Utility. For instructions on installing and configuring the printer driver, see page 51.

If you plan on printing borderless images on roll paper, check the guidelines on page 112 to size your image correctly.

**Tip:** Check the Epson Pro Imaging website at [www.proimaging.epson.com](http://www.proimaging.epson.com) for updated drivers and utilities that may become available.

This chapter includes the following information for Mac OS X:

- Choosing page setup settings for cut sheets and roll paper
- Choosing basic print options
- Choosing color management options
- Choosing paper configuration settings
- Choosing roll paper options
- Controlling expansion of borderless images
- Creating a custom preset and printing
- Managing print jobs

## Sizing Images for Borderless Printing on Roll Paper

For true borderless printing on roll paper, you can select a Paper Size setting with an **Auto Expand** or **Retain Size** option, or create a custom paper size, as described on page 126. Your image may be clipped on the left and right edges, but you can minimize clipping by sizing your image according to the paper width and by adjusting the length by adding 0.1 inch (2.54 mm) to it.

Paper sizes with the **Auto Expand** option provide the best solution for borderless printing with minimal image clipping. Using this setting, you can create an image width almost equal to the width of the roll media. If you use a paper size with the **Retain Size** option, you should create an image slightly wider than the actual width of the roll media. Or you can create a custom paper size and select the **Retain Size** option. See the table below for guidelines:

**Note:** Make sure you set the margins to zero when printing a custom page size for borderless printing.

| Roll paper width     | Image width (with Auto Expand) | Image width (with Retain Size) | Custom paper size (with Retain Size) |
|----------------------|--------------------------------|--------------------------------|--------------------------------------|
| 10 inches (254 mm)   | 9.7075 inches (246.57 mm)      | 10.34 inches (262.6 mm)        | 10.23 inches (259.8 mm)              |
| 13 inches (330 mm)   | 12.8 inches (325.1 mm)         | 13.34 inches (338.8 mm)        | 13.23 inches (336.0 mm)              |
| 16 inches (406 mm)   | 15.8 inches (401.3 mm)         | 16.34 inches (415.0 mm)        | 16.23 inches (412.2 mm)              |
| 17 inches (432 mm)   | 16.8 inches (426.7 mm)         | 17.34 inches (440.4 mm)        | 17.23 inches (437.6 mm)              |
| 24 inches (610 mm)   | 23.8 inches (604.5 mm)         | 24.34 inches (618.2 mm)        | 24.23 inches (615.4 mm)              |
| 36 inches* (914 mm)  | 35.8 inches (909.3 mm)         | 36.34 inches (923.0 mm)        | 36.23 inches (920.2 mm)              |
| 44 inches* (1118 mm) | 43.8 inches (1112.5 mm)        | 44.34 inches (1126.2 mm)       | 44.23 inches (1123.4 mm)             |

\* Epson Stylus Pro 9700 only

## Printing With Mac OS X 10.6 and 10.5

If you're using Mac OS X 10.6 or 10.5, follow the instructions below. If you're using Mac OS X 10.4, see page 126.

### Choosing Page Setup and Basic Print Options

**Note:** Many application settings override the printer's page setup options. Always verify settings to get the results you expect.

If your application has margin settings, make sure they're turned off for borderless printing.

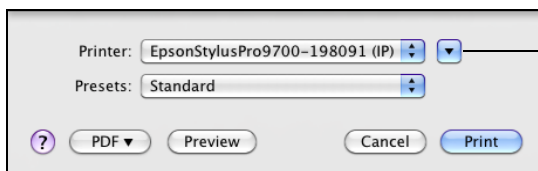
You can choose from several options for printing on cut sheets or roll paper. You can also select the orientation of your image and the paper size. For printing on roll media, creating a custom page size is recommended to make the best use of your paper.

Note the following limitations on borderless printing:

- Borderless printing takes longer than normal printing.
- Margins are required at the top and bottom of the page on cut sheets. Full borderless printing is available on roll paper only.

Once you have selected your page setup options, you need to select printing options. The Epson driver offers automatic settings that optimize print quality and speed when you're using Epson media. You can also choose additional settings for more control over your printer and color output.

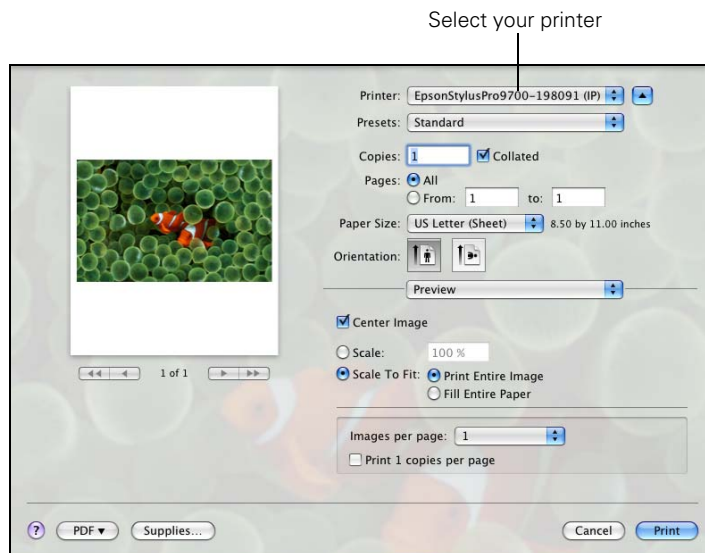
1. Open the file you want to print and select **Print** in your application.
2. Click the arrow to expand the Print window, if necessary.



Click to expand the Print window

**Note:** If you need more information about print options, click the ? button.

3. Choose your printer from the **Printer** menu.

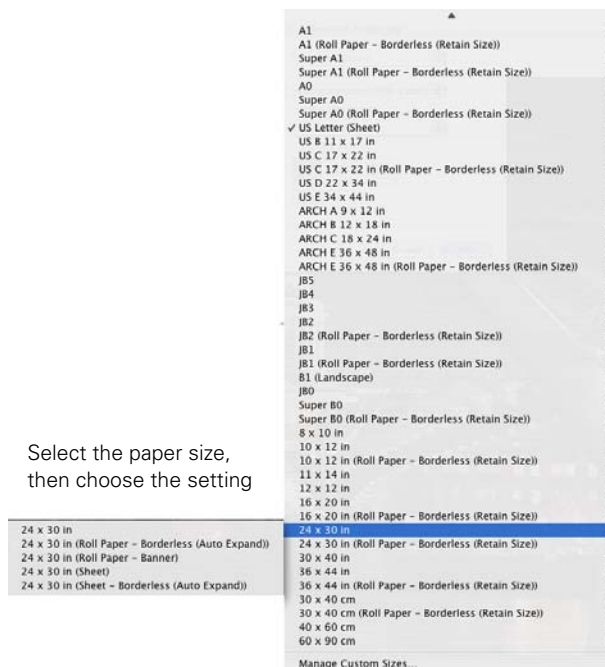


**Note:** If you don't see the Paper Size setting in the Print window, check for it in your application before printing. For example, you may be able to select it by opening the **File** menu and selecting **Page Setup**.

4. Click the **Paper Size** drop-down menu.
  - If you're printing on a cut sheet, choose the size of the paper you are using and one of the options listed below. Then continue with step 6.
  - If you're using roll paper, Epson recommends that you create a custom paper size to make the best use of your paper. See step 5 for instructions.

Also be sure to select roll paper options, as described on page 121.

Select the paper size,  
then choose the setting

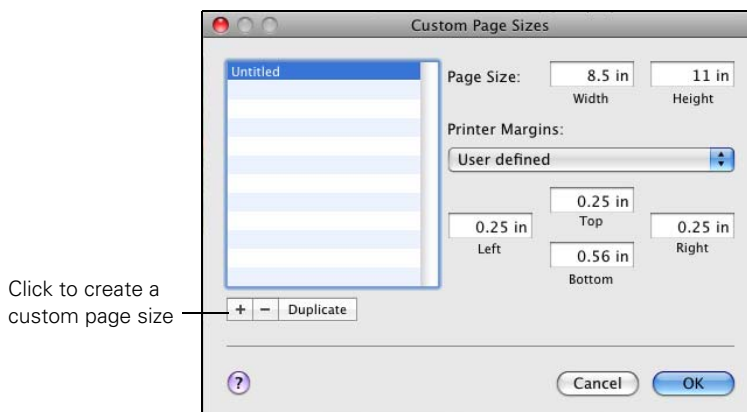


The following settings are available, depending on the size you choose:

- The **Sheet** size setting prints on cut sheet paper with a bottom margin larger than the top and sides.
- **Sheet - Borderless (Auto Expand)** prints on cut sheets and enlarges your image (up to 3%) to fit the width of the paper (without side borders).
- **Sheet - Borderless (Retain Size)** prints your image at the size you specify in your application. You need to size it slightly wider than the paper width to print without side borders.
- **Roll Paper - Borderless (Auto Expand)** prints without borders on roll paper and enlarges your image (up to 3%) to fit the size of the paper. This selection is recommended for borderless printing with minimal clipping of your image. See page 112 for more information.

- **Roll Paper - Borderless (Retain Size)** prints your image on roll paper at the size you specify in your application. You need to size it slightly wider than the paper width to print without borders. See page 112 for more information.
  - **Roll Paper - Banner** prints a series of continuous images without any margin space between them, but with normal side borders.
  - **Roll Paper - Borderless Banner** prints a series of continuous borderless images without space between them.
5. If you are printing on roll paper, choose **Manage Custom Sizes** from the **Paper Size** menu.

(If you are printing on a cut sheet, skip to step 6.)



**Note:** If you don't see the Orientation or Scale settings in the Print window, check for them in your application before printing. For example, you may be able to select them by opening the **File** menu and selecting **Page Setup**.

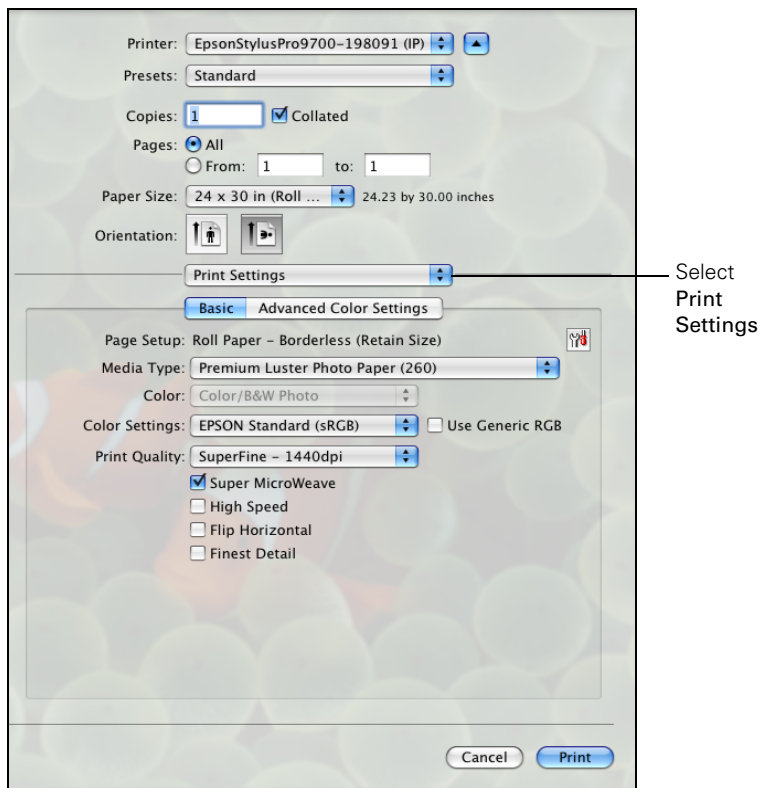
Click the + (plus sign), double-click **Untitled** and give your paper size a name, then define its size and margins and click **OK**.

Select your new page size from the **Paper Size** drop-down menu.

6. Choose the appropriate **Orientation** and **Scale** for printing.



7. Select **Print Settings** from the drop-down menu. You see this screen:



8. If you created a custom paper size for your roll paper, select the **Auto Expand** or **Retain Size** option in the **Paper Size** drop-down menu. See page 112 for details.
9. Select the **Media Type** that corresponds to the paper you are printing on. See the table on page 139 for more information.
10. Set the **Color** option as follows:
- Select **Off (No Color Adjustment)** to disable color management in the printer driver. Choose this mode when you use a color-managed ICC workflow in Photoshop or another software application. See page 141 for instructions.
  - Select **Color Controls**, then choose one of the mode settings shown at the left in the drop-down menu:

**EPSON Standard (sRGB)** increases the contrast in images. Use this setting for color photographs.

**Charts and Graphs** intensifies colors and lightens the midtones and highlights of an image. Use this setting for presentation graphics.

**Note:** The Print Quality settings available depend on the Media Type you selected. Choose a lower print quality setting for faster printing or **SuperFine - 1440 dpi** for the best quality.

11. Choose one of the following **Print Quality** settings:

- **Draft - 360 dpi**
- **Fine - 720 dpi**
- **Fine - 1440 dpi**
- **SuperFine - 1440 dpi**

12. Choose any of the following advanced options:

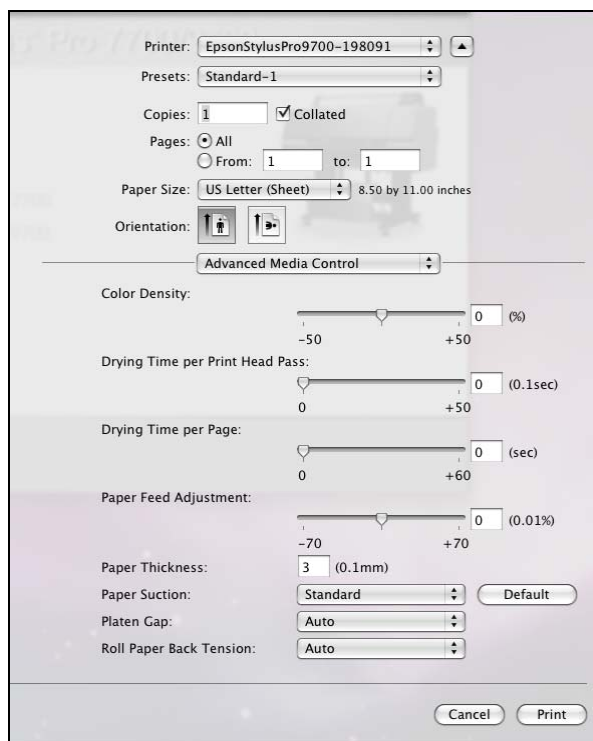
- **Super MicroWeave®** for maximum elimination of banding (may not be available for certain media types).
- **High Speed** for fast, bidirectional printing. For higher quality, make sure you deselect this option.
- **Flip Horizontal** for printing a mirror image of your file.
- **Finest Detail** for sharper edges on vector-based data including text, graphics, and line art. (This setting does not affect photographs and is not recommended for large files.)

## Choosing Advanced Media Control Options

Follow these instructions if you are using non-Epson media and you need to fine-tune its performance.

**Note:** You may need to change the Color Density setting if your custom color profile was created to optimize D-max and color gamut.

1. Select **Advanced Media Control** from the drop-down menu. You see this screen:



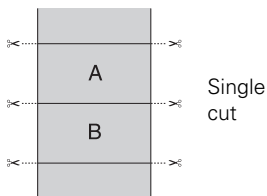
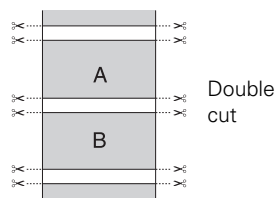
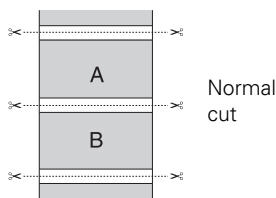
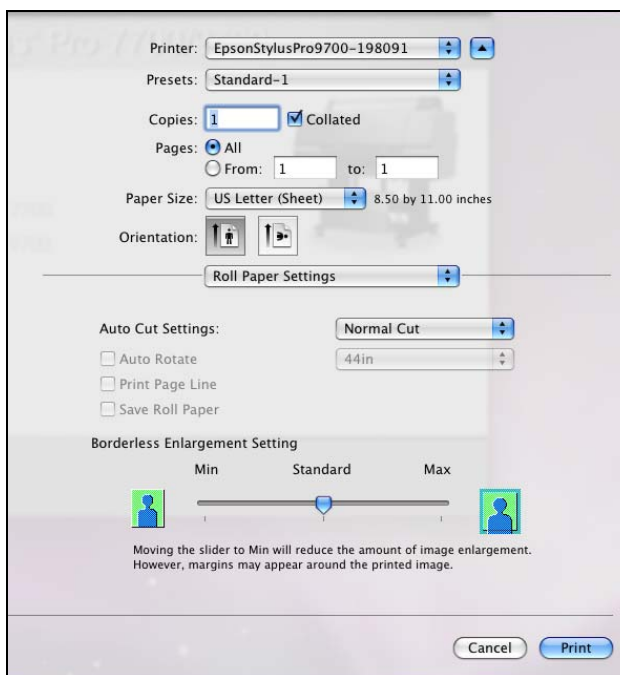
2. Select the correct settings to match your ICC profile. These settings override any paper configuration settings you may have made using the printer's control panel.
  - **Color Density** lets you control the ink saturation level.
  - **Drying Time per Print Head Pass** lets you print with non-Epson media and avoid smearing the ink. You can make the print head wait up to 5 seconds after each pass to allow ink to dry on the page.
  - **Drying Time per Page** lets you print with non-Epson media and avoid smearing the ink.

- **Paper Feed Adjustment** helps reduce banding. Choose a lower value if you see white lines on your prints, or a higher value if you see dark lines.
- **Paper Thickness** helps reduce vertical banding and creates a sharper image when printing on unusually thick or thin paper.
- **Paper Suction** lets you decrease the paper suction level when printing on thinner papers (less than 12 lb), such as CAD drafting paper.
- **Platen Gap** lets you fine-tune the setting for various paper thicknesses.
- **Roll Paper Back Tension** lets you adjust the tension when printing on roll paper. Change the value if you find wrinkles on your printouts when **Auto** is selected.

## Choosing Roll Paper Settings

If you are printing on roll paper, make sure you choose one of the roll paper options as the **Page Layout** setting, as described on page 114. In addition, you need to check these settings for various cutting and feeding options.

1. Select **Roll Paper Settings** from the drop-down menu. You see this screen:




**Note:** These settings override settings made through the control panel.

2. Choose one of the following **Auto Cut Settings**:

- **Normal Cut** allows margin space at the top and bottom of each image.
- **Double Cut** extends the space between the images and trims each print individually. This provides the cleanest edge for borderless printing.
- **Single Cut** allows images to be printed end-to-end and saves paper. With borderless printing, you may see a sliver of the previous or next image if you print multiple images in one print job. You will see a white margin between print jobs.

- **Off** disables automatic cutting. Choose this setting if you want to operate the cutter manually, use the optional Auto Take-Up Reel, or print multiple print jobs without cutting.

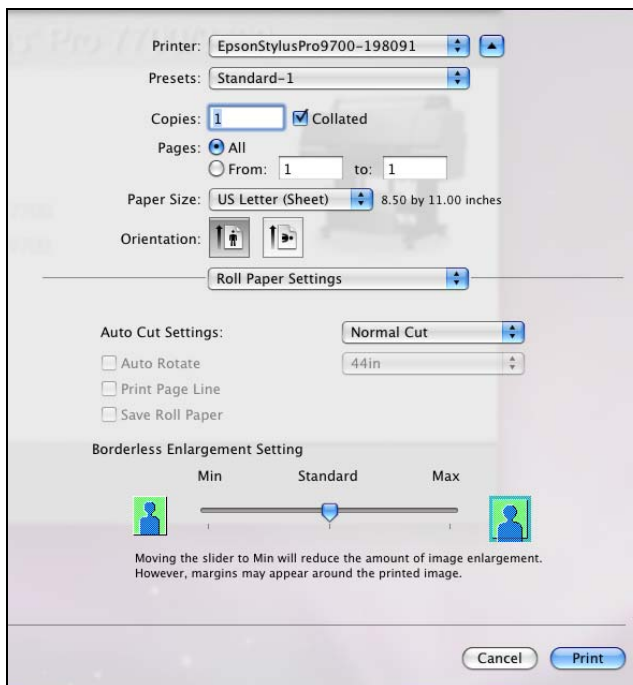
See page 69 for instructions on using the  Paper cut button to operate the cutter.

3. Select the following options, if desired:

- **Auto Rotate** saves paper if your document length is shorter than the printable width of the roll. The document is automatically rotated 90 degrees and printed crosswise. When this option is checked, be sure to select the width of your roll paper from the drop-down menu.
- **Print Page Line** prints trim lines on the right and bottom edges of your pages.
- **Save Roll Paper** saves paper by not feeding the blank portion of the last page of your document (available only when you've selected a Paper Size setting with the **Roll Paper - Banner** option).

## Controlling Borderless Image Expansion

To control the amount of expansion when printing using a Paper Size with the Auto Expand option, select Roll Paper Settings from the drop-down menu. You see this screen:



Adjust the slider to increase or decrease the amount of expansion.

The widths shown in the table on page 112 work with the **Standard** Expansion setting.

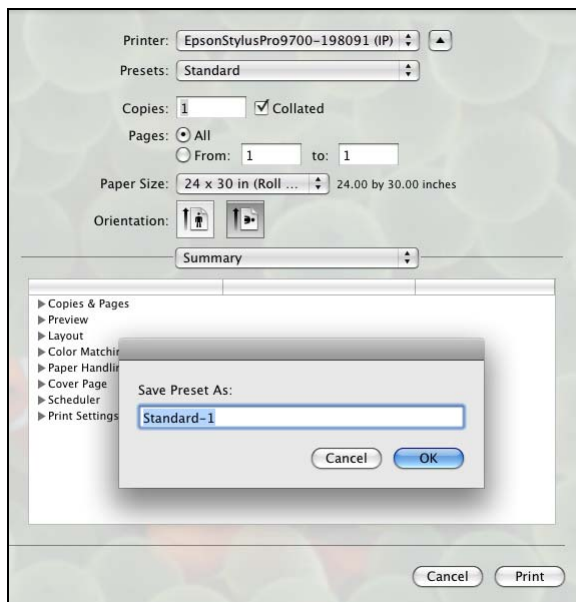
- Use the **Min** setting to minimize the amount of image clipping. You may see a white border around your image.
- Use the **Max** setting to maximize the image width. This will increase the amount of image clipping.

## Creating a Custom Preset and Printing

Once you've made the correct settings for your print job, create a custom preset. This will save you time when you use the same profile/printer/ink/media combination for future print jobs.

**Note:** If you check the settings on each screen in the drop-down menu, go through them carefully from top to bottom. Avoid cycling through them repeatedly, or you may lose your settings.

1. Select **Summary** from the drop-down menu.
2. After verifying that your settings are correct, select **Save As** from the **Presets** drop-down menu.



**Caution:** Do not open and close the Presets menu without typing a name, or you will lose your settings.

3. Type a name for your custom preset and click **OK**.
4. When you're ready to print, click the **Print** button.

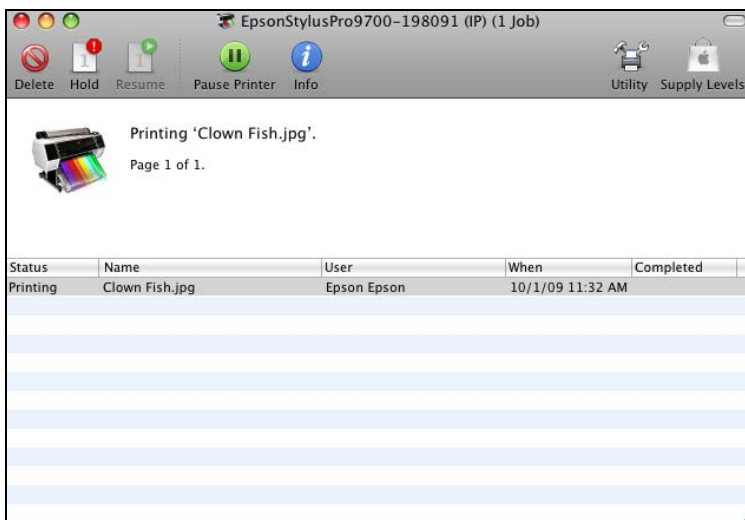
Whenever you want to print with your custom preset, select it from the **Presets** drop-down menu.



## Managing Print Jobs

After you click **Print**, you can monitor the progress of your print job. Follow these steps:

1. Click the icon for your printer on the Dock. If necessary, double-click your printer (and print queue) name. You see a screen like this:



**Note:** If it is no longer spooling in the computer, you can also cancel a print job by pressing the **II** button on the printer, selecting **JOB CANCEL**, and pressing the **OK** button.

2. From here you can monitor the progress of your print job or do one of the following:
  - Click the print job, then click **Delete** to cancel the job
  - Click the print job, then click **Hold** to pause printing
  - Click a print job marked “Hold” and click **Resume** to resume printing
3. When you’re finished, close the print job window, then close your printer window.

## Printing With Mac OS X 10.4

If you're using Mac OS X 10.4, follow the instructions below. If you're using Mac OS X 10.6 or 10.5, see page 113.

### Choosing Page Setup Options

**Note:** Many application settings override the printer's page setup options. Always verify settings to get the results you expect.

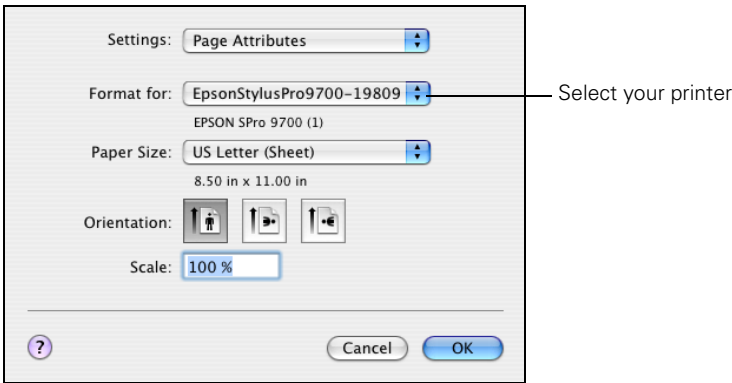
If your application has margin settings, make sure they're turned off for borderless printing.

Page Setup options let you choose from several options for printing on cut sheets or roll paper. You can also select the orientation of your image and the paper size. For printing on roll media, creating a custom page size is recommended to make the best use of your paper.

Note the following limitations on borderless printing:

- Borderless printing takes longer than normal printing.
- Margins are required at the top and bottom of the page on cut sheets. Full borderless printing is available on roll paper only.

1. Open the file you want to print and select **Page Setup** in your application. You see this screen:

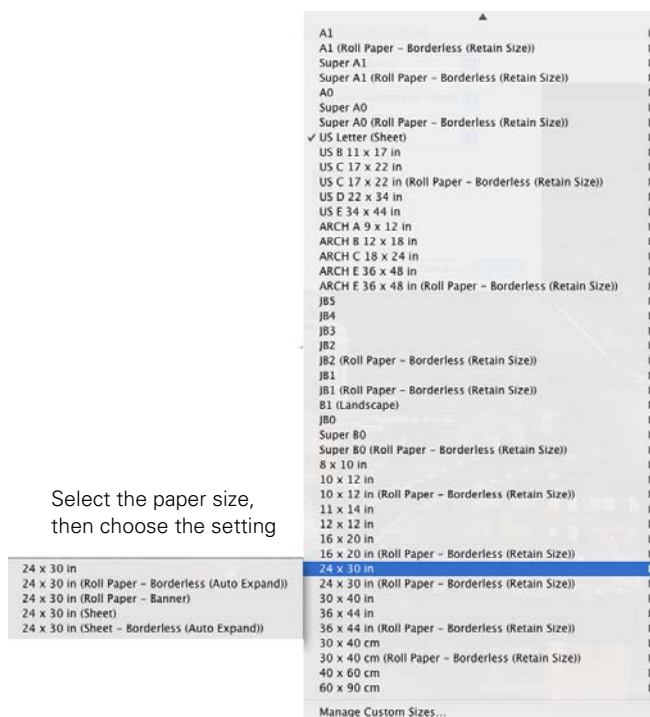


**Note:** If you need more information about print options, click the ? button.

2. Open the **Format for** drop-down menu and select your printer.

3. Click the Paper Size drop-down menu.

- If you're printing on a cut sheet, choose the size of the paper you are using and one of the options listed below. Then continue with step 5.
- If you're using roll paper, Epson recommends that you create a custom paper size to make the best use of your paper. See step 4 for instructions. Also be sure to select roll paper options, as described on page 134.

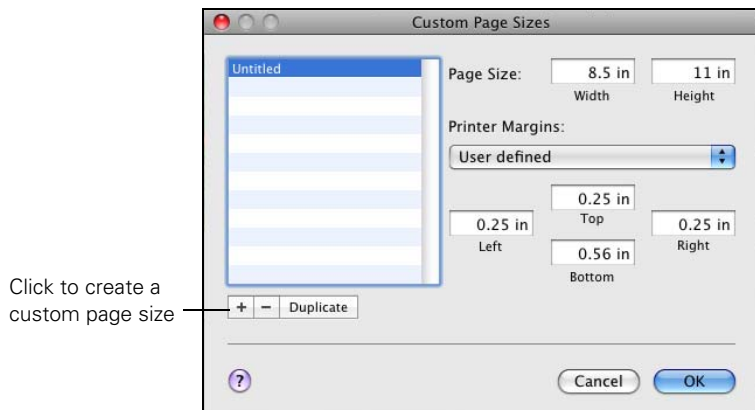


The following settings are available, depending on the size you choose:

- The **Sheet** size setting prints on cut sheet paper with a bottom margin larger than the top and sides.
- **Sheet - Borderless (Auto Expand)** prints on cut sheets and enlarges your image (up to 3%) to fit the width of the paper (without side borders).

- **Sheet - Borderless (Retain Size)** prints your image at the size you specify in your application. You need to size it slightly wider than the paper width to print without side borders.
  - **Roll Paper - Borderless (Auto Expand)** prints without borders on roll paper and enlarges your image (up to 3%) to fit the size of the paper. This selection is recommended for borderless printing with minimal clipping of your image. See page 112 for more information.
  - **Roll Paper - Borderless (Retain Size)** prints your image on roll paper at the size you specify in your application. You need to size it slightly wider than the paper width to print without borders. See page 112 for more information.
  - **Roll Paper - Banner** prints a series of continuous images without any margin space between them, but with normal side borders.
  - **Roll Paper - Borderless Banner** prints a series of continuous borderless images without space between them.
4. If you are printing on roll paper, choose **Manage Custom Sizes** from the **Paper Size** menu.

(If you are printing on a cut sheet, skip to step 5.)



Click the + (plus sign), double-click **Untitled** and give your paper size a name, then define its size and margins and click **OK**.

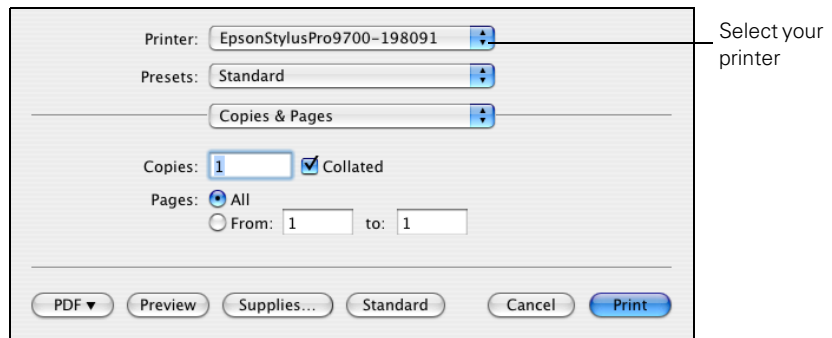
Select your new page size from the **Paper Size** drop-down menu.

5. Choose the appropriate **Orientation** and **Scale** for printing.
6. Click **OK**. Then continue with the instructions in the next section.

## Choosing Basic Print Options

Once you have selected your page setup options, you need to select printing options. The Epson driver offers automatic settings that optimize print quality and speed when you're using Epson media. You can also choose additional settings for more control over your printer and color output.

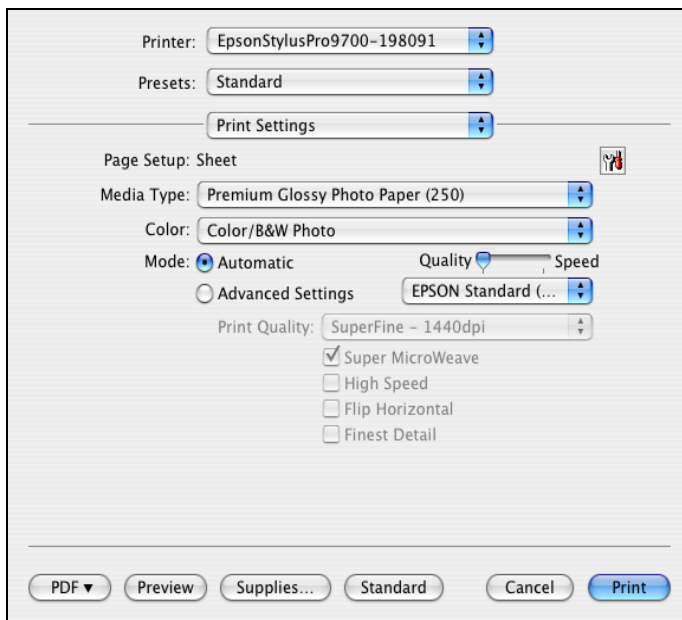
1. Select **Print** in your application. You see the screen shown below:



2. Choose your printer from the **Printer** menu.

3. Select **Print Settings** from the **Copies & Pages** drop-down menu. You see this screen:

**Note:** In certain programs, you may need to select **Advanced** before you can select **Print Settings**. For more information about printer settings, click the ? button.



4. If you created a custom paper size for your roll paper, select the **Auto Expand** or **Retain Size** option in the **Page Setup** drop-down menu. See page 112 for details.

5. Select the **Media Type** that corresponds to the paper you are printing on. See the table on page 139 for more information.

If you are using a color-managed workflow, make sure you choose media type and resolution settings that match the ICC profile you are using.

6. For the **Color** setting, select one of the following:
  - **Color/B&W Photo** for any type of photographic printing.
  - **Black only** if you're printing line drawings or other non-photographic images.

7. Set the **Mode** option as follows:

- Click **Automatic** to have the printer driver analyze the contents of your image or file and make the appropriate printing adjustments. If a **Quality/Speed** slider appears, set it according to the priorities of your print job.

You can choose one of the mode settings shown at the left in the drop-down menu:

**Charts and Graphs** intensifies colors and lightens the midtones and highlights of an image. Use this setting for presentation graphics.

**EPSON Standard (sRGB)** increases the contrast in images. Use this setting for color photographs.

- Click **Advanced Settings** to access additional options, as described in the remaining steps.

8. Choose one of the following **Print Quality** settings:

- **Draft - 360 dpi**
- **Fine - 720 dpi**
- **Fine - 1440 dpi**
- **SuperFine - 1440 dpi**

9. Choose any of the following advanced options:

- **Super MicroWeave** for maximum elimination of banding (may not be accessible for certain media types).
- **High Speed** for fast, bidirectional printing. For higher quality, make sure you deselect this option.
- **Flip Horizontal** for printing a mirror image of your file.
- **Finest Detail** for sharper edges on vector-based data including text, graphics, and line art. (This setting does not affect photographs and is not recommended for large files.)

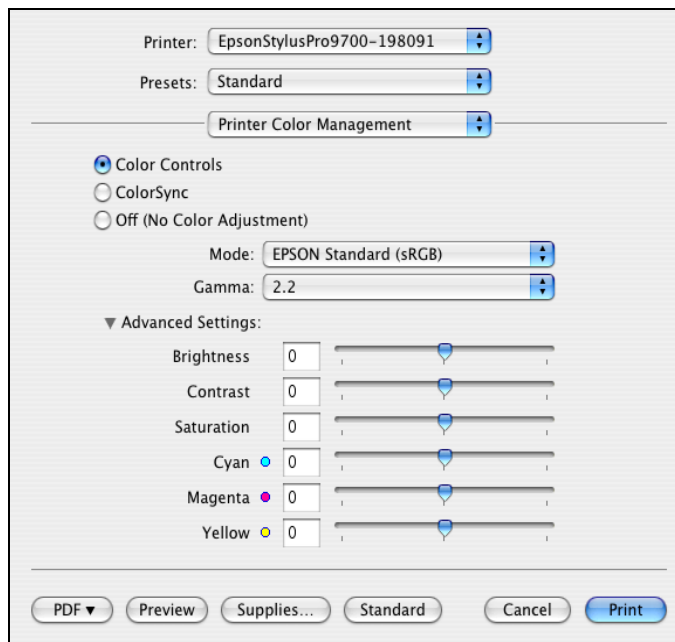
Continue with the instructions on page 132 to select color management settings. If you are using the color management settings in Photoshop or another application, it is very important to turn off color management in the printer driver.

**Note:** The Print Quality settings available depend on the Media Type you selected. Choose a lower print quality setting for faster printing or **SuperFine - 1440 dpi** for the best quality.

## Choosing Color Management Options

Follow these instructions to use color management in the printer driver.

1. Select **Printer Color Management** from the drop-down menu, then click **Advanced Settings**. You see this screen:



2. Select one of the following settings:
  - **Color Controls** to choose from three color adjustment modes and from two **Gamma** settings. Click the arrow next to **Advanced Settings** to specify individual values for brightness, contrast, saturation, and CMY inks. When you use the driver to perform color management, make sure you turn it off in your application.
  - **ColorSync** for mapping colors to your printer's profile. In most cases, you will get better results by applying color management in your application, rather than in the printer driver. If you choose this setting, you can choose **ColorSync** from the drop-down menu and choose filters or other settings.



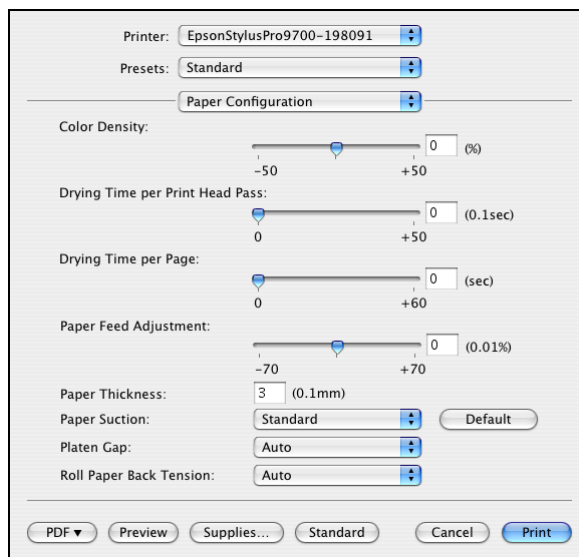
- **Off (No Color Adjustment)** to disable color management in the printer driver. Choose this mode when you use a color-managed ICC workflow in Photoshop or another software application. See page 141 for instructions.

## Choosing Paper Configuration Options

Follow these instructions if you are using non-Epson media and you need to fine-tune its performance.

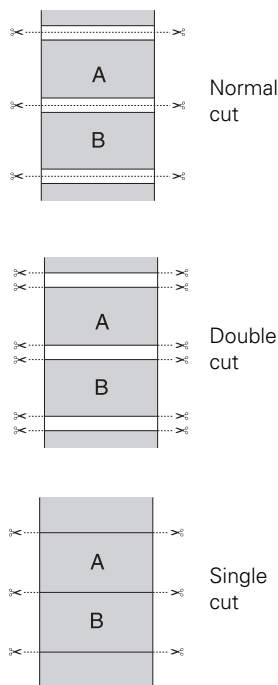
**Note:** You may need to change the Color Density setting if your custom color profile was created to optimize D-max and color gamut.

1. Select **Paper Configuration** from the drop-down menu. You see this screen:



2. Select the correct settings to match your ICC profile. These settings override any paper configuration settings you may have made using the printer's control panel.
  - **Color Density** lets you control the ink saturation level.
  - **Drying Time per Print Head Pass** lets you print with non-Epson media and avoid smearing the ink. You can make the print head wait up to 5 seconds after each pass to allow ink to dry on the page.
  - **Drying Time per Page** lets you print with non-Epson media and avoid smearing the ink.

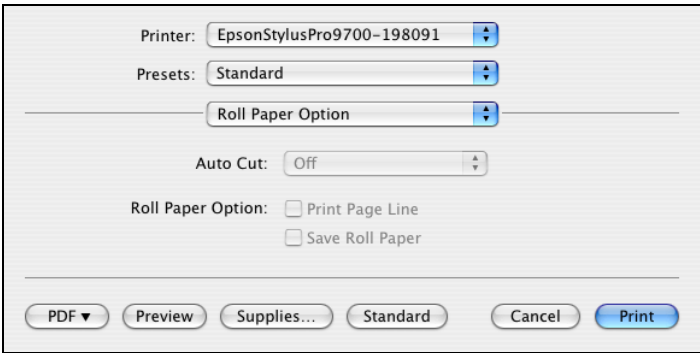
- **Paper Feed Adjustment** helps reduce banding. Choose a lower value if you see white lines on your prints, or a higher value if you see dark lines.
- **Paper Thickness** helps reduce vertical banding and creates a sharper image when printing on unusually thick or thin paper.
- **Paper Suction** lets you decrease the paper suction level when printing on thinner papers (less than 12 lb), such as CAD drafting paper.
- **Platen Gap** lets you fine-tune the setting for various paper thicknesses.
- **Roll Paper Back Tension** lets you adjust the tension when printing on roll paper. Change the value if you find wrinkles on your printouts when **Auto** is selected.



## Choosing Roll Paper Options

If you are printing on roll paper, make sure you choose one of the roll paper options as the **Paper Size** setting, as described on page 126. In addition, you need to check these settings for various cutting and feeding options.

1. Select **Roll Paper Option** from the drop-down menu. You see this screen:



2. Choose one of the following **Auto Cut** settings:

- **Normal Cut** allows margin space at the top and bottom of each image.

**Note:** These settings override settings made through the control panel.

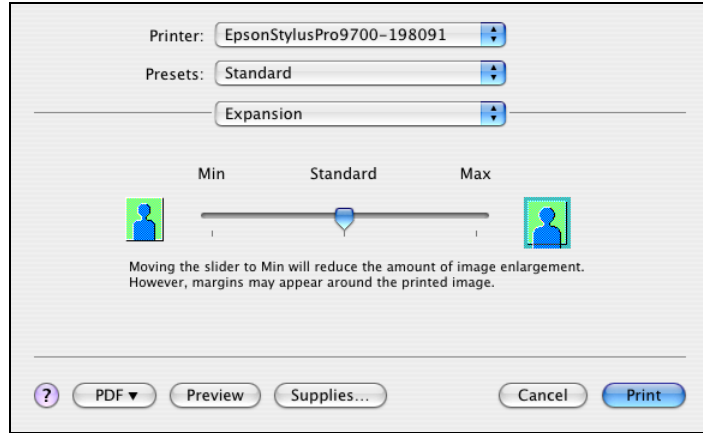
- **Double Cut** extends the space between the images and trims each print individually. This provides the cleanest edge for borderless printing.
- **Single Cut** allows images to be printed end-to-end and saves paper. With borderless printing, you may see a sliver of the previous or next image if you print multiple images in one print job. You will see a white margin between print jobs.
- **Off** disables automatic cutting. Choose this setting if you want to operate the cutter manually, use the optional Auto Take-Up Reel, or print multiple print jobs without cutting.

See page 69 for instructions on using the ✂ Paper cut button to operate the cutter.

3. Select either of the following options, if desired (available only when you've selected a Paper Size setting with the **Roll Paper - Banner** option):
  - **Print Page Line** prints trim lines on the right and bottom edges of your pages.
  - **Save Roll Paper** saves paper by not feeding the blank portion of the last page of your document.

## Controlling Borderless Image Expansion

To control the amount of expansion when printing using a Paper Size with the **Auto Expand** option, select **Expansion** from the drop-down menu. You see this screen:



Adjust the slider to increase or decrease the amount of expansion.

The widths shown in the table on page 112 work with the **Standard** Expansion setting.

- Use the **Min** setting to minimize the amount of image clipping. You may see a white border around your image.
- Use the **Max** setting to maximize the image width. This will increase the amount of image clipping.

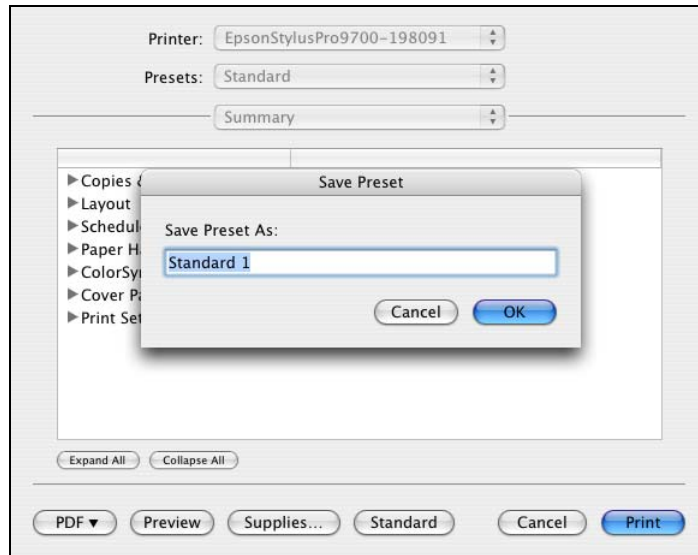
## Creating a Custom Preset and Printing

Once you've made the correct settings for your print job, create a custom preset. This will save you time when you use the same profile/printer/ink/media combination for future print jobs.

1. Select **Summary** from the drop-down menu.

**Note:** If you check the settings on each screen in the drop-down menu, go through them carefully from top to bottom. Avoid cycling through them repeatedly, or you may lose your settings.

2. After verifying that your settings are correct, select **Save As** from the **Presets** drop-down menu.



**Caution:** Do not open and close the Presets menu without typing a name, or you will lose your settings.

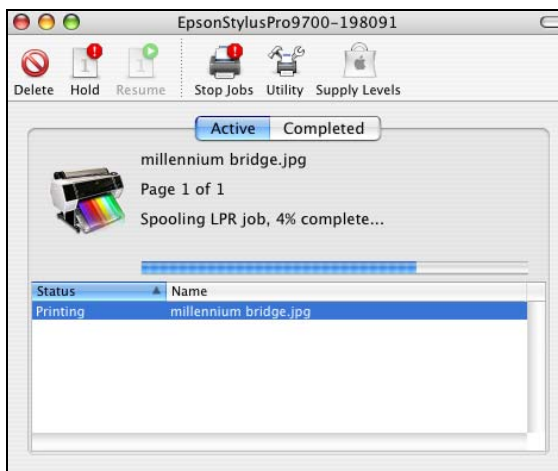
3. Type a name for your custom preset and click **OK**.
4. When you're ready to print, click the **Print** button.


Whenever you want to print with your custom preset, select it from the **Presets** drop-down menu.

## Managing Print Jobs

After you click **Print**, you can monitor the progress of your print job. Follow these steps:

1. Click the icon for your printer on the Dock. If necessary, double-click your printer (and print queue) name. You see a screen like this:



**Note:** If it is no longer spooling in the computer, you can also cancel a print job by pressing the  Pause/reset button on the printer, selecting **JOB CANCEL**, and pressing the **OK** button.

2. From here you can monitor the progress of your print job or do one of the following:
  - Click the print job, then click **Delete** to cancel the job
  - Click the print job, then click **Hold** to pause printing
  - Click a print job marked “Hold” and click **Resume** to resume printing
3. When you’re finished, close the print job window, then close your printer window.

## Selecting the Correct Media Type Setting

The following table lists the settings designed to produce the best results on Epson media.

If your paper is not listed, check the instructions included with the paper, or look on the Epson website [www.proimaging.epson.com](http://www.proimaging.epson.com) ( U.S. sales), [www.epson.ca](http://www.epson.ca) (Canadian sales). If you are using non-Epson paper, consult the manufacturer for the best setting. You may have to experiment with different settings to determine which one is best for the media you're using.

| For this media  | Select this Media Type setting*     |
|---|-------------------------------------|
| Premium Luster Photo Paper (260)  | Premium Luster Photo Paper (260)    |
| Premium Glossy Photo Paper (250)  | Premium Glossy Photo Paper (250)    |
| Premium Semi-gloss Photo Paper (250)  | Premium Semigloss Photo Paper (250) |
| Premium Semimatte Photo Paper (260)   | Premium Semimatte Photo Paper (260) |
| Premium Glossy Photo Paper (170)  | Premium Glossy Photo Paper (170)    |
| Premium Semi-gloss Photo Paper (170)  | Premium Semigloss Photo Paper (170) |
| Premium Glossy Photo Paper<br>Premium Photo Paper Glossy  | Premium Glossy Photo Paper          |
| Premium Semi-gloss Photo Paper<br>Premium Photo Paper Semigloss                                     | Premium Semigloss Photo Paper       |
| Premium Luster Photo Paper<br>Ultra Premium Photo Paper Luster                                      | Premium Luster Photo Paper          |
| Doubleweight Matte Paper  | Doubleweight Matte Paper            |
| Singleweight Matte Paper  | Singleweight Matte Paper            |
| Presentation Paper Matte  | Photo Quality Ink Jet Paper         |
| Enhanced Matte Paper<br>Ultra Premium Presentation Paper Matte<br>Somerset Velvet (roll paper only) | Enhanced Matte Paper                |
| Plain paper<br>Plain paper (line drawing)<br>Tracing paper  | Plain Paper                         |
| Enhanced Adhesive Synthetic Paper   | Enhanced Adhesive Synthetic Paper   |

| For this media                    | Select this Media Type setting* |
|-----------------------------------|---------------------------------|
| Enhanced Matte Posterboard        | Enhanced Matte Poster Board     |
| Somerset Velvet (cut sheets only) |                                 |

\* Other Media Type settings in the list can be used to experiment with other paper types.



## Chapter 5: Managing Color With Profiles

For the most precise color in your prints, you can use profiles designed specifically for your printer model and paper type. Basic profiles are installed with your printer driver. For a list of the profiles and their corresponding media types, see page 197 (roll paper types) or page 200 (cut sheet paper types).

Assigning a profile to your image doesn't alter it, only the interpretation of it by your software and how it appears on your monitor and in a printout. This is the best way to improve the color balance and contrast in your image.

Follow the instructions in this chapter to use Photoshop 7, CS, CS2, or CS3 to print with profiles using Photoshop color management (the steps show only CS3 screens). It's important to turn off color management in your printer software when you use Photoshop color management or you'll get unexpected results. See one of these sections for instructions:

- “Macintosh Printing With a Color Profile” below
- “Windows Printing With a Color Profile” on page 145

### Macintosh Printing With a Color Profile

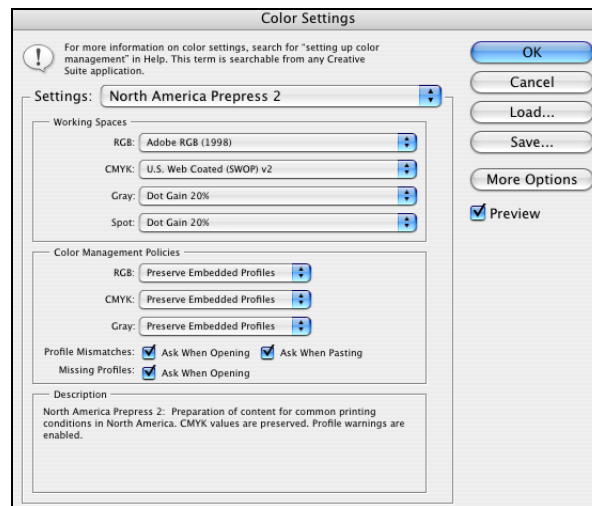
First you set up your color management environment in Photoshop and assign a profile to your image, then you select your print settings and print.

#### Setting Up Photoshop and Assigning a Profile

1. Open Adobe Photoshop.
2. Select **Color Settings** from the Photoshop or Edit menu.

**Note:** The settings shown are suggested values.

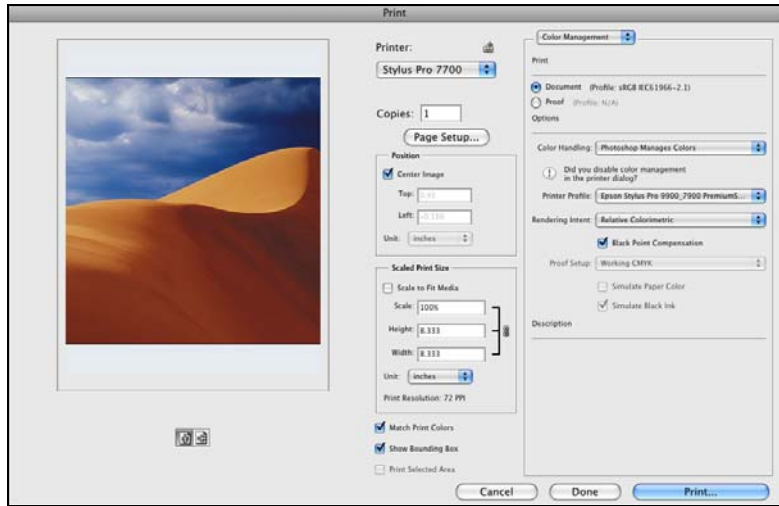
You see this window:



3. Select **U.S. Prepress Defaults** or **North America Prepress 2** from the **Settings** menu to set **Adobe RGB (1998)** as the color space. Click **OK**.
4. Open the photo you want to print.  
 If you see an **Embedded Profile Mismatch** message, select **Use the embedded profile** and click **OK**.  
 If you see a **Missing Profile** message, select **Assign working RGB: Adobe RGB (1998)** and click **OK**.
5. When your image appears, evaluate the color balance and contrast. If they need improvement, select **Image > Mode > Assign Profile** or **Edit > Assign Profile**. Then select one of the following as the **Profile** setting:
  - A different RGB working space, such as **ColorMatch RGB** or **sRGB IEC61966-2.1**
  - A scanner profile for your scanner
  - A camera profile for your digital camera

Also click the **Preview** box so you can see the effects of your profile choice on the screen.

6. Select File, then click Print or Print with Preview.

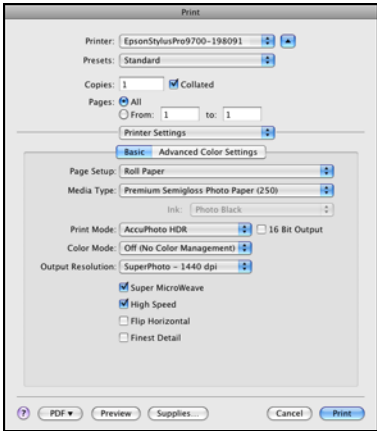


7. Click **More Options** or **Show More Options**, then select **Color Management**.
8. Click **Page Setup**, select page settings as necessary, and click **OK**.
9. Under **Color Handling**, select **Let Photoshop Determine Colors** or **Photoshop Manages Colors**.
10. Under **Profile** or **Printer Profile**, select a profile for your printer and the paper you'll use, such as **Pro9700\_7700\_PremiumSemigloss PhotoPaper250.icc**.
11. As the **Intent** or **Rendering Intent** setting, select **Relative Colorimetric** or **Perceptual**, and click the **Black Point Compensation** checkbox.

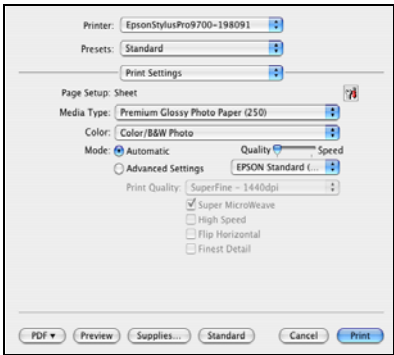
**Note:** If your image contains very saturated colors, select **Perceptual**. This reduces the color saturation so that the colors fit within the printer's color gamut.

## Selecting Print Settings and Printing

1. Click the Print button, select Epson Stylus Pro 7700 or Epson Stylus Pro 9700, and select Printer Settings or Print Settings.



Mac OS X 10.6 and 10.5



Mac OS X 10.4.11

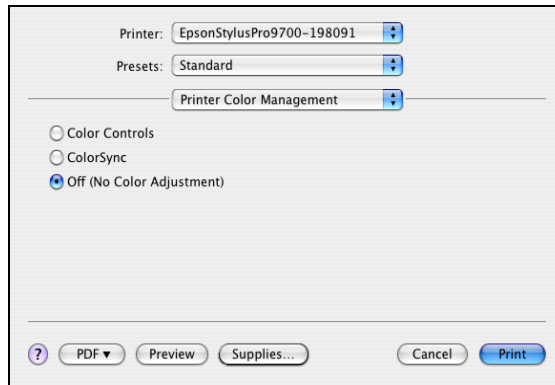
2. Select the **Media Type** setting for your paper (see page 139).
3. Set the rest of the print settings you want to use (beginning on page 130).
4. Do one of the following:

For Mac OS X 10.6 and 10.5, make sure Color Mode is set to **Off (No Color Management)**.

**Note:** Make sure that you select **Off (No Color Adjustment)** or **Off (No Color Management)**. If you don't, the printer driver will apply additional correction to the image data, producing inaccurate results.

If you selected the wrong combination of source profile, printer profile, and color management settings, you'll get unexpected results.

For Mac OS X 10.4, select **Printer Color Management**, then select **Off (No Color Adjustment)**.



5. Click **Print** to print your photo.

## Windows Printing With a Color Profile

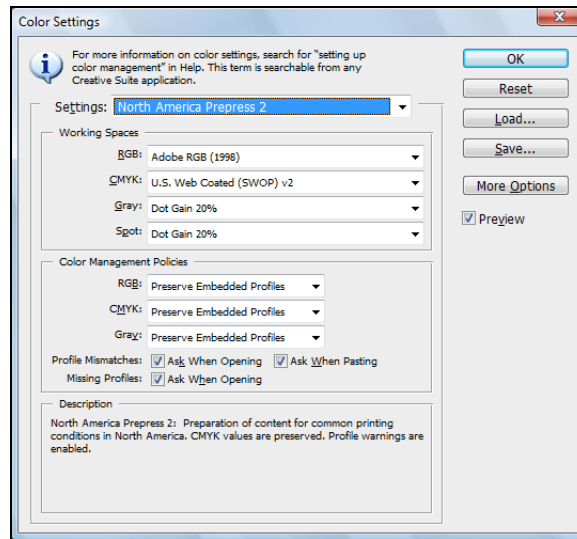
First you set up your color management environment in Photoshop and assign a profile to your image, then you select your print settings and print.

### Setting Up Photoshop and Assigning a Profile

1. Open Adobe Photoshop.
2. Select **Color Settings** from the **Edit** menu.

**Note:** The settings shown are suggested values.

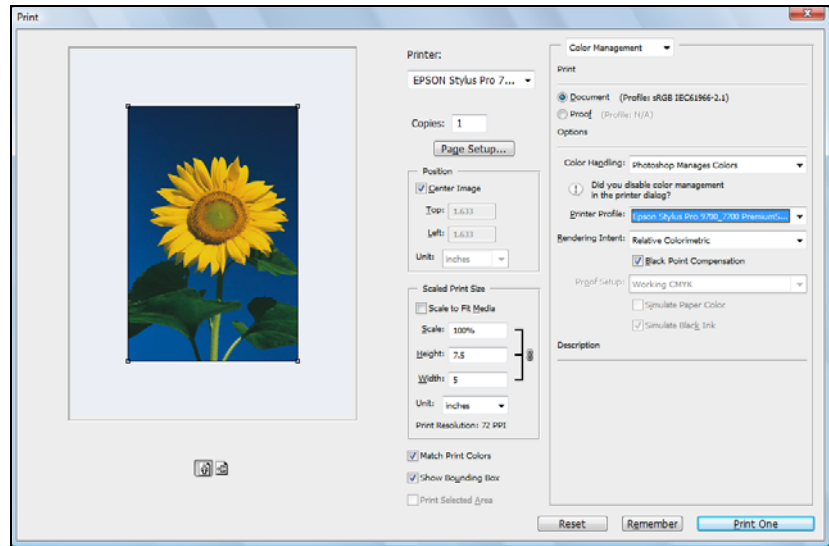
You see this window:



3. Select **U.S. Prepress Defaults** or **North America Prepress 2** from the **Settings** menu to set **Adobe RGB (1998)** as the color space. Click **OK**.
4. Open the photo you want to print.  
 If you see an **Embedded Profile Mismatch** message, select **Use the embedded profile** and click **OK**.  
 If you see a **Missing Profile** message, select **Assign working RGB: Adobe RGB (1998)** and click **OK**.
5. When your image appears, evaluate the color balance and contrast. If they need improvement, select **Image > Mode > Assign Profile** or **Edit > Assign Profile**. Then select one of the following as the Profile setting:
  - A different RGB working space (or Profile), such as **ColorMatch RGB** or **sRGB IEC61966-2.1**
  - A scanner profile for your scanner
  - A camera profile for your digital camera

Also click the **Preview** box so you can see the effects of your profile choice on the screen.

6. Select **Page Setup** from the **File** menu, select your page settings, and click **OK**.
7. Select **File**, then select **Print** or **Print with Preview**.

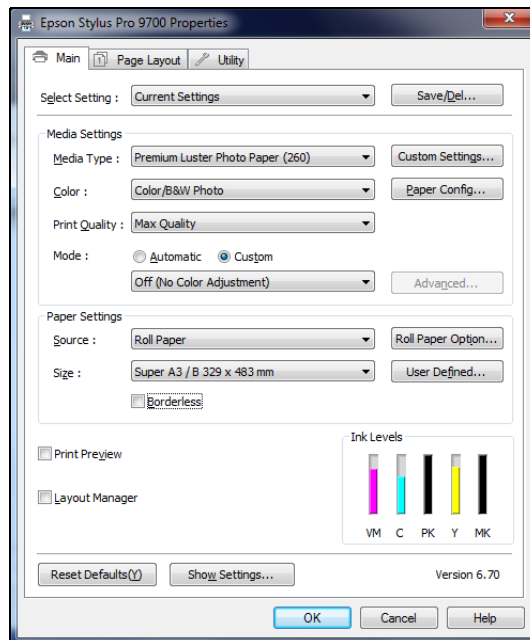


8. Click **More Options** or **Show More Options**, then select **Color Management**.
9. Under **Color Handling**, select **Let Photoshop Determine Colors** or **Photoshop Manages Colors**.
10. Under **Profile** or **Printer Profile**, select a profile for your printer and the paper you'll use, such as **Pro9700\_7700\_PremiumSemigloss PhotoPaper250.icc**.
11. For the **Intent** or **Rendering Intent** setting, select **Relative Colorimetric** or **Perceptual**, and click the **Black Point Compensation** checkbox.

**Note:** If your image contains very saturated colors, select **Perceptual**. This reduces the color saturation so that the colors fit within the printer's color gamut.

## Selecting Print Settings and Printing

1. Click the **Print** button, select your printer, and click **Properties** or **Preferences**.
2. Make sure the **Main** tab is selected.
3. Select the **Media Type** setting for your paper (see page 88).



**Note:** Make sure that you select **Off (No Color Adjustment)**. If you don't, the printer driver will apply additional correction to the image data, producing inaccurate results.

If you selected the wrong combination of source profile, printer profile, and color management settings, you'll get unexpected results.

4. Set the rest of the print settings you want to use (beginning on page 88).
5. For the **Mode** setting, select **Custom**. Then select **No Color Adjustment**.
6. Click **OK**, then click **Print** to print your photo.



## Chapter 6: Maintaining and Transporting the Printer

The Epson Stylus Pro 7700 and Pro 9700 require little maintenance to keep working at their best. This chapter describes the following routine procedures:

- Checking printer status
- Checking and cleaning the print head
- Aligning the print head
- Replacing ink cartridges
- Changing the date and time
- Performing additional maintenance tasks
- Replacing the paper cutter blade
- Replacing the maintenance tank
- Cleaning the printer
- Transporting or storing the printer

In addition to the features described in this chapter, you can also use the menu system on the printer to fine-tune a variety of printer settings. For more information, see page 217.

### Checking Printer Status

Using the control panel, you can check the amount of ink remaining, the total number of prints, and the status of your maintenance tank(s), and other information. You can print out a status check (described in the next section), or view the printer's status on the LCD display (see page 150) or a printer driver screen (see page 151).

## Printing Status Information

The status check sheet shows some of the current default settings, the page count, and the status of the maintenance tank.


1. Make sure paper is loaded in the printer.
2. Press ► Menu.
3. Press ▼ to select TEST PRINT, then press ►.
4. Press ▼ to select STATUS SHEET, then press ►.
5. Press OK to start printing.

**Note:** You can replace the ink cartridges, cutter blade, and maintenance tank yourself. Other printer parts need to be replaced by an authorized service technician.

## Viewing Status Information

1. Press ► Menu.
2. Press ▼ to select PRINTER STATUS, then press ►.
3. Do one of the following:
  - To check the firmware version, press ► again. When done, press ◀.
  - To check the amount of ink left, press ▼ to select INK LEVEL, then press ►. The percentage of ink left in the first cartridge is displayed. Continue pressing ▼ to see the status of the remaining cartridges. When done, press ◀.
  - To check how much capacity the maintenance tank(s) have, press ▼ to select MAINTENANCE TANK, then press ►. The percentage remaining for each tank is displayed. As the tank is filled, the percentage drops. When done, press ◀.
  - To check job history, press ▼ to select JOB HISTORY, then press ►. For the last 10 print jobs saved in the printer, you see the ink used (in milliliters) and paper used (in square centimeters). The most recent job is saved as No. 0. When done, press the ◀ button.
  - To check the total number of prints, press ▼ to select TOTAL PRINTS, then press ►. When done, press ◀.
  - To check the status of the printer for myEpsonPrinter.com, press ▼ to select EDM STATUS, then press ►. When done, press ◀.


**Note:** You can change the units of measurement from centimeters to inches and feet using maintenance mode on the printer's control panel. See page 161 for instructions.

4. Press  to exit the menu.


For more information about the Printer Status menu, see page 217.

## Checking Printer Status From the Printer Driver

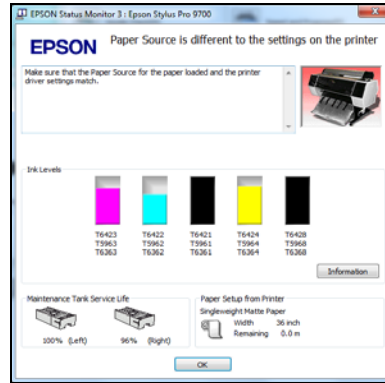
The Epson Status Monitor utility installed with your printer driver lets you check the levels of ink in the printer and the level of the maintenance tank(s). Follow the steps below to use the utility to check the status.

**Tip:** On a Macintosh, you can also run maintenance utilities by clicking the **Utility** button in the print job window or the  icon on the printer settings screen.

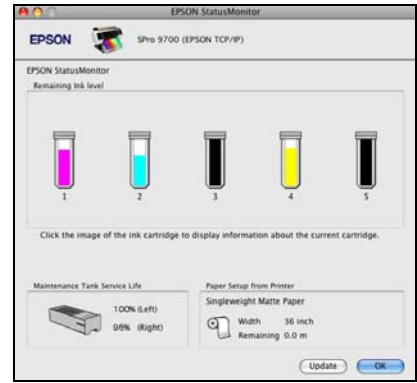
If you added a shortcut icon for your printer to the Windows taskbar, you can right-click it and select any utility you want to run. See page 110 to add the icon.

1. Do one of the following to access the printer utilities:
  - **Windows 7 and Windows Vista:** Click , select **Control Panel**, select **Hardware and Sound**, and click **Printers**. Right-click the icon for your printer and select **Printing Preferences**. Click the **Utility** tab.
  - **Windows XP:** Click **Start** and select **Control Panel**. Double-click **Printers and Faxes**. Right-click your printer icon and select **Printing Preferences**. Click the **Utility** tab.
  - **Mac OS X:** Open the **EPSON Printer Utility3** in your **Applications** folder. Select your printer and click **OK**.
2. Click the **EPSON Status Monitor 3** icon.

The software checks the amount of ink in the printer and maintenance tank(s) and displays one of these windows:



Windows



Mac OS X


## Checking and Cleaning the Print Head


If your printed image shows a color shift or horizontal lines, you should check the print head to see if any nozzles are clogged or deflected. If necessary, you can run a cleaning cycle to clear the nozzles.

You can also turn on Auto Nozzle Check from the printer's control panel. The printer will then check the nozzles periodically or before each print job and clean them if necessary.

## Running the Nozzle Check and Head Cleaning Utilities

Follow these steps to use your printer software to check the print head nozzles and clean them if necessary:

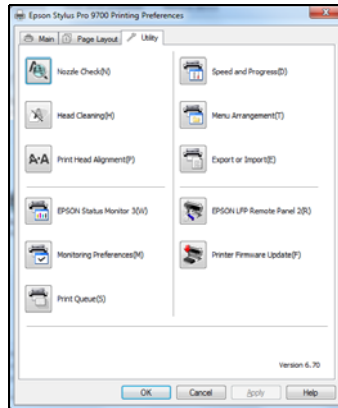
1. Make sure paper is loaded in the printer.
2. Do one of the following to access the printer utilities:
  - **Windows 7 and Windows Vista:** Click , select **Control Panel**, select **Hardware and Sound**, and click **Devices and Printers**. Right-click the icon for your printer and select **Printing Preferences**. Click the **Utility** tab.

**Tip:** On a Macintosh, you can also run maintenance utilities by clicking the **Utility** button in the print job window or the  icon on the printer settings screen.

If you added a shortcut icon for your printer to the Windows taskbar, you can right-click it and select any utility you want to run. See page 110 to add the icon.

- **Windows XP:** Click **Start** and select **Control Panel**. Double-click **Printers and Faxes**. Right-click your printer icon and select **Printing Preferences**. Click the **Utility** tab.
- **Mac OS X:** Open the **EPSON Printer Utility3** in your **Applications** folder. Select your printer and click **OK**.

You see a menu like the following:

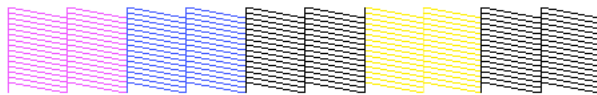


Windows



Mac OS X

3. Select the **Nozzle Check** icon and follow the instructions on the screen.
4. After the pattern is printed, use at least a 10× eye loupe to examine it.
  - If the pattern looks good, as shown below, the print head is clean.



- If any dots or segments are missing or deflected, as shown below, run a cleaning cycle as described on page 155. Then print another nozzle check pattern to make sure the nozzles are clean.



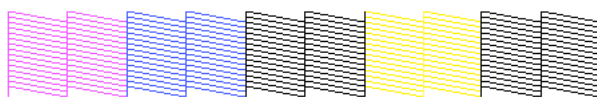
**Caution:** Don't run a cleaning cycle while thick media is loaded in the printer.

- If the nozzles are still clogged after three cleaning cycles, run a power cleaning cycle as described on page 155.

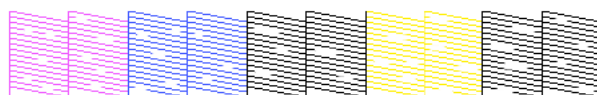
## Checking and Cleaning the Print Head Using the Control Panel

You can print a nozzle check from the control panel and examine it to determine whether any nozzles are clogged or deflected. Then you can run a cleaning cycle if necessary.

1. Press ► **Menu**.
2. Press ▼ until **TEST PRINT** is selected, then press ►. **NOZZLE CHECK** is selected.
3. Press ►, then press **OK** to start printing the nozzle check pattern.
4. After the pattern is printed, use at least a 10× eye loupe to examine it.
  - If the pattern looks good, as shown below, the print head is clean.



- If any dots or segments are missing or deflected, as shown below, run a cleaning cycle as described on page 155. Then print another nozzle check pattern to make sure the nozzles are clean.



- If the nozzles are still clogged after three cleaning cycles, run a power cleaning cycle as described on page 155.

**Caution:** Don't run a cleaning cycle while thick media is loaded in the printer.

## Automatically Checking and Cleaning the Print Head

The printer automatically checks the nozzles and cleans them if necessary. You can specify how often you want this to happen or turn this feature off. You can also have a nozzle check pattern printed on a regular basis, so you can check it yourself.

1. Press ► **Menu**. **PRINTER SETUP** is selected. Press ► again.
2. Press ▼ until **AUTO NOZZLE CHECK** is selected, then press ►.


3. Select one of the following, then press OK:
  - **ON: PERIODICALLY**—The printer periodically checks its nozzles and runs a cleaning cycle if necessary (default).
  - **ON: EVERY JOB**—The printer automatically checks its nozzles and runs a cleaning cycle if necessary before each print job. This process uses a very small amount of ink (and no paper) and is recommended if you are running large print jobs unattended.
  - **OFF**—The printer will not perform automatic nozzle checks and cleaning cycles.
4. Press ◀, then select **PRINT NOZZLE PATTERN** and press ▶.
5. Select **ON: EVERY PAGE** to have the nozzle check pattern printed before each print job, or **ON: EVERY 10 PAGES** or **OFF**. These settings take effect only when you print on roll paper.
6. Press **OK** to save the setting.

## Running Cleaning Cycles

You can run several types of cleaning cycles from the control panel (or from the Epson LFP Remote Panel2): normal cleaning, power cleaning, and cleaning each pair of ink colors.

Run the power cleaning only if the normal cleaning process is not sufficient to clear the nozzles. The power cycle uses a large quantity of ink, so it is recommended only as a last resort.

The cartridges need to be at least 50% full to use power cleaning. You may need to replace a low cartridge to run the cleaning cycle. After cleaning, you can reinsert the old cartridge.

1. Print a nozzle check to make sure the print head needs cleaning, as described on page 154.
2. Make sure the printer is ready and the red  **Ink Check** light on the printer's control panel is not on or flashing.
3. Press ▶ **Menu**.

**Caution:** Don't run a cleaning cycle while thick media is loaded in the printer.

4. Press ▼ until MAINTENANCE is selected, then press ►.
5. Press ▼ until CLEANING is selected, then press ►.
6. Select one of the following, then press ►:
  - NORMAL CLEANING—Press OK to start the cleaning cycle.
  - CLEAN EACH COLOR—Press ►, select the color pair you want to clean, then press OK to start the cleaning cycle.
  - POWER CLEANING—Press OK to start the cleaning cycle.
7. When cleaning is finished and the ⏻ power light stops flashing, print the nozzle check again to confirm that the head is clean.

For effective cleaning, always run a nozzle check between cycles.

If the pattern is still missing segments or has deflections after a power cleaning cycle, turn the printer off and leave it overnight, then clean the print head again the following morning with regular cleaning cycles. If you still see no improvement, contact your service provider for assistance.

**Note:** You must use at least a 10x eye loupe to examine the nozzle check pattern for deflected nozzles.

## Aligning the Print Head

Aligning the print head is the most important thing you can do to ensure the best print quality. If banding appears on your prints, if they look grainy or blurry, or if you see misregistration or “ghosting,” you need to align the print head.

Although you can align the print head using the printer utility software, it's also easy to align from the printer's control panel. This will do the most thorough job in the shortest time, and it's all automatic.

If you haven't already done so, it's a good idea to run a nozzle check before aligning the print head (page 154). This ensures that the print head alignment patterns print correctly.

Follow these steps to align the print head using the control panel:

1. Make sure the printer is turned on. Then load Epson Enhanced Matte paper.

**Tip:** To properly align the print head, you can also use Epson Doubleweight Matte Paper or Ultra Premium Photo Paper Luster.



2. Press **▶** Menu.
3. Press **▲** or **▼** until HEAD ALIGNMENT is selected, then press **▶**. PAPER THICKNESS is selected.
4. Press **▶**, then select the paper type loaded in the printer and press OK.
5. Press **◀** three times, then press **▼** to select ALIGNMENT.
6. Press **▶** to select AUTO, then press **▶** again. UNI-D (uni-directional) is highlighted. This is the type of alignment to start with.
7. Press **▶**, then press OK to start the alignment process.

Each head alignment takes about 7 minutes. The printer's white beam sensor reads the alignment pattern and adjusts the printer automatically. Make sure you don't open the front cover or turn off the printer during this process.

8. When the uni-directional alignment is finished, press **▶**.
9. Select HEAD ALIGNMENT, then select ALIGNMENT.
10. Select BI-D ALL and press OK to start the alignment process.
11. When done, press **||•☒** to exit head alignment mode.


## Replacing Ink Cartridges

**Tip:** You can store partially used ink cartridges for up to 6 months. If you do so, Epson recommends covering the openings with tape.

Before you begin a large print job, you should check your ink levels. If one of your cartridges is low, you can replace it before you start. Or you can wait until the ink is expended, replace the cartridge, and then continue the job without any loss of print quality. However, it is best to replace a low ink cartridge before starting a large print job.

The easiest way to check ink levels is from the control panel LCD display. The numbers above the ink icons on the LCD display correspond to the 5 ink cartridge slots on the printer.

The icons show the approximate amount of ink remaining.

When the red  **Ink Check** light is flashing and **INK LOW** appears on the LCD display, the indicated cartridge is almost expended. Make sure you have a replacement cartridge. When the light stays on and **REPLACE INK CARTRIDGE** is displayed, the cartridge is expended. You must replace the cartridge before you can continue printing.

You can install any combination of 150, 350, and 700 ml cartridges. Use the following Epson UltraChrome® with Vivid Magenta ink cartridges:

**Note:** We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the “replace cartridge” indicator comes on.

For best printing results, use up a cartridge within six months of opening the package.


**Caution:** Leave the expended cartridge in the printer until you are ready to replace it.

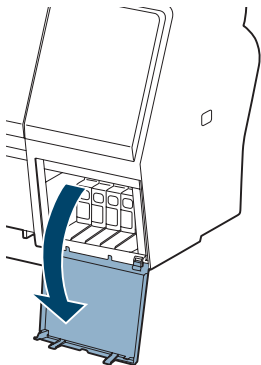
To prevent ink reporting errors, never replace the ink cartridges with the printer turned off.

| Slot no. | Cartridge          | 150 ml  | 350 ml  | 700 ml  |
|----------|--------------------|---------|---------|---------|
| 1        | Vivid Magenta (VM) | T642300 | T596300 | T636300 |
| 2        | Cyan (C)           | T642200 | T596200 | T636200 |
| 3        | Photo Black (PK)   | T642100 | T596100 | T636100 |
| 4        | Yellow (Y)         | T642400 | T596400 | T636400 |
| 5        | Matte Black (MK)   | T642800 | T596800 | T636800 |

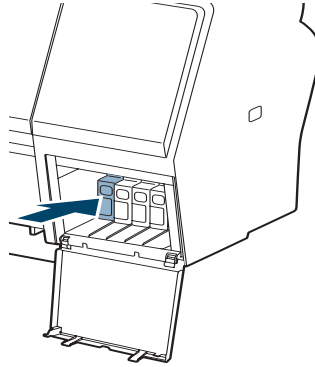
You can purchase genuine Epson ink and paper from an Epson Professional Imaging Authorized Reseller. To find the nearest reseller, visit [www.proimaging.epson.com](http://www.proimaging.epson.com) (U.S. sales), [www.epson.ca](http://www.epson.ca) (Canadian sales), or call 800-GO-EPSON (800-463-7766). Or you can purchase online at [www.proimaging.epson.com](http://www.proimaging.epson.com) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales).

Before you start, make sure the printer is turned on. Then follow these steps:

1. Note the color of the cartridge that is low or expended.
2. Press the  button.
3. Open the ink cover all the way.

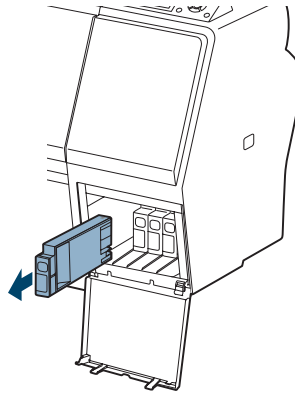


4. Then press in the cartridge you want to replace. The cartridge pops out.

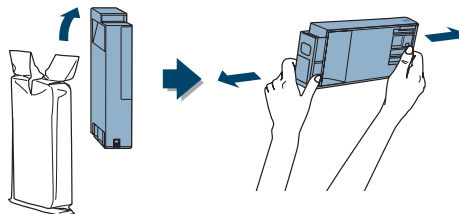



**WARNING:** Do not shake the expended cartridge, or ink may leak out. If ink gets on your hands, wash them thoroughly with soap and water. If ink gets in your eyes, flush them immediately with water.

5. Remove the expended ink cartridge from the printer. It's a good idea to save your first set of expended cartridges so you can use them for transporting the printer, if necessary.

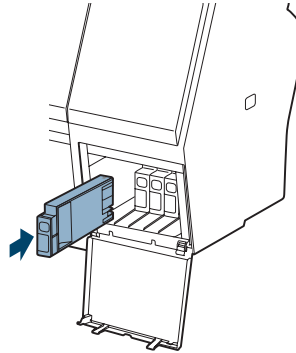


6. Make sure the replacement cartridge is the correct color and remove it from its package. Gently shake the cartridge for about 5 seconds before installing it.



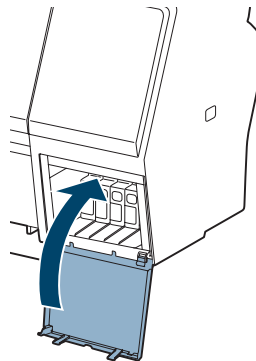
**Note:** If you can't insert the cartridge smoothly, you may have the wrong cartridge. Check the package and product code. If the  Ink light remains on after installing the cartridge, it may not be inserted fully.

7. Hold the cartridge with the arrow pointing toward the printer. Then insert the cartridge into the slot until it clicks into place. Don't force it in.



**Caution:** Do not remove and re-insert cartridges more often than necessary. Doing so can compromise the needle valve seal and allow air to enter the ink tubes, causing nozzle damage.

8. Close the ink cover.



Once the cartridge is installed, the printer returns to its **READY** state.

## Changing the Date and Time

**Note:** You can use the PRINTER SETUP menu to enable the roll paper counter, paper size check, and several other printer features. For more information, see page 217.



1. Press ► Menu.
2. Press ▼ until MAINTENANCE is highlighted, then press ►.
3. Press ▼ until you see CLOCK SETTING, then press ►.
4. Use the ▼, ▲, and ► buttons to set each item in the date and time, displayed in the following format: MM/DD/YY HH:MM.
5. Press OK to save the setting.



## Using Maintenance Mode

Maintenance mode allows you to make special settings and perform maintenance procedures that may be needed occasionally. You can use maintenance mode to do the following:

- Change the language or units of measurements used on the printer's control panel menus.
- Adjust the maximum value for roll paper tension.
- Run a “super strong” cleaning cycle.
- Return all of the printer's control panel settings to their default values.

Follow these steps to use maintenance mode:

1. Make sure the printer is turned off.
2. Press and hold the  button, then press the  power button and hold it until the printer turns on and the LCD displays MAINTENANCE MODE.
3. Use the ▼ and ▲ buttons to select the settings described below. If you need to back up to the previous menu level, press ◀.
  - To change the language on the LCD display, press ▼ to highlight LANGUAGE, then press ►. Press ▼ until you see the language you want, then press OK to select it. The printer exits maintenance mode and returns to normal operation.

- To change the units of measurement, press ▼ to highlight **LENGTH UNITS**, then press ►. Press ▼ to switch from **METRIC** to **FEET/INCH**, then press **OK** to select it. Press ◀ when done.
  - To change the temperature units of measurement, press ▼ to highlight **TEMPERATURE UNITS**, then press ►. Press ▼ to switch from **C** (Celsius or centigrade) to **F** (Fahrenheit), then press **OK** to select it. Press ◀ when done.
  - To change the maximum roll paper tension, press ▼ to highlight **ROLL PAPER TENSION**, then press ►. Press ▼ to decrease the maximum value, or ▲ to increase it (from 1 to 5). Press **OK** to select the setting you want.
  - To run a super strong cleaning cycle, press ▼ to highlight **SS CLEANING**, then press ► to display **EXECUTE**. Press **OK** to start the cleaning cycle.
  - To return all control panel settings to their default values, press ▼ to highlight **DEFAULT PANEL**, then press ► to display **EXECUTE**. Press **OK** to restore the default settings.
4. To exit maintenance mode, turn off the printer by pressing the  power button. Press the  power button again to turn on the printer in the normal operating mode.

## Replacing the Paper Cutter

If you notice that your paper isn't being cut cleanly, the cutter may need to be replaced.

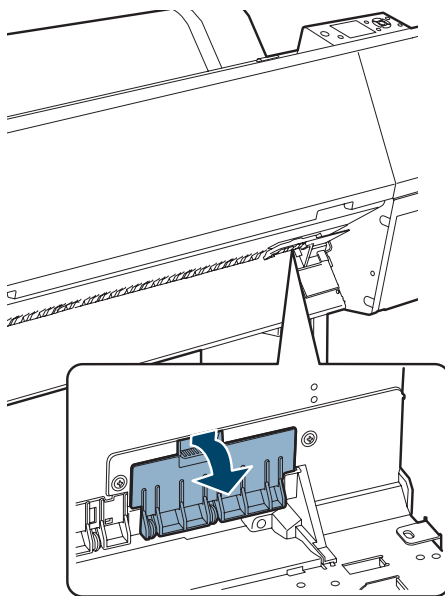
You can obtain a new cutter from Epson (part number C12C815331). See page 12 for ordering details.

## Removing the Old Cutter

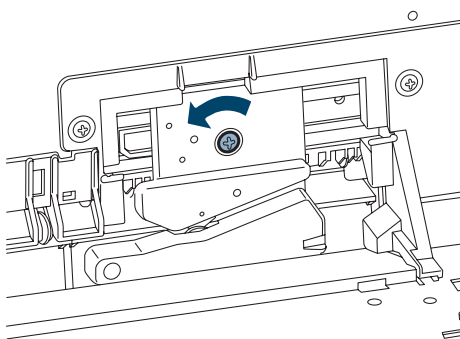
Make sure the printer is turned on, then follow these steps to remove the blade:

1. Press ► **Menu**.
2. Press ▼ until **MAINTENANCE** is highlighted, then press ►.

3. Press ▼ until CUTTER REPLACEMENT is highlighted, then press ► again.
4. Press OK. The paper cutter moves to the replacement position.
5. To remove the cutter cover, press in the tab and pull it down.

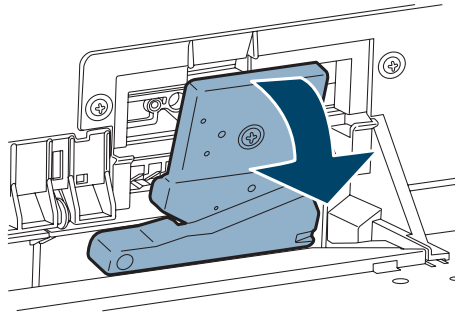


6. Loosen the screw using a cross-head screwdriver.



**WARNING:** The blade is sharp. Be careful when removing it.

7. Carefully remove the cutter.

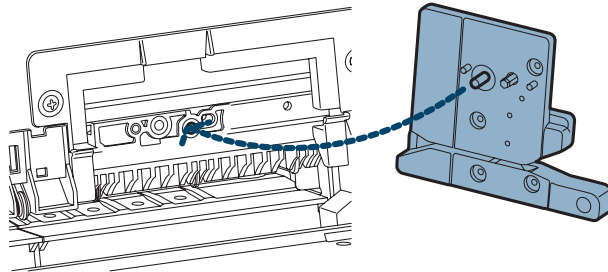


8. Dispose of the cutter in accordance with local regulations.

## Installing the New Cutter

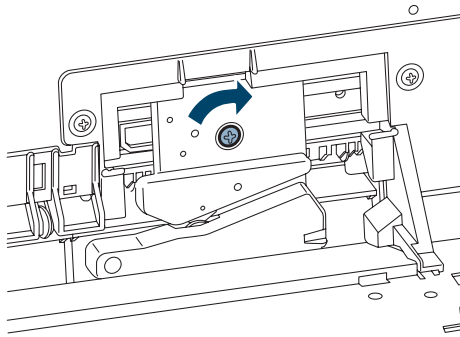
Remove the new blade from its package, then follow these steps to install it:

1. Insert the new cutter into the holder. Make sure the cutter pin goes into the hole.

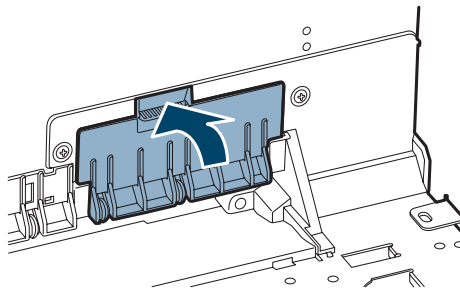




2. Tighten the screw using a cross-head screwdriver.



3. Align the cover, then press it in until it clicks into place.



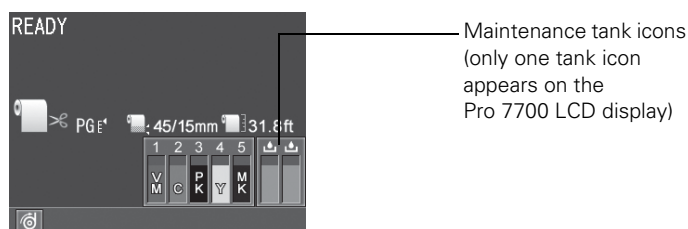
4. Press **OK** to finish the replacement process. The cutter moves to home position.
5. Run the Cutter Adjustment from the Maintenance Menu on the control panel.

After you print the pattern, put the two cut pieces together and select the pattern with the most precise cut between the two colors. Select the pattern number on the control panel and press **OK**.

## Replacing the Maintenance Tank

The maintenance tank stores ink that gets flushed from the system during the initial ink charge and manual and automatic print head cleaning. When the tank is almost full, the message **MAINTENANCE TANK NEARLY FULL** appears on the LCD display. When the tank is completely full, the printer stops working and **MAINTENANCE TANK FULL** appears on the LCD.

You can check how much space remains in the maintenance tank by viewing its icon on the control panel, shown below. You can also check its status using the menus (see page 150), using your printer software (see page 151), or by printing a nozzle check sheet (see page 154).



The icon(s) show the approximate amount of space remaining in the tank(s).

The Epson Stylus Pro 7700 has one maintenance tank (on the right side), and the Pro 9700 has two (one on either side). Replacement tanks are available from Epson (part number C12C890191). See page 12 for details.

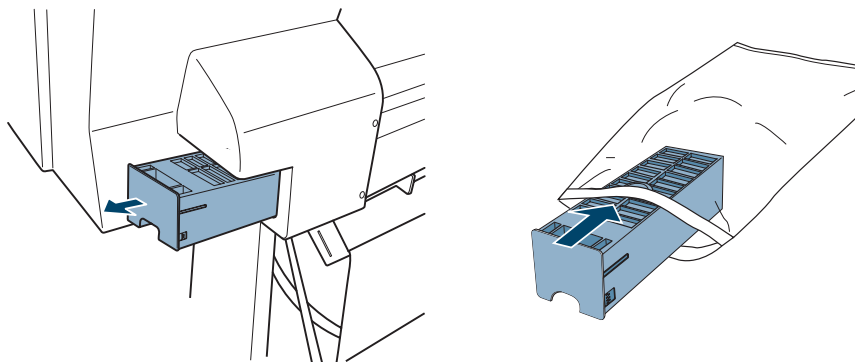
**The printer will not print if one of the maintenance tanks is full.** On the Epson Stylus Pro 9700, the right tank is used more than the left. To maximize tank life, you can switch the tanks when the right tank reaches approximately 40% to 60% of capacity.

Follow these steps to replace the tank:

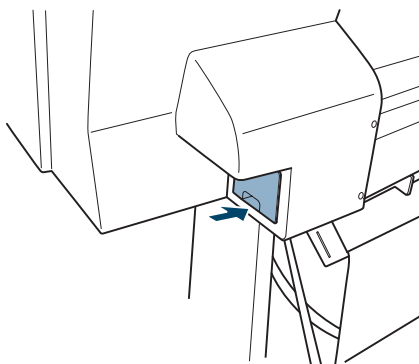
1. If you have the Epson Stylus Pro 9700, check the LCD display to determine which tank needs to be replaced (left or right).
2. Turn off the printer.

3. Grasp the handle at the bottom of the tank (on the side of the printer) and gently pull out the maintenance tank. Then place it in the plastic bag included with the new tank.

**Caution:** Be careful not to spill ink from the maintenance tank when removing it. Hold it upright at all times and dispose of it carefully.



4. Insert the new tank.



## Cleaning the Printer

To keep your printer working at its best, clean it if it becomes soiled.

1. If your prints are soiled by ink on the roller, load inexpensive roll paper and press ▼ to feed the paper without printing on it. Press ▼ several times until the paper is clean.
2. Turn off the printer and wait until all the lights are off. Then unplug the power cord and disconnect the printer from your system.
3. Open the front cover and use canned air or a soft lint-free cloth to carefully clean away any dust or dirt inside the printer.
4. Clean the area shown below in the direction of the arrows. If necessary, dampen the cloth, clean the inside of the printer, then dry it with a soft cloth.

**Caution:** Be careful not to touch the gears inside the printer.

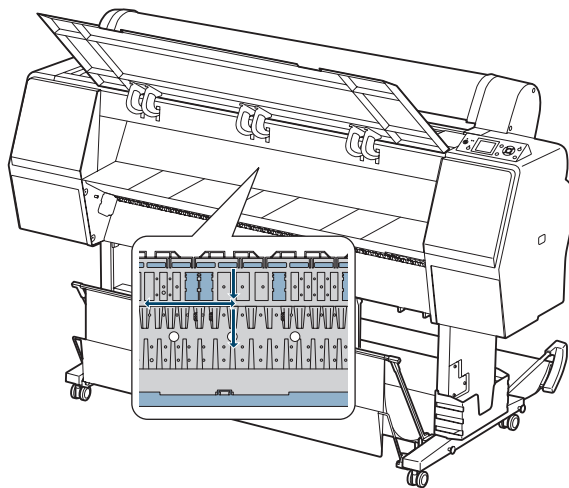
To avoid damaging the components as well as the case, never use alcohol or thinners to clean the printer.

Be careful not to get water on the printer mechanism or electronic components.

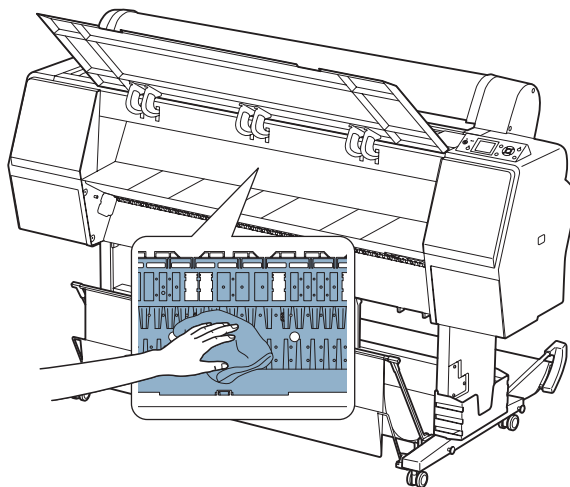
Don't use a hard or abrasive brush.

Don't spray the inside of the printer with lubricants; unsuitable oils can damage the mechanism. Contact your service provider if you think the printer needs lubrication.

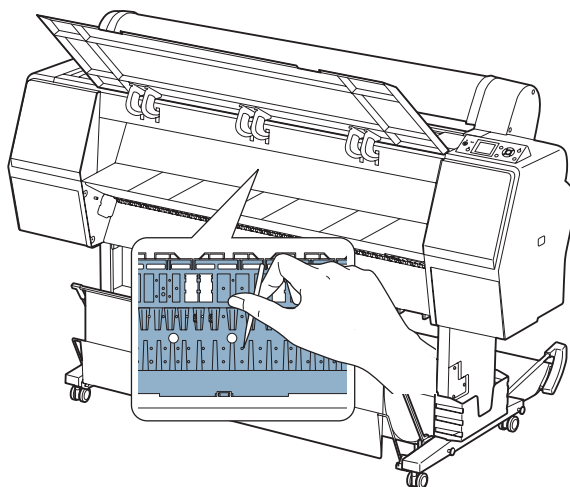
Do not touch the gray area, roller, or absorption pads inside the printer; otherwise your prints may be soiled.



5. If your prints are soiled on the back, wipe the blue area carefully.



6. If powdery dust has accumulated, use a toothpick or similar tool to remove it.



7. Remove the paper basket. Then clean away any dust or dirt around the leg assembly using a soft brush.


8. If the outer case is dirty, clean it with a soft, clean cloth dampened with mild detergent. Keep the ink cartridge compartments closed to prevent water from getting inside.
9. To wash the paper basket, remove the shafts, then machine wash with mild detergent and air dry.

## **Transporting or Storing the Printer**

If you are moving the printer a short distance (for example, in the same building), you can roll it on its stand (see page 172). To ship the printer a longer distance, you should repack it using the original box and packing materials. Follow the instructions below to prepare the printer for shipment.

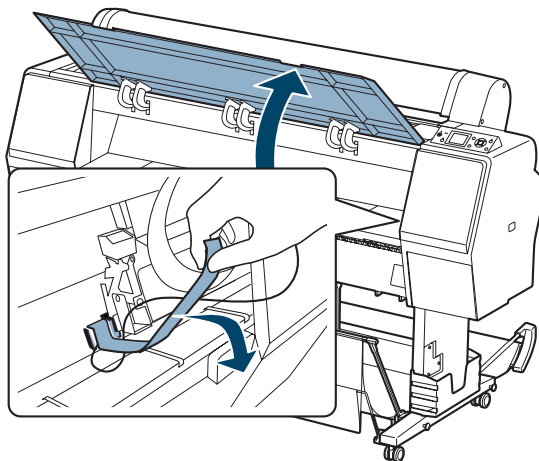
If you don't have the original packaging, you can purchase replacement packaging from Epson. See page 12 for more information.

## **Preparing the Printer for Shipment**

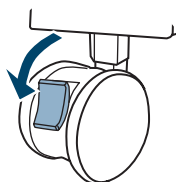
1. Turn off the printer and wait until the carriage moves to the home position (on the far right) and the  power light goes off. Then unplug the printer.
2. Remove the following parts:
  - Power cord and interface cables
  - Paper basket
  - All paper or other media
  - Optional Auto Take-Up Reel (if installed)
3. Leave the ink cartridges installed.

4. Open the front cover and reinstall the packing material that you removed from the print head during setup. Then close the cover.

**Tip:** For more secure transportation, tape all doors and covers shut.



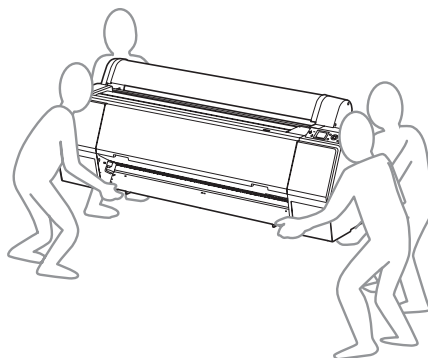
5. Before you remove the printer from the stand, make sure the casters are locked.



6. Remove the two wing nuts and lock washers securing the printer to the stand (underneath the printer). Keep them in a safe place.

**WARNING:** The printer is very heavy. Make sure you have four people lift it.

7. Lift the printer using the hand grips where provided. (See the stickers located near the rear hand grips for the correct holding position.)



8. Keep the printer level while moving it. See page 173 for information about setting up the printer after transporting it.

To ship the printer a longer distance, you should repack it using the original box and packing materials. If you don't have the original packaging, you can purchase replacement packaging from Epson. See page 12 for more information.

**Caution:** Do not roll the printer on angled or uneven surfaces.

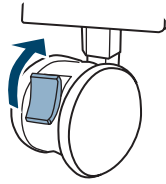
### Moving the Printer on the Stand

When you need to move the printer a short distance, such as within the same building, you can roll the printer on its casters.

1. Make sure the printer is turned off and the carriage is in the home position (on the far right). If not, turn the printer back on, wait until the carriage moves to the home position, then turn off the printer.
2. Disconnect the power cord and interface cable.
3. Remove any paper and close the roll paper cover. Make sure the front cover is closed.
4. Store the paper basket as described on page 81.



5. Release the front casters.



6. Carefully roll the printer to its new location, then lock the casters.

## Setting Up the Printer After Transportation

Setting up the printer after transporting it is almost identical to setting it up for the first time.

Keep in mind that the first time you start printing after moving the printer, the print head nozzles may be clogged—especially if the printer hasn't been turned on for a long time. You may need to run a cleaning cycle (page 152) and realign the print head (page 156) to ensure good print quality.



## Chapter 7: Solving Problems

As you use your printer, you may occasionally experience a problem. You can diagnose the problem following the guidelines in this chapter or check the FAQs at [www.proimaging.epson.com](http://www.proimaging.epson.com). Then try the most likely solutions until the problem is fixed.

This chapter provides instructions for the following:

- Diagnosing problems
- Checking error messages and lights
- Improving print quality
- Solving operational problems
- Solving miscellaneous printing problems
- Solving paper problems, including clearing paper jams
- Solving problems with the optional Auto Take-Up Reel
- Uninstalling and reinstalling the printer driver

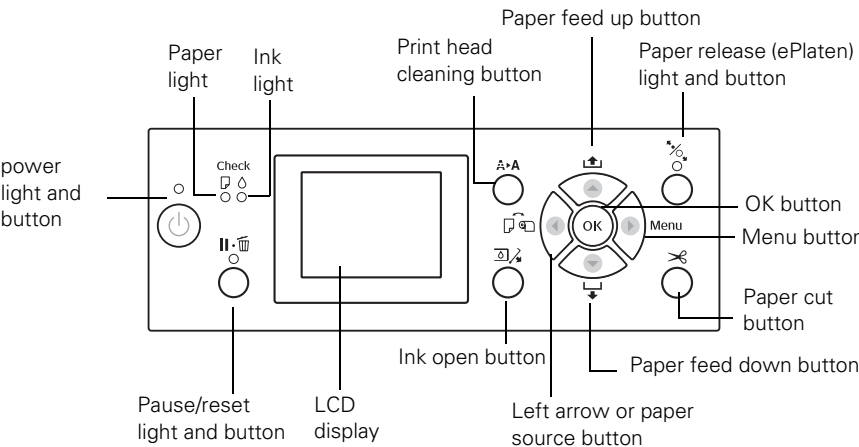
### Diagnosing Problems

The printer includes a number of ways to help you diagnose problems:



- To identify the most common problems, check the messages and lights on the control panel. See pages 176 through 182 for more information.
- If you're using the Epson printer driver and Status Monitor utility, check your software for error messages. See page 151 for more information.
- To determine whether the problem is caused by the printer itself, print a status sheet from the control panel. See page 149 for instructions.
- Review the FAQs at [www.proimaging.epson.com](http://www.proimaging.epson.com) for possible solutions.
- If none of the suggested solutions in this chapter solve your problem, contact Epson as described under "Where To Get Help" on page 13.



# Checking Error Messages and Lights

The control panel includes various lights and an LCD display to indicate the status of the printer:















When your paper runs out, ink is low, or a problem occurs, a message appears on the LCD display, and the lights on the control panel come on or flash. The following table lists the messages in alphabetical order and includes an explanation and instructions for correcting the problem.

| Message   | Explanation  | Response   |
|---|--|--|
| BORDERLESS ERROR<br>LOAD A SUPPORTED PAPER<br>SIZE OR LOAD PAPER<br>CORRECTLY | The borderless setting is selected and paper that doesn't support borderless printing is loaded. | Press  to cancel the print job. Change the setting in the printer driver or load different paper.   |
|   | The sheet size is not recognized.  | Make sure the paper is flat.   |
|   | Paper is not loaded correctly.   | Make sure paper is loaded correctly.   |
| CALL FOR SERVICE  | An error has occurred.   | Note the error number, then turn the printer off. Then check the power cord connection at both ends and turn it back on. If the message remains after restarting the printer several times, contact your service provider as described on page 13. |
|   | The number 3000 indicates that the power cord is not connected correctly.                        |  |
| CANNOT OPEN INK COVER   | Something is obstructing the indicated ink cover.  | Remove the obstruction and press the  button again.   |



| Message   | Explanation  | Response   |
|---|--|--|
| CLEANING ERROR<br>AUTOMATIC HEAD<br>CLEANING FAILED<br>RETRY?<br>YES<br>NO                                  | Head cleaning did not clear the nozzles.   | Press <b>II</b> •  to clear the error and run the head cleaning utility again. If cleaning doesn't start, cancel printing from the computer. Then turn the printer off and back on again. |
| CLEANING ERROR<br>NOT ENOUGH INK.<br>CONTINUE CLEANING?<br>YES (RECOMMENDED)<br>NO                          | There is not enough ink to perform cleaning.   | Select <b>Yes</b> and replace the cartridge (see page 157).  |
| CLEANING ERROR<br>NOT ENOUGH EMPTY<br>SPACE IN MAINT TANK.<br>CONTINUE CLEANING?<br>YES (RECOMMENDED)<br>NO | There is not enough space in the maintenance tank to perform cleaning.   | Select <b>Yes</b> and replace the maintenance tank (see page 166).   |
| COMMAND ERROR<br>CHECK DRIVER SETTINGS  | You may be using the wrong printer driver.<br><br>Damaged data was sent to the printer or the data has an incorrect command. | Press <b>II</b> •  to cancel the print job and reset the printer. Make sure you installed the correct driver for your printer.  |
| CUTTER UNIT NEARING<br>END OF SERVICE LIFE.<br>RECOMMEND REPLACING<br>THE CUTTER UNIT                       | The paper cutter may be dull.  | Replace the paper cutter; see page 162.  |
| FRONT COVER OPEN<br>CLOSE FRONT COVER   | Front cover is open.   | Close the front cover.   |
| F/W INSTALL ERROR<br>UPDATE FAILED RESTART<br>THE PRINTER   | Firmware update failed.  | Restart the printer, then update the firmware again; see page 55.  |
| INK CARTRIDGE<br>INK LOW REPLACE INK<br>CARTRIDGE   | The ink cartridge is expended.   | Replace the ink cartridge; see page 157.   |

| Message  | Explanation  | Response   |
|--|--|--|
| INK CARTRIDGE<br>NON-GENUINE CARTRIDGE!<br>QUALITY OF NON-GENUINE<br>INK MAY VARY.<br><br>NON-GENUINE CARTRIDGE<br>MAY NOT PERFORM AT<br>OPTIMUM. CONTINUE?<br><br>DECLINE<br><br>ACCEPT | A non-genuine ink cartridge is installed.                                    | Select <b>DECLINE</b> and replace the ink cartridge with a genuine Epson ink cartridge; see page 157.  |
| INK CARTRIDGE<br>PLEASE USE GENUINE<br>EPSON INK CARTRIDGES  | A non-genuine ink cartridge is installed.                                    | Replace the ink cartridge with a genuine Epson ink cartridge; see page 157.  |
| INK CARTRIDGE ERROR<br>REPLACE CARTRIDGE   | Ink cartridge(s) may have a bad contact or condensation.                     | Remove and reinstall the ink cartridge; if the error remains, replace the cartridge. See page 157.   |
| INK CARTRIDGE ERROR<br>PLEASE INSTALL THE<br>CORRECT CARTRIDGE   | You tried to install an ink cartridge that cannot be used with this printer. | If you are replacing ink cartridges, check the package and product code. Replace the ink cartridge with a genuine Epson ink cartridge.                 |
| INK COVER OPEN<br>CLOSE RIGHT INK COVER  | The ink cover is open.   | Close the cover.   |
| INK LOW  | Ink cartridge(s) are nearly expended (printing continues).                   | Make sure you have replacement cartridges available; see page 157. Print quality may decline when ink is low.  |
| INK TOO LOW TO CLEAN<br>REPLACE INK CARTRIDGE  | Not enough ink for head cleaning.  | Replace the cartridge(s) before cleaning; see page 157.  |
| INK TOO LOW TO CLEAN<br>THE CARTRIDGE BEING<br>USED CAN BE INSTALLED<br>AGAIN FOR PRINTING   | Not enough ink for head cleaning, but enough for printing.                   | Replace the cartridge(s) before cleaning; see page 157. After cleaning is finished, you can re-use the low ink cartridge.                              |
| MAINTENANCE REQUEST  | A printer part may need to be replaced soon.                                 | Note the code number and contact your service provider as described on page 13.  |
| MAINTENANCE TANK<br>ERROR<br>REPLACE THE LEFT SIDE<br>MAINTENANCE TANK   | The maintenance tank may be incorrectly installed.                           | Reinstall the maintenance tank. If the error remains, replace the maintenance tank. For the Pro 9700, note which tank needs replacement; see page 166. |

| Message  | Explanation   | Response   |
|--|---|--|
| MAINTENANCE TANK ERROR<br>REPLACE THE RIGHT SIDE MAINTENANCE TANK  | The maintenance tank may be incorrectly installed.                      | Reinstall the maintenance tank. If the error remains, replace the maintenance tank. For the Pro 9700, note which tank needs replacement; see page 166. |
| MAINTENANCE TANK FULL<br>REPLACE THE MAINTENANCE TANK  | The maintenance tank is full.   | Replace the maintenance tank. For the Pro 9700, note which tank is full; see page 166.   |
| MAINTENANCE TANK<br>REPLACE THE LEFT SIDE MAINTENANCE TANK   | The maintenance tank is at the end of its service life.                 | Replace the maintenance tank with a new one.   |
| MAINTENANCE TANK<br>REPLACE THE RIGHT SIDE MAINTENANCE TANK  | The maintenance tank is at the end of its service life.                 | Replace the maintenance tank with a new one.   |
| NO CARTRIDGE<br>INSTALL INK CARTRIDGE  | Ink cartridge(s) not installed, or an incorrect cartridge is installed. | Install ink cartridge(s); see page 157. Do not reinstall the incorrect cartridge.  |
| NO MAINTENANCE TANK<br>INSTALL THE LEFT SIDE MAINTENANCE TANK  | Maintenance tank is not installed.                                      | Make sure the maintenance tank is fully inserted. For the Pro 9700, note which tank is missing; see page 166.  |
| NO MAINTENANCE TANK<br>INSTALL THE RIGHT SIDE MAINTENANCE TANK   | Maintenance tank is not installed.                                      | Make sure the maintenance tank is fully inserted. For the Pro 9700, note which tank is missing; see page 166.  |
| NOT ENOUGH EMPTY SPACE<br>REPLACE THE RIGHT SIDE MAINTENANCE TANK  | The maintenance tank is too full for head cleaning.                     | Replace the maintenance tank; see page 166.  |
| NOZZLE CHECK ERROR<br>PRESS THE  BUTTON | Auto cleaning cannot be performed.                                      | Press the button to clear the error, then try cleaning again. If necessary, cancel cleaning from the computer, then restart the printer.               |
| NOZZLE CLOG DETECTED<br>NOT ENOUGH INK<br>CONTINUE CLEANING?<br>YES (RECOMMENDED)<br>NO                                    | There is not enough ink to perform cleaning.                            | Select <b>YES</b> , then follow the instructions to replace the ink cartridge.   |



| Message  | Explanation   | Response   |
|--|---|--|
| NOZZLE CLOG DETECTED<br>NOT ENOUGH EMPTY SPACE IN MAINT TANK<br>CONTINUE CLEANING?<br>YES (RECOMMENDED)<br>NO                                      | There is not enough space in the maintenance tank to perform cleaning.  | Select <b>YES</b> , then follow the instructions to replace the maintenance tank.  |
| PAPER CUT ERROR<br>REMOVE UNCUT PAPER  | Roll paper was not cut correctly.   | Press the  button and open the front cover. Remove the uncut paper.               |
|  | The cutter may be blunt or incorrectly installed.   | Reinstall or replace the cutter if necessary; see page 162.  |
| PAPER EJECT ERROR<br>REMOVE PAPER FROM PRINTER   | Roll paper is used with the cut sheet setting.  | Press the  button and remove the paper.   |
| PAPER ERROR<br>LOAD PAPER CORRECTLY  | Paper is not loaded correctly.  | Press the  button, then reload paper correctly.                                   |
| PAPER JAM<br>REMOVE PAPER  | Paper has jammed in the printer.  | Press the  button and remove the jammed paper; see page 191 for more information. |
| PAPER LOW  | The paper roll is almost finished.  | Replace the roll.  |
| PAPER OUT<br>LOAD PAPER  | No paper is loaded.   | Load paper.  |
|  | The  button has been pressed with no paper loaded. | Press the  button, then load paper.   |
|  | Paper ran out during printing.  | Press the  button and remove the roll paper core. Then load another roll.       |
| PAPER RELEASED<br>LOAD PAPER   | The  button has been pressed.                      | Load paper, then press the  button.   |
| PAPER SENSOR ERROR<br>PRESS THE  BUTTON<br>LOAD DIFFERENT PAPER | The paper is not detected.  | Press  to clear the error, then select the right paper.                         |
| PAPER SETTING ERROR<br>CHECK THE PAPER SOURCE IN THE DRIVER SETTINGS AND LOAD PAPER CORRECTLY  | The paper source selected in the printer driver and the control panel do not match.   | Check the Paper Source or Paper Size settings and make sure the paper is loaded correctly.   |



| Message   | Explanation   | Response  |
|---|---|---|
| PAPER SIZE ERROR<br>LOAD CORRECT PAPER SIZE                                     | The loaded paper size does not match the size of the image.     | Make sure the paper size matches the size of the image.   |
| PAPER SKEW<br>LOAD PAPER PROPERLY   | Paper is not loaded straight.                                   | Press the  button and make sure the paper is loaded straight.          |
| PRINTER ERROR<br>RESTART THE PRINTER  | You tried to print while an error condition was present.        | Press the  power button to turn off the printer, then turn it back on. |
| REPLACE MAINTENANCE<br>TANK SOON  | The maintenance tank is nearing the end of its service life.    | Replace the maintenance tank with a new one as soon as possible.  |
| SOME NOZZLES ARE<br>CLOGGED   | Head cleaning has been performed but did not clear the nozzles. | Print the nozzle check pattern and, if there are missing dots, perform head cleaning.   |
| WRONG MAIN. TANK RIGHT<br>SIDE MAINT. TANK WRONG<br>TYPE<br>INSERT CORRECT TANK | A non-genuine maintenance tank is installed.                    | Replace the maintenance tank with a genuine Epson maintenance tank.   |
| WRONG MAIN. TANK LEFT<br>SIDE MAINT. TANK WRONG<br>TYPE<br>INSERT CORRECT TANK  | A non-genuine maintenance tank is installed.                    | Replace the maintenance tank with a genuine Epson maintenance tank.   |

### Auto Take-Up Reel Error Messages

If you have the optional Automatic Take-Up Reel System, check the following list for error messages that might appear:

| Message   | Explanation                                       | Response  |
|---|---|---|
| TAKE-UP DISCONNECTED<br>SET AUTO TAKE-UP REEL<br>SYSTEM IN PRINTER AND<br>RESTART THE PRINTER         | The Auto Take-up Reel is not installed correctly. | Turn the printer off, then install the Auto Take-up Reel correctly. See page 203.   |
| TAKE-UP DISCONNECTED<br>AUTO TAKE-UP REEL UNIT<br>IS DISCONNECTED<br>DO YOU CONTINUE?<br>NO<br>YES    | The Auto Take-up Reel is not installed correctly. | Select <b>YES</b> to continue printing without using the Auto Take Up Reel. Or, select <b>NO</b> , turn the printer off, then connect the Auto Take-up Reel (see page 203) and restart the printer. |
| TAKE-UP ERROR<br>CHECK THE STATUS OF<br>AUTO TAKE-UP REEL UNIT<br>AND RESTART THE<br>PRINTER          | Paper is not loaded on the reel correctly.        | Press the  button and load the paper correctly; see page 204.  |
| TAKE-UP ERROR<br>IS ANYTHING<br>OBSTRUCTING THE<br>TAKE-UP REEL SENSOR<br>SYSTEM?<br>LOAD PAPER AGAIN | The Auto Take-up Reel is not winding paper.       | Make sure nothing is obstructing the sensor. Press the  button and load the paper correctly; see page 204.      |

### Improving Print Quality

You can often improve print quality by doing the following:

- Run a nozzle check and cleaning cycle. See page 152 for instructions.
- Align the print head. See page 156 for instructions.
- When you send a print job, make sure your print options are set correctly. For more information, see page 85 (Windows) or page 111 (Macintosh).

If none of these suggestions help, try the solutions in the following table.

| Problem                            | Solution   |
|------------------------------------|--|
| Your print has horizontal banding. | <ul style="list-style-type: none"> <li>Check the ink indicators and light to see if you are low on ink. (If you replace ink cartridges with the printer turned off, the ink indicators will not be accurate.) Replace ink cartridges if necessary, as described on page 157.</li> <li>Run a nozzle check and cleaning cycle. See page 152 for instructions.</li> <li>Turn off the <b>High Speed</b> setting. See page 108 for instructions.</li> <li>Make sure the <b>Media Type</b> setting in the printer software is correct.</li> <li>If you're using cut sheet media, make sure the printable side is face up.</li> <li>Choose a higher resolution.</li> <li>If you're using a third-party RIP and non-Epson media, see if the RIP provides a method for adjusting the paper feed.</li> </ul> <hr/> <p>Try adjusting your advanced media control settings (page 119 for Mac OS X 10.6 &amp; 10.5) or paper configuration settings (page 100 for Windows or page 133 for Mac OS X 10.4.11). Check these settings:</p> <ul style="list-style-type: none"> <li>Make sure the <b>Paper Thickness</b> setting is correct for your paper.</li> <li>Use the <b>Paper Feed Adjustment</b> to tune out banding. Reduce the value for white lines, and increase it for overlapping dark lines.</li> <li>If you've created a custom paper configuration, be sure to return the setting to standard (<b>STD</b>) when you're done using it. See page 82.</li> </ul> |
| Your print has vertical banding.   | <ul style="list-style-type: none"> <li>Turn off the <b>High Speed</b> setting. See page 108 for instructions.</li> <li>Align the print head; see page 156.</li> </ul>  |

| Problem   | Solution  |
|---|---|
| Your print is grainy, or has misregistration or ghosting. | <ul style="list-style-type: none"><li>▶ Check the ink indicators and light to see if you are low on ink. (If you replace ink cartridges with the printer turned off, the ink indicators will not be accurate.) Replace ink cartridges if necessary, as described on page 157.</li><li>▶ Run a nozzle check and cleaning cycle. See page 152 for instructions.</li><li>▶ Align the print head, as described on page 156.</li><li>▶ Make sure the <b>Media Type</b> setting in the printer software is correct.</li><li>▶ If you're using cut sheet media, make sure the printable side is face-up.</li><li>▶ Choose a higher resolution, such as SuperFine - 1440 dpi.</li><li>▶ Turn off the <b>High Speed</b> setting. See page 108 for instructions.</li></ul> <hr/> <p>You may need to adjust your advanced media control settings (page 119 for Mac OS X 10.6 &amp; 10.5) or paper configuration settings (page 133 for Mac OS X 10.4.11 or page 100 for Windows). Check these settings:</p> <ul style="list-style-type: none"><li>▶ Make sure <b>Paper Thickness</b> setting is correct for your paper.</li><li>▶ If you've created a custom paper configuration, be sure to return the setting to standard (<b>STD</b>) when you're done using it. See page 82.</li></ul> |
| Colors are incorrect or missing.                          | <ul style="list-style-type: none"><li>▶ Make sure the <b>Media Type</b> setting in the printer software is correct.</li><li>▶ Adjust the <b>Color Density</b> setting in the Paper Configuration utility.</li><li>▶ If you're using a third-party RIP or non-Epson media, custom color profiles will give you the best color reproduction.</li><li>▶ If you're using cut sheet media, make sure the printable side is face-up.</li><li>▶ Run a nozzle check and cleaning cycle; see page 152.</li><li>▶ Check the expiration date printed on each of the ink cartridges. If the cartridge is too old, replace it as described on page 157.</li><li>▶ Check the ink indicators and light, and replace ink cartridges if your ink supply is low, as described on page 157. (If you replace ink cartridges with the printer turned off, the ink indicators will not be accurate.)</li><li>▶ Make sure color settings in your application or printer software are correct.</li></ul>  |

| Problem                               | Solution   |
|---------------------------------------|--|
| Your print has gaps or appears faint. | <ul style="list-style-type: none"> <li>▶ Check the expiration date printed on each of the ink cartridges. If the cartridge is too old, replace it as described on page 157.</li> <li>▶ Make sure the <b>Media Type</b> setting in the printer software is correct.</li> <li>▶ Run a nozzle check and cleaning cycle (see page 152).</li> <li>▶ Check the ink indicators and light and replace ink cartridges if your ink supply is low, as described on page 157. (If you replace ink cartridges with the printer turned off, the ink indicators will not be accurate.)</li> <li>▶ The paper thickness setting is not correct for your paper. Use your printer software (page 119 for Mac OS X 10.6 &amp; 10.5 or page 133 for Mac OS X 10.4.11 or page 101 for Windows) to choose the correct setting. When you're done printing with a custom paper configuration, be sure to return the setting to standard (<b>STD</b>).</li> <li>▶ The PLATEN GAP setting is too wide. Use the menu system to change the setting to <b>STANDARD</b>, or to <b>NARROW</b> if printing on very thin paper. See page 76 for instructions.</li> </ul>   |
| Your print appears blurry or smeared. | <ul style="list-style-type: none"> <li>▶ Make sure the <b>Media Type</b> setting in the printer software is correct.</li> <li>▶ If you're printing on non-Epson media, you may need to adjust the paper thickness setting, drying time, or color density. Use your printer software (page 119 for Mac OS X 10.6 &amp; 10.5 or page 133 for Mac OS X 10.4.11 or page 101 for Windows) to choose the correct setting. When you're done printing with a custom paper configuration, be sure to return the setting to standard (<b>STD</b>).</li> <li>▶ Your paper doesn't meet the required specifications or wasn't stored in a dry, humidity-free environment. Load new paper.</li> <li>▶ If you're using cut sheet media, make sure the printable side is face-up.</li> <li>▶ Ink has leaked into the paper path. Wipe the paper path area of the printer with a soft, clean cloth. See page 168 for cleaning instructions.</li> <li>▶ Turn off the <b>High Speed</b> setting. See page 108 for instructions.</li> <li>▶ The PLATEN GAP setting is too narrow. Use the control panel to change the setting to <b>WIDE</b> or <b>WIDER</b>. See page 76 for instructions.</li> <li>▶ Run a nozzle check and cleaning cycle (see page 152).</li> <li>▶ You may need to uninstall and reinstall the printer driver (see page 193).</li> <li>▶ If ink is smeared on the back of your print, make sure PAPER SIZE CHECK is <b>ON</b> in the control panel menu. This prevents printing beyond the edge of the paper and soiling the inside of the printer.</li> </ul> |


| Problem                                   | Solution   |
|---|--|
| The bottom edge of your print is smeared. | <ul style="list-style-type: none"><li>▶ The paper is curled toward the printable side. Flatten the paper or curl it toward the other side.</li><li>▶ Make sure the <b>Media Type</b> setting in your printer software is correct.</li><li>▶ If you're printing on non-Epson media, you may need to adjust the paper thickness setting or drying time. Use your printer software (page 119 for Mac OS X 10.6 &amp; 10.5 or page 133 for Mac OS X 10.4.11 or page 101 for Windows) to choose the correct setting. When you're done printing with a custom paper configuration, be sure to return the setting to standard (<b>STD</b>).</li><li>▶ If printing on thick paper, the PLATEN GAP setting may be incorrect. Use the control panel to change the setting to <b>WIDE</b> or <b>WIDER</b>; see page 76.</li></ul> |


## Solving Operational Problems

If you can't turn the printer on, if it stops printing unexpectedly, or if nothing prints, check the following:

- Paper is loaded correctly.
- The printer is plugged securely into a working electrical outlet that's not controlled by a switch or timer.
- The interface cable is securely connected to the printer and your system.
- The voltage supplied by the electrical outlet matches the voltage on the printer's rating label. If not, turn off the power and unplug the power cord immediately. Contact your service provider for assistance; see page 13 for details.

If none of these suggestions help, try the solutions below.




| Problem   | Solution  |
|---|---|
| The printer stops printing unexpectedly.                    | <ul style="list-style-type: none"><li>▶ If the  light is flashing, the printer is performing a maintenance procedure or waiting for ink to dry. Check the display message and lights on the control panel. Wait until the light stops flashing.</li><li>▶ Check the display message and lights on the control panel to see if an error has occurred. Follow the instructions for the messages beginning on page 176.</li></ul> |
| The printer sounds as if it's printing, but nothing prints. | <ul style="list-style-type: none"><li>▶ Follow the instructions beginning on page 152 to clean the print head.</li><li>▶ Communication between the computer and printer may have been momentarily interrupted. Try restarting the computer and printing again.</li></ul>  |

| Problem         | Solution  |
|-----------------|---|
| Nothing prints. | <ul style="list-style-type: none"> <li>Turn off the printer and computer. Make sure the interface cable is securely plugged in. Then restart the printer and computer.</li> <li>Make sure the interface cable meets the requirements; see page 13 or 13.</li> <li>The printer port setting doesn't match the printer connection port (Windows). <ul style="list-style-type: none"> <li><b>Windows 7 &amp; Windows Vista:</b> Click  &gt; Control Panel &gt; Hardware and Sound &gt; Devices and Printers. Right-click the icon for your printer, then select <b>Properties</b>. Click the <b>Ports</b> tab and make sure your printer port is selected.</li> <li><b>Windows XP:</b> Click Start &gt; Control Panel &gt; Printers and Other Hardware &gt; Printers and Faxes. Right-click the icon for your printer, then select <b>Properties</b>. Click the <b>Ports</b> tab and make sure your printer port is selected.</li> </ul> </li> <li>Download and install the latest driver for Macintosh or Windows from the Epson website at <a href="http://www.proimaging.epson.com">www.proimaging.epson.com</a>.</li> </ul> |

## Solving Miscellaneous Printing Problems

If your printouts are not what you expected, try the suggestions below:

| Problem   | Solution   |
|---|--|
| Your print has incorrect or garbled characters. | <ul style="list-style-type: none"> <li>Make sure your software is installed correctly and the printer is selected.</li> <li>Clear any stalled print jobs.</li> <li>Turn off the printer and computer. Make sure the interface cable is securely plugged in at both ends.</li> </ul>  |
| Your print has incorrect margins.               | <ul style="list-style-type: none"> <li>Check the page size or paper size settings in your application. Make sure they are within the printer's printable area.</li> <li>Make sure the <b>Paper Size</b> and <b>Borderless</b> settings in your printer software are correct for the paper you're using.</li> <li>Paper is loaded incorrectly. Follow the instructions beginning on page 57 to reload the paper. Make sure PAPER SKEW CHECK is <b>ON</b> in the control panel menu.</li> <li>The <b>ROLL PAPER MARGIN</b> setting on the PRINTER SETUP menu is incorrect. See page 217 for more information.</li> </ul> |
| Your image is inverted.                         | <ul style="list-style-type: none"> <li>Turn off the <b>Flip Horizontal</b> or <b>Mirror Image</b> setting in your printer software. See page 118 (Mac OS X 10.6 &amp; 10.5) or page 131 for (Mac OS X 10.4.11) or page 99 (Windows) for instructions.</li> </ul>   |

| Problem   | Solution  |
|---|---|
| Blank paper is printed.   | <ul style="list-style-type: none"><li>Make sure your software is installed correctly and the printer is selected.</li><li>Make sure the <b>Paper Size</b> setting in your printer software is correct for the paper you're using.</li><li>Make sure the <b>Paper Source</b> setting in your printer software is correct.</li></ul>  |
| A ruled line on your print appears to shift.                        | <ul style="list-style-type: none"><li>Align the print head as described on page 156.</li><li>Run a nozzle check and cleaning cycle; see page 152.</li></ul>   |
| Color images print in black only.                                   | <ul style="list-style-type: none"><li>Make sure the <b>Color</b> setting is correct in your printer software.</li></ul>   |
| The printer continues to feed paper after you have cancelled a job. | <ul style="list-style-type: none"><li>Press the  Pause/reset button on the printer to clear any print job data in the printer's buffer and reset the printer.</li><li>Make sure the paper source is set correctly.</li></ul>   |
| Roll paper cannot be cut.   | <ul style="list-style-type: none"><li>The paper cutter may be dull. Follow the instructions on page 162 to replace the cutter.</li><li>Make sure  appears on the LCD display. If not, press the  Paper Source button to select this setting. Also check the <b>Auto Cut</b> settings in your printer software.</li></ul>                                    |
| Printing is too slow.   | <ul style="list-style-type: none"><li>Turn on the <b>High Speed</b> setting. See page 108 for instructions.</li><li>Choose a lower resolution in your printer software for faster printing.</li><li>Clear space on your hard drive or run a defragmentation utility.</li><li>Don't run too many applications at the same time.</li><li>Turn off virtual memory.</li><li>Add RAM to your system.</li><li>Try printing when there is less traffic on the network, or move the printer to a different network segment.</li></ul> |



## Solving Paper Problems

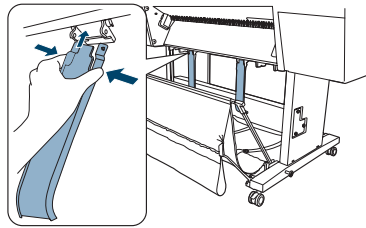
If paper feed or paper jam problems occur frequently, try one or more of the following solutions:

- For roll paper, try adjusting the Paper Suction setting. See page 82 for more information. You can also adjust this setting through your printer driver.
- For heavy or thick media, follow the instructions on page 75 to load the media correctly.
- Make sure the paper is not folded, wrinkled, or damp.
- Make sure the printer's environment falls within the required temperature and humidity range.
- Make sure the paper is not too thick or too thin. See page 57, page 196, and page 198 for paper specifications.
- Make sure no foreign objects are inside the paper path.
- Make sure the printer isn't located in a brightly lit area. The paper sensors may not operate correctly.
- Make sure the **Media Type** and **Source** settings in the printer software are correct.
- Make sure the **PLATEN GAP** setting is correct for the paper or media you're printing on. See page 76 for more information.
- If you're not using Epson media, use a paper configuration to adjust for the paper's thickness and drying time; see page 82.

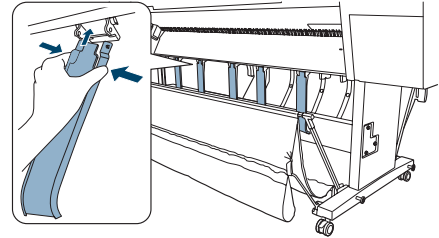
## Fixing Paper Eject Problems

If the paper is curled too tightly to eject properly, make sure the paper guides are attached to the printer. There are two paper guides for the Epson Stylus Pro 7700 and five for the Pro 9700.

Attach the guides to the bottom of the printer as shown:



Epson Stylus Pro 7700

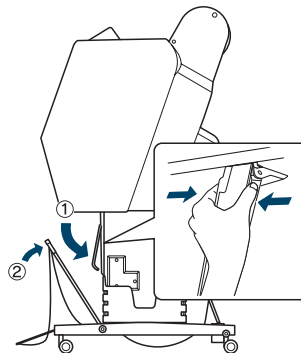
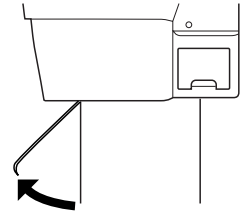


Epson Stylus Pro 9700

Do one of the following:

**Note:** If banding appears on your print, leave the paper guides in the forward position.

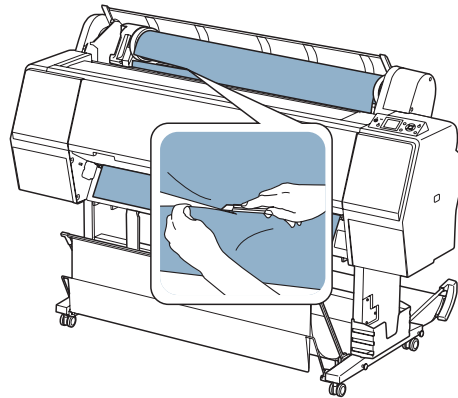
- If you are feeding paper in front of the printer, move the guides to the forward position.
- If you are feeding paper backward (under the printer), gently squeeze the paper guides and push them to the backward position, as shown below:



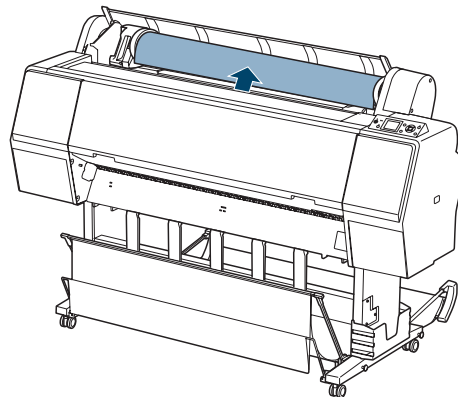
## Clearing Paper Jams

When roll paper gets jammed in the printer, printing stops and you see a PAPER JAM message on the LCD display. Follow these steps to clear a paper jam:

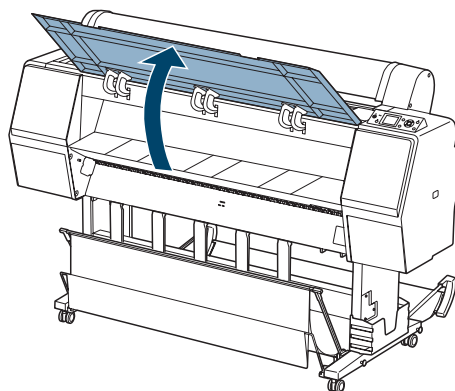
1. Cut the paper at the paper insertion slot.



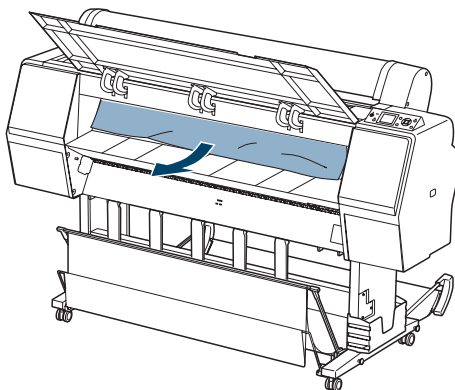
2. Press the  $\frac{\pi}{\circ}$  button to release the paper.
3. Rewind the paper.




4. Open the front cover if necessary.



5. Carefully pull down the jammed paper.




**Caution:** To avoid damaging the printer, do not touch the cables around the print head or the roller, ink absorption pad, or ink tubes.

6. Close the front cover, if necessary. Press the  power button to turn the printer off and then back on.

## Solving Problems With the Optional Auto Take-Up Reel

If you have problems using the optional Auto Take-Up Reel, try these solutions:

- Make sure the AC power cord is plugged into the Auto Take-Up Reel.
- Make sure you turned the printer off and then on again after installing the Auto Take-Up Reel, and that the cable is securely connected to both the printer and Auto Take-Up Reel.
- Make sure there is enough slack in the roll paper as it feeds paper to ensure that it interrupts the sensor so the Auto Take-Up Reel can turn. See page 204 for details.
- Make sure the **Auto** switch is set for the direction in which you loaded the paper to be taken up. See page 207 for details.
- Make sure you pressed the printer's ◀ Paper Source button to select  (Auto Cut Off).
- If the **Sensor** light flashes slowly when you are not printing, the sensor may be misaligned or there may be an obstacle in the sensor's beam. Make sure nothing is impeding the sensor's beam.
- If the **Sensor** light is off, the Auto Take-Up Reel may be turned off or the sensor cables may be disconnected. See the installation instructions included with the Auto Take-Up Reel.

**Tip:** Check the Epson Pro Imaging website at [www.proimaging.epson.com](http://www.proimaging.epson.com) for updated drivers and utilities that may become available.

## Uninstalling and Reinstalling the Printer Driver

If you need to uninstall and then reinstall the printer driver software for any reason, follow the instructions in the appropriate section below.


### Macintosh OS X 10.6 and 10.5

1. Select **System Preferences**, then select **Print & Fax**.
2. Select your printer, then click the – button.
3. If you want to reinstall your printer software, restart your Macintosh. Then follow the instructions on page 51 to install the software.

## Macintosh OS X 10.4

1. Open the **Applications** folder, then the **Utilities** folder.
2. Double-click **Printer Setup Utility**, select your printer, and then click **Delete**.
3. If you want to reinstall your printer software, restart your Macintosh. Then follow the instructions on page 51 to install the software.

## Windows

1. Do one of the following:  
**Windows 7 & Windows Vista:** Click  > **Control Panel** > **Uninstall a program**. Select **EPSON Printer Software** in the program list.  
**Windows XP:** Click **Start** > **Control Panel** > **Add or Remove Programs**. Select **EPSON Printer Software** in the program list and click **Change/Remove**.
2. Select your printer icon and click **OK**. Follow the on-screen instructions to uninstall your software.
3. If you want to reinstall your printer software, restart your computer. Then follow the instructions on page 49 to install the software.

Appendix A:  
Specifications

Environmental

|                                       | Operation  | Storage  |
|---------------------------------------|--|--|
| Temperature                           | 50 to 95 °F<br>(10 to 35 °C)<br><br>Print quality guarantee:<br>59 to 77 °F<br>(15 to 25 °C) | –4 to 104 °F<br>(–20 to 40 °C)                   |
| Humidity<br>(without<br>condensation) | 20 to 80% RH<br><br>Print quality guarantee:<br>40 to 60%                                    | 5 to 85% RH<br>(stored in shipping<br>container) |

Electrical

| Specification         | Description  |
|-----------------------|--|
| Input voltage range   | 90 V to 264 V  |
| Rated frequency range | 50 to 60 Hz  |
| Input frequency range | 49.5 to 60.5 Hz  |
| Rated current         | 1.0 A at 120 V<br>0.5 A at 220 V   |
| Power consumption     | Epson Stylus Pro 7700:<br>Approx. 80 W<br>Approx. 14 W in low-power mode<br>Approx. 1 W or less in power off mode<br><br>Epson Stylus Pro 9700:<br>Approx. 85 W<br>Approx. 14 W in low-power mode<br>Approx. 1 W or less in power off mode |

Check the label on the back of your printer for voltage information.

Dimensions and Weight

| Specification                   | Epson Stylus Pro 7700                                 | Epson Stylus Pro 9700                                 |
|---------------------------------|---|---|
| Height                          | 48 inches (1218 mm)                                   | 48 inches (1218 mm)                                   |
| Width                           | 53.4 inches (1356 mm)                                 | 73.4 inches (1864 mm)                                 |
| Depth                           | 26.26 inches (667 mm)                                 | 26.26 inches (667 mm)                                 |
| Weight<br>(without consumables) | 222 lb (100.9 kg) printer,<br>stand, and paper basket | 298 lb (135.1 kg) printer,<br>stand, and paper basket |

Printer Interfaces

- USB (1.1 and 2.0 compatible)
- Ethernet 10/100 BaseT

Safety Approvals

|                  |  |
|------------------|--|
| Safety standards | UL 60950-1<br>CSA 22.2 No. 60950-1                                 |
| EMC              | FCC part 15 subpart B, class B<br>CAN/CSA-CEI/IEC CISPR 22 Class B |

**Note:** Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, Epson cannot attest to the quality of any non-Epson brand or type of paper. Always test samples of paper stock before purchasing large quantities or printing large jobs.

Media

Roll Paper

|                             |   |
|-----------------------------|---|
| Maximum roll width          | Epson Stylus Pro 7700: 24 inches (610 mm)<br>Epson Stylus Pro 9700: 44 inches (1118 mm) |
| Maximum roll length         | Up to 147.6 feet for 2-inch cored media<br>Up to 662.7 feet for 3-inch cored media      |
| Weight range                | 17 to 24 lb (64 to 90 g/sm)   |
| Paper thickness             | 3.15 to 19.7 mil (0.08 to 0.5 mm)   |
| Roll paper compatibility    | Handles both 2- and 3-inch cored media  |
| Maximum roll paper diameter | 2-inch core: 4 inches (103 mm)<br>3-inch core: 6 inches (150 mm)                        |



*Epson Roll Paper Information and ICC Profiles*

| <b>Paper name</b>                    | <b>Thickness</b>      | <b>Borderless printing recommended</b> | <b>Core diameter</b> | <b>ICC profile*</b>   |
|--------------------------------------|-----------------------|--|----------------------|---|
| Premium Glossy Photo Paper (250)     | 10 mil<br>(0.27 mm)   | Yes                                    | 3 inch               | Pro9700_7700_PremiumGlossy<br>PhotoPaper250.icc (Photo Black)       |
| Premium Semi-gloss Photo Paper (250) | 10 mil<br>(0.27 mm)   | Yes                                    | 3 inch               | Pro9700_7700_PremiumSemigloss<br>PhotoPaper250.icc (Photo Black)    |
| Premium Luster Photo Paper (260)     | 10 mil<br>(0.27 mm)   | Yes                                    | 3 inch               | Pro9700_7700_PremiumLuster<br>PhotoPaper260.icc (Photo Black)       |
| Premium Semimatte Photo Paper (260)  | 10 mil<br>(0.27 mm)   | Yes                                    | 3 inch               | Pro9700_7700_Premium<br>SemimattePhotoPaper260.icc<br>(Photo Black) |
| Premium Glossy Photo Paper (170)     | 7 mil<br>(0.18 mm)    | Yes                                    | 2 inch               | Pro9700_7700_PremiumGlossy<br>PhotoPaper170.icc (Photo Black)       |
| Premium Semi-gloss Photo Paper (170) | 7 mil<br>(0.18 mm)    | Yes                                    | 2 inch               | Pro9700_7700_PremiumSemigloss<br>PhotoPaper170.icc (Photo Black)    |
| Enhanced Matte Paper                 | 10 mil<br>(0.25 mm)   | No                                     | 3 inch               | Pro9700_7700_EnhancedMatte<br>Paper.icc                             |
| Doubleweight Matte Paper             | 10 mil<br>(0.21 mm)   | Yes                                    | 2 inch               | Pro9700_7700_Doubleweight<br>MattePaper.icc (Matte Black)           |
| Singleweight Matte Paper             | 5.5 mil.<br>(0.14 mm) | Yes                                    | 2 inch               | Pro9700_7700_SingleweightMatte<br>Paper.icc (Matte Black)           |
| Enhanced Synthetic Paper             | 5 mil<br>(0.12 mm)    | No                                     | 2 inch               | Pro9700_7700_EnhancedSynthetic<br>Paper.icc (Matte Black)           |
| Enhanced Adhesive Synthetic Paper    | 7 mil<br>(0.17 mm)    | No                                     | 2 inch               | Pro9700_7700_EnhancedAdhesive<br>SyntheticPaper.icc (Matte Black)   |

Cut Sheets

Weight range17 lb (64 g/m<sup>2</sup>) bond up to posterboard

Epson Cut Sheet Paper Sizes

| Size group | Size name  | Measurements                         |
|------------|------------|--------------------------------------|
| A Series   | A4         | 8.3 × 11.7 inches<br>(210 × 297 mm)  |
|            | A3         | 11.7 × 16.5 inches<br>(297 × 420 mm) |
|            | Super A3/B | 13 × 19 inches<br>(329 × 483 mm)     |
|            | A2         | 16.5 × 23.4 inches<br>(420 × 594 mm) |
|            | A1         | 23.4 × 33.1 inches<br>(594 × 841 mm) |
|            | Super A1   | 24 × 36 inches<br>(610 × 910 mm)     |
|            | A0*        | 33.1 × 44 inches<br>(841 × 1189 mm)  |
|            | Super A0*  | 36 × 50.9 inches<br>(914 × 1292 mm)  |
| US-ANSI    | Letter     | 8.5 × 11 inches<br>(216 × 279 mm)    |
|            | US B       | 11 × 17 inches<br>(279 × 430 mm)     |
|            | US C       | 17 × 22 inches<br>(430 × 559 mm)     |
|            | US D       | 22 × 34 inches<br>(559 × 864 mm)     |
|            | US E*      | 34 × 44 inches<br>(864 × 1120 mm)    |

| Size group   | Size name     | Measurements                           |
|--------------|---------------|--|
| US-ARCH      | ARCH A        | 9 × 12 inches<br>(229 × 305 mm)        |
|              | ARCH B        | 12 × 18 inches<br>(305 × 457 mm)       |
|              | ARCH C        | 18 × 24 inches<br>(457 × 610 mm)       |
|              | ARCH D        | 24 × 36 inches<br>(610 × 910 mm)       |
|              | ARCH E*       | 36 × 48 inches<br>(910 × 1219 mm)      |
| B Series     | B5            | 7.2 × 10.1 inches<br>(182 × 257 mm)    |
|              | B4            | 10.1 × 14.2 inches<br>(257 × 364 mm)   |
|              | B3            | 14.2 × 20.3 inches<br>(364 × 515 mm)   |
|              | B2            | 20.3 × 28.7 inches<br>(515 × 728 mm)   |
|              | B1*           | 28.7 × 40.5 inches<br>(728 × 1030 mm)  |
|              | B1 Landscape* | 40.5 × 28.7 inches<br>(1030 × 728 mm)  |
|              | B0            | 40.5 × 57.3 inches<br>(1030 × 1456 mm) |
|              | Super B0*     | 44 × 62.2 inches<br>(1118 × 1580 mm)   |
| Photo Series | —             | 8 × 10 inches<br>(203 × 254 mm)        |
|              | —             | 10 × 12 inches<br>(254 × 305 mm)       |
|              | —             | 11 × 14 inches<br>(279 × 356 mm)       |
|              | —             | 12 × 12 inches<br>(305 × 305 mm)       |
|              | —             | 16 × 20 inches<br>(406 × 508 mm)       |

**Note:** Borderless printing on these papers is recommended on the right and left sides only.

| Size group | Size name | Measurements                       |
|------------|-----------|------------------------------------|
| Others     | —         | 24 × 30 inches<br>(610 × 762 mm)   |
|            | —         | 30 × 40 inches*<br>(762 × 1016 mm) |
|            | —         | 36 × 44 inches*<br>(914 × 1118 mm) |
|            | —         | 11.8 × 15.7 inches<br>(30 × 40 cm) |
|            | —         | 15.7 × 23.6 inches<br>(40 × 60 cm) |
|            | —         | 23.6 × 35.4 inches<br>(60 × 90 cm) |

\* Epson Stylus Pro 9700 only

*Epson Cut Sheet Paper Information and ICC Profiles*

| Paper name                             | Thickness            | ICC profile*  |
|--|----------------------|---|
| Premium Photo Paper Semi-gloss         | 10 mil<br>(0.27 mm)  | Pro9700_7700_PremiumSemigloss<br>PhotoPaper.icc (Photo Black) |
| Premium Photo Paper Glossy             | 10 mil<br>(0.27 mm)  | Pro9700_7700_PremiumGlossyPhoto<br>Paper.icc (Photo Black)    |
| Ultra Premium Photo Paper Luster       | 10 mil<br>(0.27 mm)  | Pro9700_7700_PremiumLusterPhoto<br>Paper.icc (Photo Black)    |
| Ultra Premium Presentation Paper Matte | 10 mil<br>(0.26 mm)  | Pro9700_7700_ArchivalMatte<br>Paper.icc                       |
| Singleweight Matte Paper               | 5.5 mil<br>(0.14 mm) | Pro9700_7700_Singleweight<br>MattePaper.icc (Matte Black)     |
| Presentation Paper Matte               | 5 mil<br>(0.12 mm)   | Pro9700_7700_PhotoQualityInkJet<br>Paper.icc (Matte Black)    |
| Enhanced Matte Posterboard             | 51 mil<br>(1.3 mm)   | Pro9700_7700_EnhancedMattePoster<br>Board.icc                 |

Printable Area

Default roll paper margins are 0.59 inch (15 mm) top and bottom, and 0.12 inch (3 mm) right and left. Using the menu system, you can set all the margins to 15 mm or 3 mm, or set the top margin to 35 mm. See page 217 for details.

The borderless printing feature allows edge-to-edge printing on some media.

Ink Cartridges

|                       |  |
|-----------------------|--|
| Cartridge life        | 2 years from production date if unopened;<br>within 6 months after opening package                                       |
| Temperature (storage) | −4 to 104 °F (−20 to 40 °C); 1 month at 104 °F (40 °C); installed or uninstalled   |
| Capacity              | 700, 350, or 150 ml  |
| Weight                | 150 ml: approximately 0.84 lb (381 g)<br>350 ml: approximately 1.46 lb (662 g)<br>700 ml: approximately 2.43 lb (1102 g) |

**Note:** We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the “replace cartridge” indicator comes on. The printer ships with full cartridges and part of the ink from this first set of cartridges is used for priming the printer.

For best printing results, use up a cartridge within six months of opening the package.



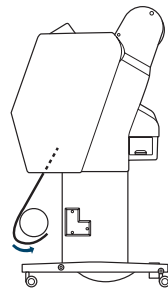
# Appendix B: Using the Optional Auto Take-Up Reel

**Note:** Epson  
Doubleweight or  
Singleweight Matte paper  
should be wound forward.

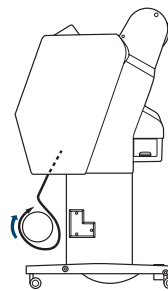
If you want to print multiple images on roll paper and have the printouts rolled up automatically, you can use the optional Auto Take-Up Reel (Epson Stylus Pro 9700 only).

To install the Auto Take-Up Reel, follow the instructions in the manual that came with it.

You can wind your printed media either forward (with the printed surface outside), or backward (with the printed surface inside).



Winding forward

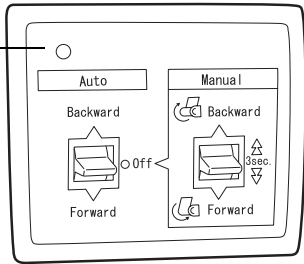


Winding backward

The table below describes the status of the Auto Take-Up Reel as indicated by the **Sensor** light.

| Sensor light status  | Description   |
|----------------------|---|
| On                   | Ready to use.   |
| Flashing rapidly     | Operating   |
| Flashing slowly      | Power-saving mode   |
| Flashing very slowly | The Auto Take-Up Reel has an error and stopped working; check the installation and see page 193 for additional solutions. |
| Off                  | Turned off.   |

Sensor  
light

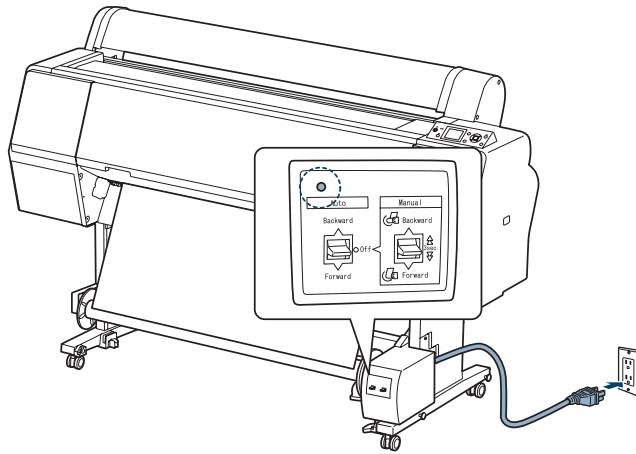




**WARNING:** Make sure the Auto Take-Up Reel is installed properly and is turned off before loading paper. If it is installed incorrectly or operates unexpectedly, bodily injury may occur.

## Loading Roll Paper Onto the Take-Up Reel

Before you load roll paper onto the take-up reel core, check the following:

- Turn off the Auto Take-Up Reel to avoid injury.
  - Make sure that the leading edge of the roll paper is straight.
1. Plug in the power cord.



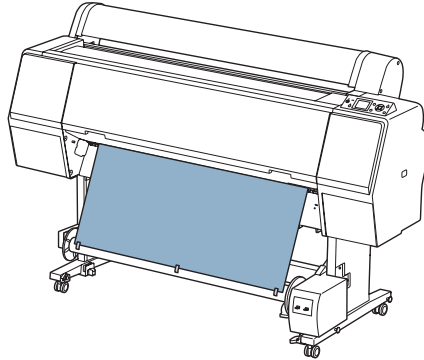
2. Make sure the printer is on and the  Auto Take-up Reel icon appears on the LCD panel.
3. Make sure that the roll paper is loaded in the printer properly. For instructions, see page 59.
4. Press the ◀ button to select  (Auto Cut Off).
5. Press the ▼ button to feed the roll paper out of the printer.

Continue with the steps in the next section if you want to wind your prints forward, or page 206 if you want to wind your prints backward.



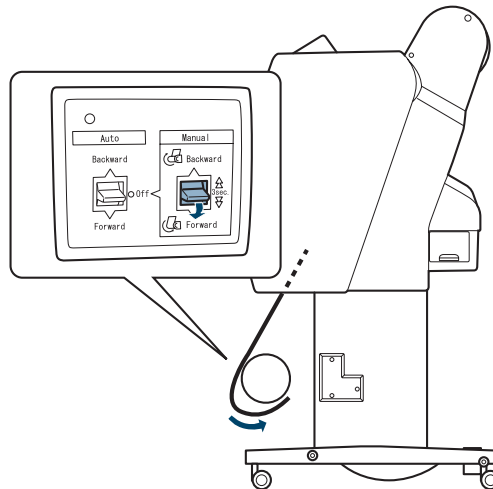
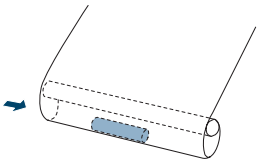
## Winding Prints Forward

1. Tape the leading edge of the paper to the take-up reel core in three places.



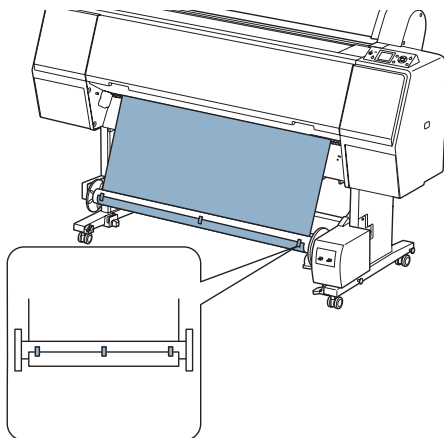
2. Press the ▼ button to feed the paper forward and create some slack.
3. Set the **Manual** switch on the Auto Take-Up Reel to **Forward** and hold it long enough to take up at least three turns of paper onto the reel. Make sure adequate slack remains between the roll paper and the take-up reel.

**Note:** When printing on Singleweight Matte Paper at least 24 inches wide, place the tensioner in the slack area to ensure good print quality.

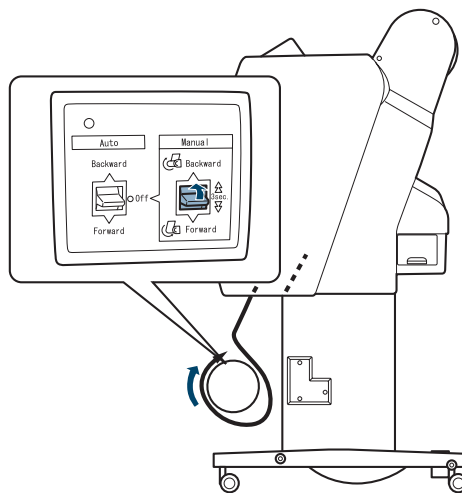


## Winding Prints Backward

1. Wind the bottom of the roll paper around the back of the reel as shown below, then tape the leading edge of the paper to the reel in three places.



2. Press the ▼ button to feed the paper forward and create some slack.
3. Set the **Manual** switch on the Auto Take-Up Reel to **Backward** to take up at least three turns of paper onto the reel. Make sure adequate slack remains between the roll paper and the take-up reel.



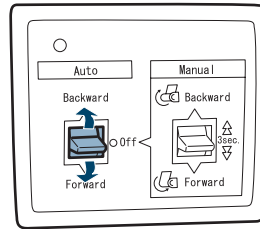
## Printing Using the Auto Take-Up Reel

**WARNING:** Do not touch the Auto Take-Up Reel while it is operating; doing so may result in injury.

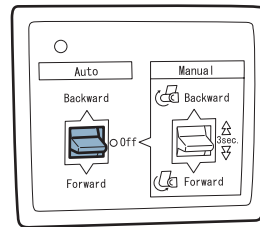
Turn off the Auto Take-Up Reel before removing the reel; if the reel operates unexpectedly, bodily injury may occur.

Once the Auto Take-Up Reel is installed and paper is attached to it, you can use it to take up your prints.

1. Set the **Auto** switch to **Forward** or **Backward**, depending on how you set up the paper.

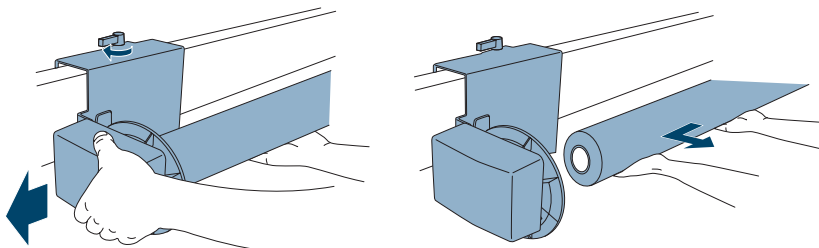


2. Send a print job to the printer. When the media blocks the sensor, the Auto Take-Up Reel takes up the roll paper 1/4 to 1/2 turn at a time.
3. When you are ready to remove your prints, set the **Auto** switch to **Off**.



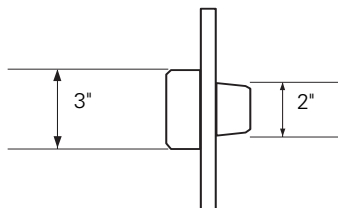
4. Press the ✂ button to cut the paper.

5. To remove your prints, turn the lever to unlock the reel, and then slide it left. Support the reel with one hand to keep it from falling.
6. Remove the take-up reel core from the paper stop on both ends of the reel.

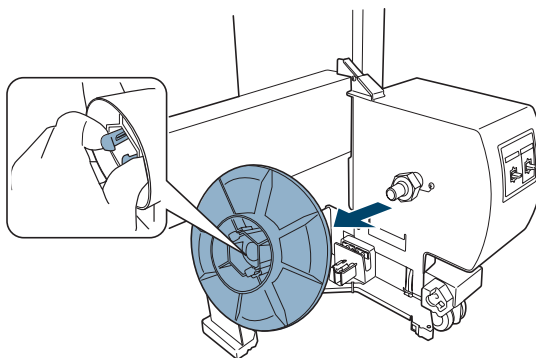


### Reversing the Paper Stops for a 2-inch Paper Reel Core

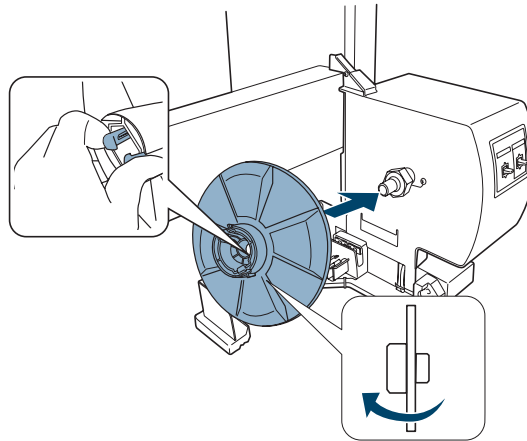
You can use a 2-inch roll paper core (after the paper is used up) in the auto take-up reel. First you need to reverse the paper stops.



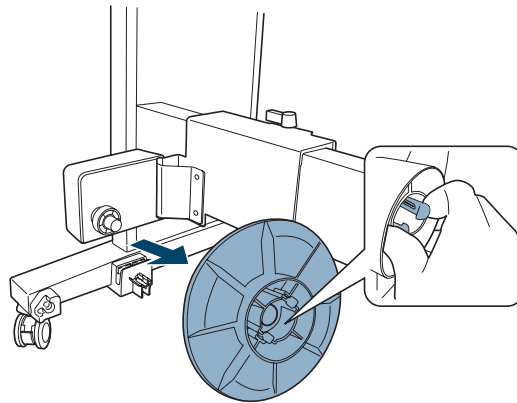
1. Remove the paper stop from the drive unit by pinching the clips.



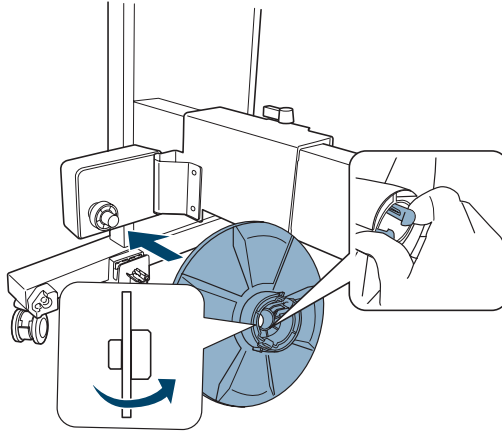
2. Reverse the paper stop so that the smaller knob is on the outside. Then pinch the clip and reinstall the paper stop on the drive unit.



3. Remove the paper stop from the movable unit by pinching the knob.

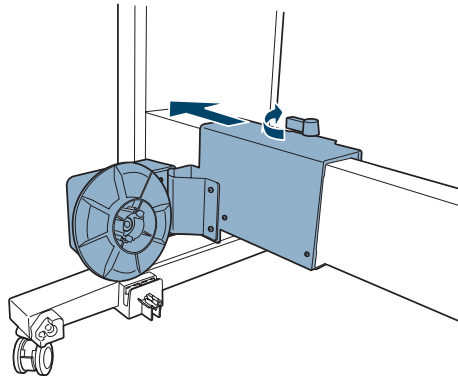


4. Reverse the paper stop so that the smaller knob is on the outside. Then pinch the knob and reinstall the paper stop on the movable unit.

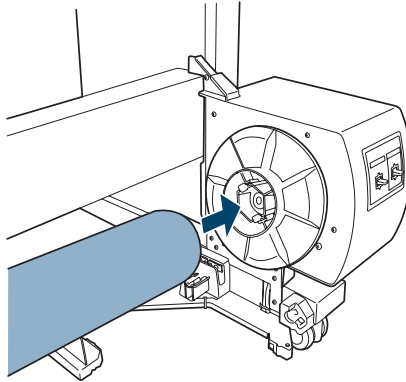


### Installing a Take-Up Reel Core

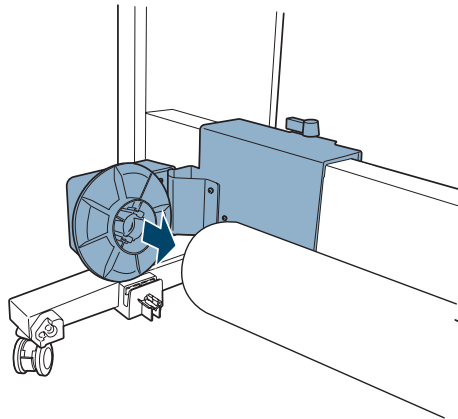
1. Make sure the lock lever is released. Then slide the movable paper stop all the way to the left.



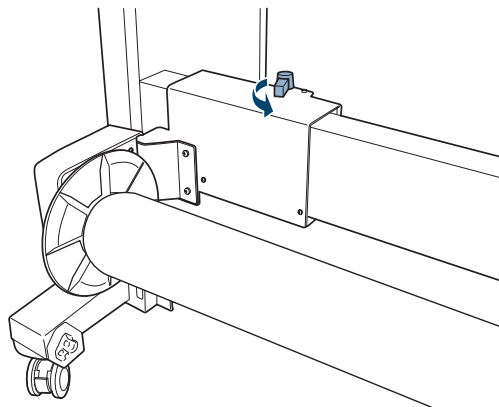
2. Slip one end of the take-up reel core over the paper stop on the drive unit.



3. Insert the paper stop on the movable unit into the other end of the core.



4. Turn the lever to the front to lock the movable unit.

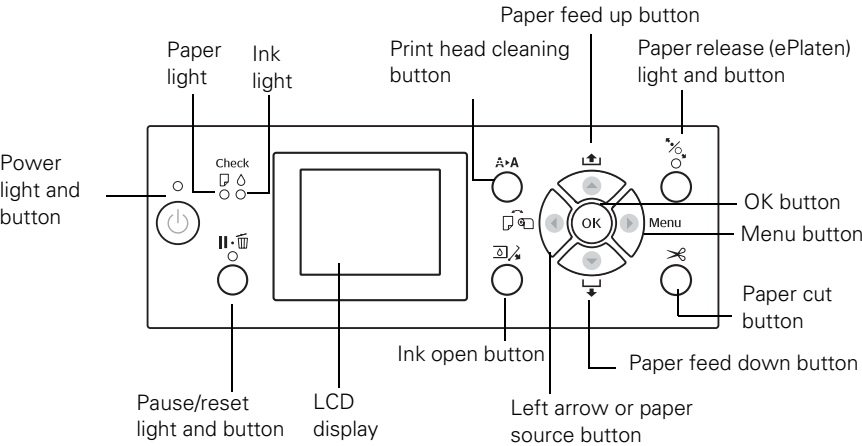




# Appendix C: Control Panel Summary








This Appendix summarizes the functions of the control panel’s lights and buttons (below), describes the informational messages and icons you may see on the LCD display (see page 216), and lists the available menu settings (see page 217).

## Control Panel Buttons and Lights








## Buttons

| Button       | Description   |
|--------------|---|
| Power        | Turns the printer on and off  |
| Pause/reset  | Pauses printing temporarily<br>Restarts printing when printing was paused<br>In menu mode, returns the printer to READY state<br>When held for 3 seconds, deletes the print job |
| Menu         | Accesses the printer menus<br>Selects menus and settings within menu mode<br>During printing, enters the PRINTER STATUS menu  |
| Paper Source | Selects the paper source ( Sheet,  Roll/Auto Cut On, or  Roll/Auto Cut Off)<br>Goes back to previous menu within menu mode  |
















| Button  | Description   |
|---|---|
|  Paper feed Down           | Feeds the paper forward. Press and hold to feed paper faster.<br><br>When paper is unlocked, reduces paper suction<br><br>Changes setting parameters within menu mode   |
|  Paper feed Up             | Feeds the paper backward<br><br>When paper is unlocked, increases paper suction<br><br>Changes setting parameters within menu mode  |
| OK  | Executes setting changes within the menu system<br><br>When held for 3 seconds when  Sheet is selected, ejects the sheet<br><br>When no paper is loaded, displays paper loading procedures on the LCD panel<br><br>When held for 3 seconds when the printer is drying ink, stops the ink drying process and ejects the paper |
|  Print head cleaning       | Performs cleaning for the print head (all colors). If you notice print quality declining, this will improve the print quality.  |
|  Ink open                  | Opens the selected ink cover  |
|  Paper release or ePlaten | Locks or releases paper in the printer  |
|  Paper cut               | Cuts roll paper   |

## Lights

See “Checking Error Messages and Lights” on page 176 for instructions on responding to problems indicated by the printer lights.

| Light  | Description  |
|--|--|
|  Power                    | On: printer is turned on<br>Flashing: printer is printing or shutting down<br>Off: printer is turned off   |
|  Pause/reset              | On: printer is paused, in Menu mode, or has an error<br>Off: printer is ready  |
|  Paper                    | On: no paper is loaded, paper is out, the selected paper source does not match the printer driver source, or the loaded paper is too thick for print head cleaning<br>Flashing: paper is jammed or not loaded straight |
|  Ink                      | On: an ink cartridge is expended, not installed, or not compatible with the printer<br>Flashing: an ink cartridge is nearly expended   |
|  Paper release or ePlaten | On: paper is released<br>Off: paper is locked in the printer   |

## LCD Display Icons

| Icon  | Description   |
|---|---|
| <b>Paper Source icons</b>   |   |
|    | Sheet   |
|    | Roll paper with Auto Cut On   |
|    | Roll paper with Auto Cut Off  |
| <b>Platen Gap icons</b>   |   |
|    | Widest  |
|    | Wider   |
|    | Wide  |
|    | Narrow  |
| <b>Roll paper icons</b>   |   |
|    | Displays when a non-default <b>ROLL PAPER MARGIN</b> setting is selected in the <b>PRINTER SETUP</b> menu; see page 217 for details |
|    | Displays when the <b>ROLL PAPER COUNTER</b> setting is turned on in the <b>PRINTER SETUP</b> menu; see page 217 for details         |
| <b>Ink icons</b>  |   |
|   | Ink low (flashing)  |
|  | Ink expended, cartridge error, or no cartridge (flashing)   |
| <b>Maintenance tank icons</b>   |   |
|  | Maintenance tank nearly full  |
|  | Maintenance tank full   |
| <b>Option Usage icons</b>   |   |
|  | Auto take-up reel available   |
|  | Auto take-up reel installed but not available   |

## Menu Setting Summary

Press the **Menu** button to enter menu mode and select the settings summarized here.

| Menu setting              | Description   |
|---------------------------|---|
| <b>PRINTER SETUP menu</b> |   |
| PLATEN GAP                | Adjusts the distance from the print head to the paper; see page 76 for details.<br><b>STANDARD</b> for most printing<br><b>WIDE</b> or <b>WIDER</b> if images are smeared<br><b>NARROW</b> for thin paper<br><b>WIDEST</b> for thick paper                          |
| PAGE LINE                 | Selects whether to print a cut off line between pages on roll paper; see page 69 for details.   |
| ROLL PAPER MARGIN         | Selects the margins for roll papers.<br><b>DEFAULT</b> (15 mm all around)<br><b>TOP/BOTTOM 15 mm</b> (3 mm left/right)<br><b>TOP 35/BOTTOM 15 mm</b> (3 mm left/right)<br><b>3 mm</b> (all around)<br><b>15 mm</b> (all around)                                     |
| PAPER SIZE CHECK          | Selects whether the printer checks to see if the width of the loaded paper matches the width selected in your print job ( <b>ON</b> is recommended).  |
| PAPER SKEW CHECK          | Selects whether the printer alerts you if paper is not feeding straight by displaying <b>PAPER SKEW</b> on the LCD display and stopping printing. If you select <b>OFF</b> , you do not receive an error even if the print job is out of range of the loaded paper. |
| REFRESH MARGIN            | Selects whether to automatically leave an extra margin area after borderless print jobs.  |
| AUTO NOZZLE CHECK         | Selects whether to automatically check the print head nozzles periodically or before printing each print job.   |
| PRINT NOZZLE PATTERN      | Selects whether to print a nozzle check pattern on every page or every 10 pages.  |
| INITIALIZE SETTINGS       | Resets the PRINTER SETUP menu settings to their default settings.   |

| Menu setting  | Description  |
|---|--|
| <b>TEST PRINT menu</b>                                |  |
| NOZZLE CHECK  | Prints a nozzle check pattern; see page 154 for details.   |
| STATUS SHEET  | Prints a sheet showing the status of various printer parts and settings; see page 150 for details.   |
| NETWORK STATUS SHEET                                  | Prints a sheet showing the network settings; see the on-screen <i>Network Guide</i> for details.   |
| JOB INFORMATION                                       | Prints a sheet showing information about the last 10 print jobs.   |
| CUSTOM PAPER  | Prints information about paper configurations you have created; see page 82 for details.   |
| <b>MAINTENANCE menu</b>                               |  |
| CUTTER ADJUSTMENT                                     | Adjusts the cutter position.   |
| CUTTER REPLACEMENT                                    | Starts procedure to replace the paper cutter blade; see page 162 for details.  |
| CLEANING  | Starts a print head cleaning cycle: either a normal cleaning, 2-color cleaning, or power cleaning; see page 155 for details.                                   |
| CLOCK SETTING   | Sets the printer date and time settings; see page 161 for details.   |
| <b>PRINTER STATUS menu (see page 150 for details)</b> |  |
| VERSION   | Displays the printer's firmware version number.  |
| INK LEVEL   | Displays the status of the ink in the cartridges.  |
| MAINTENANCE TANK                                      | Displays the status of the maintenance tank or tanks.  |
| JOB HISTORY   | Displays the approximate amount of ink and paper used in the last 10 print jobs.   |
| TOTAL PRINTS  | Displays the total number of pages printed.  |
| EDM STATUS  | Displays the printer's status on myEpsonPrinter.com. If the printer has been registered and enabled, the time and date of the last status upload is displayed. |

| Menu setting                                       | Description  |
|--|--|
| <b>PAPER SETUP menu (see page 59 for details)</b>  |  |
| ROLL PAPER REMAINING                               | Sets up the automatic media tracking and identification system. When this setting is <b>ON</b> , you can also set the <b>ROLL PAPER LENGTH</b> and <b>ROLL LENGTH ALERT</b> to keep track of the remaining paper. See page 61 for details. |
| PAPER TYPE   | Selects the media type loaded in the printer:<br><b>Photo Paper</b><br><b>Proofing Paper</b><br><b>Fine Art Paper</b><br><b>Matte Paper</b><br><b>Plain Paper</b><br><b>Others</b><br><b>CUSTOM PAPER</b><br><b>NO PAPER SELECTED</b>      |
| CUSTOM PAPER                                       | Selects the number for each special paper configuration you set in the Custom Paper menu   |
| <b>CUSTOM PAPER menu (see page 82 for details)</b> |  |
| PAPER TYPE   | Selects the media type that is closest to the paper you are using:<br><b>Photo Paper</b><br><b>Proofing Paper</b><br><b>Fine Art Paper</b><br><b>Matte Paper</b><br><b>Plain Paper</b><br><b>Others</b>                                    |
| PLATEN GAP   | Adjusts the distance from the print head to the paper.<br><b>STANDARD</b> for most printing<br><b>WIDE</b> or <b>WIDER</b> if images are smeared<br><b>NARROW</b> for thin paper<br><b>WIDEST</b> for thick paper                          |
| THICKNESS PATTERN                                  | Prints a thickness pattern so you can select a <b>THICKNESS NUMBER</b> setting for head alignment.   |
| PAPER FEED ADJUST                                  | Adjusts the amount of paper fed during printing to help eliminate banding (–0.70 to 0.70%). Choose a lower value if you see white lines on your prints, or a higher value if you see dark lines.   |

| Menu setting   | Description   |
|--|---|
| DRYING TIME  | Selects a drying time for ink to avoid smearing (from 0 to 10 seconds).   |
| PAPER SUCTION  | Adjusts the suction pressure when printing on thin paper or backlight film.<br><b>STANDARD</b><br>-1 to -4                      |
| SET ROLL PAPER TENSION   | Raises the tension to prevent wrinkles when printing on cloth or thin paper.<br><b>STANDARD</b><br><b>HIGH</b><br><b>HIGHER</b> |
| REMOVE SKEW  | Reduces paper skew.   |
| <b>HEAD ALIGNMENT menu (see page 156 for details)</b>                          |   |
| PAPER THICKNESS  | Selects the paper type (Epson media) or thickness (non-Epson media) for aligning the print head.                                |
| ALIGNMENT  | Selects and starts running print head alignment of various types.   |
| <b>NETWORK SETUP menu (see the on-screen <i>Network Guide</i> for details)</b> |   |
| NETWORK SETUP  | Select to enable or disable network printing.   |
| IP ADDRESS SETTING   | Select to set the IP address automatically or manually.   |
| IP, SM, DG SETTING   | Enter the IP address settings, if selecting the address manually.   |
| BONJOUR  | Select the Bonjour network settings, if necessary.  |
| INIT NETWORK SETTING   | Returns the network settings to their default values.   |
| <b>OPTIONS SETUP menu</b>  |   |
| Take-up reel   | Displays the version of the Auto Take-up Reel installed (Pro 9700 only).  |



# Index

## A

- Accessories, 12
- Adobe Photoshop, 141 to 148
- Aligning print head, 156 to 157
- Always spool RAW datatype setting, 108
- Auto Cut setting
  - Mac OS X 10.4, 134
  - Mac OS X 10.6 & 10.5, 121
  - Windows, 96
- Auto Rotate setting, Windows, 96
- Automatic media tracking, 61
- Automatic Take-Up Reel, optional
  - ordering, 12
  - problems, 193
  - using, 203 to 210

## B

- Banding, 183
- Barcode, 61
- Basket, paper
  - SP 7700, 27 to 33
  - SP 9700, 34 to 42
- Blank pages, 188
- Blurry prints, 185
- Borderless printing
  - Mac OS X 10.4, 112, 126 to 128
  - Mac OS X 10.6 & 10.5, 112, 113 to 116
  - Windows, 86, 93 to 98
- Buttons, control panel, 19, 176, 213 to 214

## C

- Cable
  - power, 45
  - printer, 14, 48 to 49
  - problems, 187
  - requirements, 13, 14

- Canceling print jobs
  - Mac OS X 10.4, 138
  - Mac OS X 10.6 & 10.5, 125
  - Windows, 107
- Cartridges, *see* Ink cartridges
- Checking printer status, 149 to 152
- Cleaning
  - print head, 152 to 156, 162
  - printer, 168
- Coarse Rendering setting, 109
- Color management
  - Mac OS X 10.4, 132 to 133, 141 to 145
  - Mac OS X 10.6 & 10.5, 141 to 145
  - profiles, 141 to 148
  - Windows, 91 to 93, 145 to 148
- Color problems, 184, 188
- ColorSync settings
  - Mac OS X 10.4, 132
- Connecting printer, 48 to 49
- Control panel
  - aligning print head, 156 to 157
  - buttons, 19, 176, 213 to 214
  - changing language, 161 to 162
  - changing measurement units, 161 to 162
  - cleaning print head, 154 to 156
  - illustration, 19, 176, 213
  - ink levels, checking, 149 to 151, 157 to 158, 216
  - lights, 19, 176, 213 to 215
  - messages, 176 to 181
  - monitoring printer, 176 to 181
  - restoring default settings, 161 to 162
  - selecting paper type, 59 to 60
  - status check, printing, 149 to 150
- Custom paper size
  - Mac OS X 10.4, 126 to 129
  - Mac OS X 10.6 & 10.5, 113 to 116
  - Windows, 86, 94, 97 to 98

- Custom Preset
  - Mac OS X 10.4, 136 to 137
  - Mac OS X 10.6 & 10.5, 124
  - Windows, 104 to 105
- Cut sheet paper
  - loading, 73 to 74
  - supported sizes, 198 to 200
- Cutter
  - cutting paper manually, 69
  - ordering replacement, 12
  - replacing, 162 to 165

## D

- Date and time setting, 161
- Default settings, restoring, 161 to 162
- Deleting print jobs
  - Mac OS X 10.4, 138
  - Mac OS X 10.6 & 10.5, 125
  - Windows, 107
- Depth of printer, 196
- Diagnosing problems, 175
- Dimensions of printer, 196
- Documentation, how to use, 11

## E

- EDM status, checking, 150
- Electrical specifications, 195
- Energy consumption, 195
- Environmental specifications, 195
- ePlaten, 19, 213 to 215
- Epson
  - accessories, 12
  - help, 13
  - media, 57 to 59
- EpsonNet Config, 52, 56
- Error messages, 176 to 181
- Error notification, Windows, 110
- Ethernet port, 14, 18, 48, 196

## F

- Faint prints, 185
- Firmware, updating, 55 to 56

- Flip Horizontal setting
  - Mac OS X 10.4, 131
  - Mac OS X 10.6 & 10.5, 118
  - problems, 187

## G

- Gaps in prints, 185
- Garbled characters, 187
- Ghosting, 184
- Grainy prints, 184

## H

- Head Alignment menu, 157
- Height of printer, 196
- Help, Epson, 13
- High Speed Copies setting, 108
- High Speed setting
  - Mac OS X 10.4, 131
  - Mac OS X 10.6 & 10.5, 118
  - Windows, 89
- Humidity requirements, 195

## I

- ICM setting, 93
- Ink
  - icons, 216
  - light, 19, 176, 215
- Ink cartridges
  - checking status, 107, 149 to 152, 157 to 158
  - installing, 46 to 48
  - ordering, 158
  - replacing, 157 to 160
  - safety instructions, 17
  - specifications, 201
- Inverted images, 187

## J

- Jams, paper, 191 to 192
- Job history, 150

**L**

- Language, control panel, 161 to 162
- Layout
  - Mac OS X 10.4 options, 126 to 129
  - Mac OS X 10.6 & 10.5 options, 113 to 116
  - Windows options, 99 to 100
- LCD display icons, 19
- LFP Remote Panel, 55 to 56
- Lights, control panel, 19, 176, 213 to 215
- Loading
  - cut sheet paper, 73 to 74
  - roll paper, 59 to 68

**M**

- Mac OS X
  - checking printer status, 151 to 152
  - color management, 141 to 145
  - installing software, 51 to 54
  - system requirements, 13 to 14
  - uninstalling software, 193, 194
- Mac OS X 10.4
  - basic print options, 129 to 131
  - borderless printing, 112, 126 to 128
  - canceling print jobs, 138
  - color management, 132 to 133
  - ColorSync settings, 132
  - custom paper size, 126 to 129
  - custom preset, 136 to 137
  - Media Type setting, 130, 139 to 140
  - monitoring print jobs, 138
  - page setup options, 126 to 129
  - paper configuration settings, 133 to 134
  - roll paper settings, 134 to 135
- Mac OS X 10.6 & 10.5
  - advanced media control settings, 119 to 120
  - basic print options, 113 to 118
  - borderless printing, 112, 113 to 116
  - canceling print jobs, 125
  - custom paper size, 113 to 116
  - custom preset, 124
  - Media Type setting, 117, 139 to 140
  - monitoring print jobs, 125
  - page setup options, 113 to 116
  - roll paper settings, 121 to 122
- Maintenance, 149 to 170
- Maintenance menu, 156, 162
- Maintenance mode, 161 to 162
- Maintenance tank
  - checking status, 149 to 152
  - ordering, 12
  - replacing, 166 to 167
- Manuals, how to use, 11
- Margins
  - default, 201
  - incorrect, 187
  - printing without, 93 to 98, 112 to 116
- Media tracking, setting up, 61
- Media Type
  - Mac OS X 10.4, 130, 139 to 140
  - Mac OS X 10.6 & 10.5, 117, 139 to 140
  - Windows, 88, 100 to 103
- Memory, requirements, 13
- Menus
  - Custom Paper, 82 to 84, 219 to 220
  - Head Alignment, 157, 220
  - Maintenance, 156, 162, 218
  - Network Setup, 220
  - Printer Setup, 154, 217
  - Printer Status, 55, 150 to 151, 218
  - setting summary, 217 to 220
  - Test Print, 150, 218

- Messages, control panel, 176 to 181
- Mirror Image setting
  - problems, 187
  - Windows, 99
- Monitoring printer
  - control panel, 176 to 181
  - Mac OS X 10.4, 138
  - Mac OS X 10.6 & 10.5, 125
  - Windows, 107 to 110
- Moving printer, 170 to 173
- myEpsonPrinter.com, checking status, 150

## N

- Network
  - configuring software, 52, 56
  - connection, 48, 51
- Network Setup menu, 220

## O

- Optional equipment, 12

## P

- Page Line setting
  - control panel, 69
  - Mac OS X 10.4, 135
  - Mac OS X 10.6 & 10.5, 122
  - Windows, 96
- Page Rendering Mode setting, 109
- Page setup options
  - Mac OS X 10.4, 126 to 129
  - Mac OS X 10.6 & 10.5, 113 to 116

- Paper
  - configuration settings, 82 to 84, 100 to 103, 119 to 120, 133 to 134, 185
  - custom size, 86, 94, 97 to 98, 113 to 116, 126 to 129
  - cut sheet, *see* Cut sheet paper
  - cutting manually, 69
  - Epson, 57 to 59
  - handling, 57 to 84
  - icons, 216
  - jams, 191 to 192
  - light, 176, 215
  - Mac OS X 10.4 options, 126 to 129
  - Mac OS X 10.6 & 10.5 options, 113 to 116
  - non-Epson, 82 to 84
  - ordering, 57
  - printable area, 201
  - problems, 189 to 192
  - removing from printer, 70 to 72
  - roll, *see* Roll paper
  - sizes, 196, 198 to 200
  - specifications, 196 to 201
  - suction, 83, 101, 120, 134
  - trim lines, 69, 96, 122, 135
- Paper basket
  - SP 7700, 27 to 33
  - SP 9700, 34 to 42
  - storing, 81
  - using, 77 to 80
- Paper cutter, *see* Cutter
- Paper Size setting
  - Mac OS X 10.4, 126 to 129
  - Mac OS X 10.6 & 10.5, 113 to 116
  - problems, 187, 188
  - Windows, 94, 97 to 98
- Paper Source setting
  - icons, 216
  - problems, 188
  - Windows, 93, 97

- Paper Type, selecting on control panel, 59 to 60
- Pause/reset light, 19, 176, 213 to 215
- Pausing print jobs
  - Mac OS X 10.4, 138
  - Mac OS X 10.6 & 10.5, 125
  - Windows, 107
- Photoshop, Adobe, 141 to 148
- Platen Gap setting
  - control panel, 76 to 77
  - Mac OS X 10.4, 134
  - Mac OS X 10.6 & 10.5, 120
  - problems, 185
  - Windows, 101
- Power cable, 42
- Power cleaning cycle, 155 to 156
- Power consumption, 195
- Power light, 19, 176, 213 to 215
- Preset
  - Mac OS X 10.4, 136 to 137
  - Mac OS X 10.6 & 10.5, 124
  - Windows, 104 to 105
- Print as Bitmap setting, 109
- Print head
  - aligning, 156 to 157
  - checking status, 149 to 151
  - cleaning, 152 to 156, 162
  - locking for transportation, 171
  - unlocking, 44
- Print jobs
  - canceling, 107, 125, 138
  - managing, 107 to 110, 125, 138
  - pausing, 107, 125, 138
- Print quality
  - Mac OS X 10.4, 131
  - Mac OS X 10.6 & 10.5, 118
  - problems, 182 to 186
  - Windows, 88 to 89
- Print speed, improving in Windows, 109
- Printable area, 201
- Printer
  - cable, 14, 48
  - checking status, 107 to 110, 149 to 152
  - cleaning, 168
  - connecting, 48 to 49
  - default settings, restoring, 161 to 162
  - dimensions, 196
  - firmware update, 55 to 56
  - maintaining, 149 to 170
  - monitoring, 107 to 110, 151 to 152
  - mounting on stand, 26
  - moving, 170 to 173
  - parts, 18
  - plugging in, 45
  - setting up, 21 to 45
  - software, installing, 51 to 54
  - software, uninstalling, 193 to 194
  - specifications, 195 to 201
  - status check, 149 to 152
  - storing, 170 to 173
  - total print volume, 150
  - transporting, 170 to 173
  - turning off, 16
  - weight, 196

**Problems**

- banding, 183
- blank paper, 188
- blurry prints, 185
- cable, 187
- color, 184, 188
- diagnosing, 175
- faint prints, 185
- garbled characters, 187
- ghosting, 184
- graininess, 184
- inverted image, 187
- margin, 187
- misalignment, 183
- misregistration, 184
- nothing prints, 187
- operational, 186 to 187
- paper, 189 to 192
- print quality, 182 to 186
- print speed, 109, 188
- printing stops, 186
- roll paper cannot be cut, 188
- smeared prints, 185

- Profiles, color, 141 to 148

- Progress Meter, 107, 108

**Q**

- Quality Options, Windows, 88 to 89

**R**

- Registering non-Epson media

- control panel, 82 to 84
- Mac OS X 10.4, 133 to 134
- Mac OS X 10.6 & 10.5, 119 to 120
- Windows, 100 to 103

- Remaining paper setup, 61

- Requirements, system, 13

- Resolution

- Mac OS X 10.4, 131
- Mac OS X 10.6 & 10.5, 118
- Windows, 88

**Roll paper**

- cannot be cut, 188
- cutting manually, 69
- loading, 59 to 68
- Mac OS X 10.4 settings, 134 to 135
- Mac OS X 10.6 & 10.5 settings, 121 to 122
- ordering adapters, 12
- printable area, 201
- remaining, 61
- removing from printer, 70 to 72
- Save Roll Paper setting, 94, 122, 135
- tracking, 61
- trim lines, 69, 96, 122, 135
- Windows settings, 93 to 96

**S**

- Safety

- approvals, 196
- instructions, 15 to 17

- Save Roll Paper setting

- Mac OS X 10.4, 135
- Mac OS X 10.6 & 10.5, 122
- Windows, 94

- Setting up printer, 21 to 45

- Software

- installing, 51 to 54
- uninstalling, 193 to 194

- Specifications

- electrical, 195
- environmental, 195
- ink cartridges, 201
- paper, 196 to 201
- printable area, 201
- printer, 195 to 201

- Speed and Progress utility, 107 to 110

- Status Monitor

- Mac OS X, 151 to 152
- Windows, 107 to 110, 151 to 152

- Storing printer, 170 to 173

- Stylus Pro 7700, paper basket, 27 to 33
- Stylus Pro 9700, paper basket, 34 to 42
- Suction, 83, 101, 120, 134
- Super strong cleaning cycle, 162
- Support, Epson, 13
- System requirements, 13

## T

- Take-Up Reel, Auto, *see* Automatic Take-Up Reel, optional
- Technical support, 13
- Temperature requirements, 195
- Test Print menu, 150
- Time and date setting, 161
- Total prints, checking, 150
- Transporting printer, 170 to 173
- Trim lines, printing
  - control panel, 69
  - Mac OS X 10.4, 135
  - Mac OS X 10.6 & 10.5, 122
  - Windows, 96
- Troubleshooting, 175 to 194

## U

- UltraChrome with Vivid Magenta ink cartridges, 158
- Uninstalling software, 193 to 194
- USB cable
  - connecting, 49
  - port, 196
  - requirements, 13, 14
- User-defined paper size
  - Mac OS X 10.4, 126 to 128
  - Mac OS X 10.6 & 10.5, 113 to 116
  - Windows, 86, 94, 97 to 98
- Utility menu
  - Mac OS X, 151, 153
  - Windows, 108, 151, 153

## W

- Waste ink system, 149 to 152, 166 to 167
- Weight of printer, 196
- Width of printer, 196
- Windows
  - basic print options, 87 to 89
  - borderless printing, 86, 93 to 98
  - canceling print jobs, 107
  - checking printer status, 151 to 152
  - color management, 91 to 93, 145 to 148
  - custom paper size, 86, 94, 97 to 98
  - custom presets, 104 to 105
  - installing software, 49 to 51
  - layout options, 99 to 100
  - managing print jobs, 107 to 110
  - Media Type setting, 88, 100 to 103
  - monitoring preferences, setting, 110
  - paper configuration options, 100 to 103
  - roll paper options, 93 to 96
  - Speed and Progress utility, 107 to 110
  - status alerts, 110
  - Status Monitor, 107 to 110
  - system requirements, 13
  - uninstalling software, 194
  - user-defined paper size, 86, 94, 98

